1	UNITED STATES DISTRICT COURT DISTRICT OF MINNESOTA		
2	DISTRICT OF MINNESOTA		
3	Develor A Kelley in his ) Eile No. 10 cm 1756		
4	Douglas A. Kelley, in his ) File No. 19-cv-1756 capacity as the Trustee of the ) (WMW) BMO Litigation Trust, )		
5	) Plaintiff, ) St. Paul, Minnesota		
6	) October 26, 2022 vs. 9:01 a.m.		
7	BMO Harris Bank N.A., as )		
8	<pre>successor to M&amp;I Marshall and ) Ilsley Bank, )</pre>		
9	Defendant. )		
11			
12			
13	BEFORE THE HONORABLE WILHELMINA M. WRIGHT		
14	UNITED STATES DISTRICT COURT JUDGE		
15	* * * REDACTED TRANSCRIPT * * *		
	/ TIPLY TRAIL - DROGTTR TIVES - TOTANG - TIPLY		
16	(JURY TRIAL PROCEEDINGS - VOLUME XI)		
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25	Proceedings reported by certified court reporter; transcript produced with computer.		

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1	<u>INDEX</u>	
2		<u>PAGE</u>
3	JOHN VANDERHEYDEN	
4	Direct Examination (Continued) by Mr. Schaper Cross-Examination by Mr. Collyard	2772 2735
5	Redirect Examination by Mr. Schaper Recross-Examination by Mr. Collyard	2768 2773
6	DEANNA COLEMAN	
7	Direct Examination by Mr. Gleeson Cross-Examination by Mr. Anthony	2779 2828
8	Redirect Examination by Mr. Gleeson Recross Examination by Mr. Anthony	2854 2865
9	PAUL STROBLE	
10	Direct Examination by Ms. Gittes	2871
11	THOMAS HALLER  Direct Examination by Ms. Momoh	2898
12		
13		
14	PLAINTIFF'S EXHIBITS	REC'D
15	120 228	2835 2724
16	787 788	2756 2764
17	791	2760
18	DEFENDANT'S EXHIBITS	REC'D
19	40026 50386	2802 2827
20	70000	2712
21		
22		
23		
24		
25		

1	PROCEEDINGS
2	IN OPEN COURT
3	(JURY PRESENT)
4	THE COURT: Good morning. Please be seated.
5	Good morning.
6	THE WITNESS: Good morning.
7	MR. SCHAPER: Good morning, Your Honor.
8	THE COURT: Good morning.
9	MR. SCHAPER: May I proceed?
10	THE COURT: Yes, you may.
11	MR. SCHAPER: Thank you.
12	(John Vanderheyden)
13	DIRECT EXAMINATION (Continued)
14	BY MR. SCHAPER:
15	Q. Mr. Vanderheyden, good morning.
16	A. Good morning.
17	Q. You testified yesterday that before 2005 before 2005,
18	e-mails were stored on backup tapes and e-mail servers; is
19	that right?
20	A. That's correct.
21	Q. At that time were e-mails also kept on individual users'
22	computers?
23	A. They could be, yep.
24	Q. Okay. Now, I'd like to talk about the period before
25	2010. Did M&I have servers where its e-mails were stored?

A. Yes.

- Q. And can you tell me about the server system that M&I had during that time.
- A. At that time we had a server system that consisted of, I believe, 11 servers, nine of which were out in regional hubs. One of those regional hubs would have been Minnesota; another would have been Arizona; another in Madison,

There were also two e-mail servers that were in the greater Milwaukee area; one at the headquarters in downtown Milwaukee, the second in a location called Brookfield, which was -- which is a suburb of Milwaukee.

- Q. Okay. So with these 11 regional servers, did M&I decide at some point to consolidate these regional servers?
- 15 A. We did.
  - Q. And why did M&I decide to do that?

Wisconsin, so on and so forth.

A. There were several reasons. The largest was the fact that we needed to upgrade the version of Lotus Notes software, and when I say we needed to upgrade it, it is because the version that we were running was about to go end of life.

End of life means a few things. Number One, no additional support for problems. It means no future releases of functionality. And the biggest is no further security patches.

- Q. And when you say "no further security patches," what does that refer to?
- A. That would refer to should some flaw in the software be exploitable by a bad actor, there would be no further patches to close that door.
- Q. And what about the hardware, the actual equipment of the regional servers, was that also nearing end of life?
  - A. Yeah. The majority of it, greater than 75 percent of those regional servers had reached basically their end of life and would have needed replacement within a year or two.
- Q. When M&I was deciding to consolidate its servers, was that something that was considered by your IT group at the time?
- 14 A. It was.

9

- Q. And did your group consult any outside software or hardware providers as you were making this decision?
- 17 A. Yeah. We consulted with both Microsoft and with IBM.
- Q. And who made the recommendation to consolidate the servers?
- 20 A. That would have been me and my team.
- Q. And approximately when did the IT department begin planning the consolidation project?
- A. Probably in the time frame of June-ish 2009, maybe just a bit before that.
- Q. Mr. Vanderheyden, I'd like to show you what's been

- marked for identification DX-70000. If you would turn in your binder to that.
  - A. Okay.

- 4 Q. Do you recognize this document, Mr. Vanderheyden?
- 5 A. I do.
- 6 Q. At a high level, what is it?
- 7 A. This is a presentation that I actually authored and
- 8 presented to the management team of M&I support services,
- 9 which was the operational group within M&I Bank at the time,
- 10 describing what we were doing relative to the e-mail servers
- 11 and services.
- 12 Q. And what's the date on this presentation?
- 13 A. February 2010.
- 14 Q. And you said that you authored it?
- 15 | A. I did.
- 16 Q. And did you give the presentation?
- 17 A. T did.
- 18 Q. Did you create this presentation in the normal course of
- 19 your duties at M&I?
- 20 A. Yes.
- MR. SCHAPER: Your Honor, we offer into evidence
- 22 DX-70000.
- MR. COLLYARD: Objection, Your Honor, based on the
- 24 basis that we spoke about late afternoon yesterday.
- 25 THE COURT: Objection is overruled.

- 1 MR. SCHAPER: All right. If we could please 2 publish that. 3 BY MR. SCHAPER: 4 So, again, just briefly, Mr. Vanderheyden, what was the 5 purpose of this presentation? 6 It was just to describe at a very high level how we were 7 rearchitecting and consolidating these services. 8 Okay. If we could please turn to the next page of your 9 presentation. 10 Would that be page 3? 11 Q. Yes. It's DX-70000-0003. And this says, "Mail and 12 Application Servers (11)." Are these the 11 regional 13 servers that you testified about a few minutes ago? 14 They are. Α. 15 And the Milwaukee and Brookfield servers are kind of set 16 off to the right in bigger boxes. Can you explain what you 17 were communicating there. 18 They were, in fact, larger servers and -- but, more 19 importantly, they were maintained in our two core data 20 centers at the time. When I say "core data centers," it 21 meant that they were better environmentally protected with 22
  - redundant power, redundant cooling, Halon gas fire suppression, video surveillance and badge access.
  - Q. And did all the regional servers that are on the left, did all of those servers have the same attributes that you

24

- 1 just described?
- 2 A. Not the environmentals in their locations, no.
- 3 Q. If you look at the next page of your presentation, 0004,
- 4 what were you communicating here when you gave this
- 5 presentation?
- 6 A. Two points here. One was elimination of all of those
- 7 e-mail servers in those regional hubs and the addition of
- 8 two larger boxes -- one again in Milwaukee at the downtown
- 9 data center, and one in Brookfield -- that would serve the
- 10 functions of all of those regional servers.
- 11 Q. And if we turn to the next page of the presentation,
- 12 Mr. Vanderheyden, it says, "What We Gain. Centralization,
- Consolidation, and Clustering." Does the remainder of the
- presentation explain the benefits there?
- 15 A. Yes, of each of them.
- 16 Q. Okay. So let's go to the next page, then, and this --
- am I right that this is talking about the benefits of
- 18 | centralization?
- 19 A. Yes, the first page is about breaking down
- 20 centralization.
- 21 | Q. And can you just explain for the jury what you were
- 22 communicating here.
- 23 A. Okay. Well, the first bullet point is that all of our
- 24 e-mail will be served out of those two higher-grade
- 25 facilities.

1 It took advantage of upgrades to the Wide Area 2 Network, and that is the private network that M&I subscribed 3 to, such as what you would do for your own ISP at home and 4 what have you. 5 And protecting equipment in higher-grade data centers, is that what you were referring to a few minutes ago? 6 7 That's what I was referring to, yes. Α. 8 So the Milwaukee and Brookfield, Wisconsin, data centers 0. 9 were the higher-grade, higher-protection ones rather than 10 the regional servers? 11 A. That's correct. 12 Q. And what does "services and expertise in same location" 13 refer to? 14 That simply meant that all of our messaging engineers resided in the Milwaukee area. 15 16 Thank you, Mr. Vanderheyden. 17 Let's turn to the next page, and this says, 18 "Consolidation." Can you please explain for the jury what 19 the benefits of consolidation were when it came to the 20 server consolidation project that you have been testifying 21 about. 22 Correct. Okay. So the two keys on here are Points Two 23

and Three. The end of the day there are just less moving parts to manage, less servers, less service contracts on each one, less licensing, you name it. So at the end of the

24

- day, less moving parts in the environment, and, therefore,
  we lowered our overall operating costs in both licensing and
  maintenance.
  - Q. And you said, "The Less in Less is More." What does that refer to?

- A. That means even though we were not replacing all of these servers one by one in kind, we will have less servers in the environment, but it's actually going to provide us more capability.
- Q. All right. If we turn to the next page, and this is the third of the benefits in your presentation, it talks about "clustering." Can you explain to the jury what this refers to.
- A. Sure. And this is an important point, because when we put those two new larger servers, one in Milwaukee, one in Brookfield, they were actually identical copies of each. So all mailboxes were available on each of those servers. We pointed half of the user population to say that's your primary home. The other half it was their primary home at the other location.

The key is, should we have an issue, whatever the issue might be, a network issue, a building fire, an electrical issue, you name it, at one of those facilities, we could simply point the users that were pointed there as their primary to the other one, and within a matter of a

- 1 minute, have everybody back up and running.
- 2 Q. Under the old regional server system, what would have
- 3 happened if there was some kind of outage at a regional
- 4 server, whether it be the one here in Minnesota or Phoenix
- or wherever, what would have happened then?
- 6 A. We would have waited for parts. And it could have
- 7 been -- you know, we would have measured uptime again in
- 8 days or weeks rather than in minutes.
- 9 Q. And can you just briefly explain, Mr. Vanderheyden, what
- 10 it means when you say, "Reduced unplanned incident outages
- and reduced planned change outages."
- 12 A. So reduced unplanned meant incidents that we didn't plan
- for, such as, call it power, fire, network, what have you.
- 14 Planned outages are those that we would plan for
- and, for instance, do a software, hardware, operating system
- 16 upgrade.
- 17 Q. And then finally, can you just explain what you were
- 18 communicating in this presentation when you say, "The More
- in Less is More."
- 20 A. This is another example of how we are getting more out
- 21 of less equipment.
- 22 Q. When was the server consolidation project that we've
- 23 been talking about completed?
- 24 | A. In the first quarter -- first or second quarter of 2010.
- 25 | Q. Okay. To your knowledge, were any of M&I's lawyers

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1
       involved in or aware of this presentation?
2
       A. No.
 3
                 MR. COLLYARD: Objection, Your Honor, based on the
       conversations we had yesterday and the rulings of the Court.
 4
 5
                 MR. SCHAPER: I'm just asking about his knowledge,
 6
       Your Honor.
 7
                 THE COURT: Pardon me?
 8
                 MR. SCHAPER: I'm just asking about his own
 9
       personal knowledge.
10
                 THE COURT: As to what?
11
                 MR. SCHAPER: As to whether particular people were
12
       aware of this presentation.
13
                 MR. COLLYARD: Objection, Your Honor, he said
14
       lawyers.
15
                 THE COURT: Sustained.
16
       BY MR. SCHAPER:
17
       Q. Mr. Vanderheyden, were there any M&I lawyers in
18
       attendance when you gave this presentation?
19
       A. No.
20
                 MR. COLLYARD: Same objection, Your Honor.
21
                 THE COURT: Sustained.
22
       BY MR. SCHAPER:
23
       Q. Mr. Vanderheyden, was all of the data from the regional
24
       servers transferred and maintained on the consolidated
25
       servers?
```

- A. Yes, all of the data that was on every one of those regional servers was transferred over to that consolidated server set.
- Q. And as part of this e-mail server consolidation, were backup tapes made?
- A. There was a final -- yeah, there was normal course of business backups made all along the way, and then we took a final backup of those regional machines before we turned them off.
- Q. Can you just explain -- I think you've talked about this briefly yesterday, but what is a backup tape?
- A. A backup tape is simply a copy of what exists on that server at the point in time where the backup is taken.
- 14 Q. And what is the purpose of backup tapes?
- 15 A. Disaster recovery.

20

21

22

23

24

- Q. So if a backup tape were made today and then a second backup tape were made tomorrow, what would be the difference in their contents?
  - A. Well, the vast, vast majority would be the same. The only difference between Day One and Day Two would be new mail sent or received on Day Two, which wouldn't have been on Day One's, and any e-mail deleted on Day Two. So add one, subtract the other; but, in general, you know, 99 percent of the contents was the same.
    - Q. Returning to the consolidation project, why were backup

- 1 tapes made as part of that project?
  - A. Safety measure.

- 3 Q. And so what happened to the e-mail backup tapes that
- 4 were made from those regional servers after the server
- 5 consolidation project was successful?
- 6 A. Those were held.
- 7 Q. I'm sorry?
- 8 A. Those were held.
- 9 Q. Did there come a time when -- after the consolidation
- 10 project was successful that those backup tapes were
- 11 recycled?
- 12 A. I don't know for sure, and it could have happened after
- 13 I had left M&I. I don't know.
- Q. Did there come a time after the server consolidation
- project was successful that those backup tapes -- those
- 16 | normal course backup tapes were no longer needed?
- 17 | A. Yes.
- 18 Q. Okay. And at that point when it was determined that
- 19 they were no longer needed, were they then recycled?
- 20 A. Yes.
- 21 Q. When that was done, did M&I even have the equipment that
- 22 | would have been necessary to read those backup tapes?
- 23 A. No.
- Q. And at the time of the consolidation, again, in 2010,
- 25 | did M&I have an e-mail system for -- strike that.

1 At the time of the consolidation, did M&I have a 2 system for e-mail retention? 3 We did. Α. 4 Q. And what was that system? 5 Again, that was the Legato e-mail system, which was an 6 actual archive of every transaction. 7 And is Legato what you talked about yesterday as 8 maintaining a copy of all e-mails sent and received from any 9 employee since March 2005? 10 Yes. Α. And that also included all e-mail attachments? 11 12 Α. Yes. 13 Mr. Vanderheyden, did the server consolidation project 14 that we've been talking about have anything to do with Tom 15 Petters or PCI? 16 Α. No. 17 Did the recycling of backup tapes after that project was 18 complete have anything to do with Petters or PCI? 19 Α. No. 20 Did anyone from outside the IT department at M&I direct 21 that backup tapes be recycled? 22 MR. COLLYARD: Objection, leading. 23 THE COURT: Overruled. 24 THE WITNESS: Can I answer? 25 THE COURT: You may answer.

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1
                 THE WITNESS: No.
2
       BY MR. SCHAPER:
 3
           Were the backup tapes recycled for the purpose of
       concealing the information that was contained on them?
 4
 5
                 MR. COLLYARD: Objection, leading, Your Honor.
 6
                 THE COURT: Sustained.
 7
       BY MR. SCHAPER:
       Q. Mr. Vanderheyden, when you were involved in the
 8
 9
       consolidation project, did you even know what documents or
10
       information were on the backup tapes?
11
       A. No.
12
           Given that you didn't know, was there any reason for the
13
       recycling that related to trying to conceal the information
14
       on the tapes?
15
                 MR. COLLYARD: Objection, leading and
16
       argumentative.
17
                 THE COURT: Sustained.
18
       BY MR. SCHAPER:
19
       Q. Mr. Vanderheyden, what steps would you have needed to
20
       take to have figured out what documents were on the backup
21
       tapes?
22
       A. The only way to do that would have been to load up the
23
       backup tape onto another server, open up a Lotus Notes
24
       client and basically read every e-mail. There were --
25
       Q. Did you -- I'm sorry.
```

- 1 A. -- very limited search capabilities.
  - Q. Did you ever consider doing that?
- 3 A. Absolutely not.
- 4 Q. Did you personally ever hear anyone else consider doing
- 5 that?

- 6 A. No.
- 7 Q. In recycling the backup tapes, did it ever occur to you
- 8 that you might be getting rid of the only copies of
- 9 documents that could be relevant to a litigation?
- MR. COLLYARD: Objection, Your Honor, leading.
- 11 THE COURT: Overruled.
- 12 THE WITNESS: No.
- 13 BY MR. SCHAPER:
- 14 Q. Mr. Vanderheyden, do you -- am I correct that you have
- been deposed in this case before?
- 16 A. I have.
- 17 | Q. You've had your deposition taken?
- 18 A. Correct.
- 19 Q. Do you recall at one of your depositions seeing a
- 20 subpoena concerning PCI in 2008?
- 21 A. Yes.
- 22 Q. And before being involved in depositions for this
- lawsuit, had you seen that subpoena before?
- 24 A. That was the first time I saw that.
- 25 Q. Okay. If you would turn to P-228, Mr. Vanderheyden.

```
1
                 Do you recognize this as the subpoena that you
2
       were shown during your deposition?
 3
       Α.
           Yes.
          And it's dated September 23rd, 2008?
 4
 5
       A. Yes.
                 MR. SCHAPER: Your Honor, we'd offer P-228 into
 6
7
       evidence.
 8
                 MR. COLLYARD: No objection, Your Honor.
 9
                 THE COURT: P-228 is received.
10
       BY MR. SCHAPER:
11
       Q. So if you look at the top, Mr. Vanderheyden, this was a
       subpoena that was directed at the custodian of records at
12
13
       M&I Bank. Do you see that?
14
           I do.
       Α.
15
       Q. And I'd like you to turn to the second page, and can you
16
       describe at a high level the types of documents that this
17
       subpoena was requesting.
           These are what would be considered official bank
18
19
       records.
20
           So -- and when you say "official bank records," so in
21
       terms of the categories, savings account records, checking
22
       account records, loan records, safe deposit box records,
23
       certificates of deposit and money market certificates, are
24
       you saying that those are what you view as official bank
25
       documents?
```

- 1 A. Yes.
- Q. And I don't need to go through each one of them, but on
- 3 the next page, 0003, treasury notes, credit card records,
- 4 purchases of bank checks, are those also, in your view,
- 5 official bank records?
- 6 A. Yes.
- 7 Q. Were these types of documents maintained by the IT group
- 8 that you oversaw?
- 9 A. No.
- 10 Q. Were they maintained by some other group within the
- 11 bank?
- 12 A. They were.
- Q. Do you have any reason to believe that M&I did not take
- steps to comply with this subpoena in 2008?
- 15 A. I have no reason to believe that.
- 16 Q. Okay. Could you please turn to P-554. Do you see this
- 17 document?
- 18 A. I do.
- MR. SCHAPER: And this is a document that I
- 20 believe has already been admitted, Your Honor. It's a court
- 21 order in a case against Mr. Petters.
- 22 BY MR. SCHAPER:
- Q. Mr. Vanderheyden, did you see this document for the
- 24 | first time in preparing for your testimony?
- 25 A. Yes.

- Q. And I'd like to direct your attention to page 9 of the
- 2 document.
- 3 A. Okay.
- 4 Q. Do you see that there's a section called, "Recordkeeping
- 5 and Business Operations"?
- 6 A. I do.
- 7 Q. And if you look towards the end of that first paragraph,
- 8 do you see that this concerns business, corporate,
- 9 foundation, banking, financial, and/or accounting records.
- 10 Do you see that reference?
- 11 A. I do.
- 12 Q. And is there a name as how you would describe these
- 13 types of documents?
- 14 A. Again, these are all official banking documents.
- Q. And, again, were these types of documents maintained by
- 16 your IT group?
- 17 A. They were not.
- 18 Q. They were maintained by some other group in the bank?
- 19 A. Yes.
- Q. Do you have any reason to believe that M&I did not take
- 21 steps to comply with this order?
- 22 A. No.
- Q. You can put that aside. Thank you.
- Mr. Vanderheyden, did there come a time when you
- 25 received or your group received a litigation hold concerning

- 1 PCI?
- 2 A. Yes.
- 3 Q. And just briefly, what is a litigation hold?
- 4 A. Litigation hold was a document issued by either internal
- or external counsel that would list the names of the parties
- 6 who were being asked to hold all their documents. There
- 7 | would be a general reference to a case, and it would
- 8 basically describe to the folks not to destroy any of their
- 9 actual printed documents. And we, myself and my team, would
- 10 be copied on that legal hold.
- 11 Q. And when did you first receive that hold notice with
- 12 respect to PCI?
- 13 A. I believe that was January of 2010.
- 14 Q. And did your group have a practice regarding retaining
- documents related to litigations?
- 16 | A. We did.
- 17 Q. And was the legal hold that you received in January 2010
- 18 related to PCI the kind of notice that you would deal with
- 19 under those practices?
- 20 A. Yes.
- Q. Did your team take steps to implement that hold notice?
- 22 A. Yes, we did.
- 23 Q. What steps did your team take?
- 24 A. Okay. So based on the names of the parties that were to
- 25 | hold their documents, Number One, we took a copy, generally

1 on a thumb drive, of everything that was on their personal 2 computer, whether it was a laptop or a work station, and 3 retained that. 4 Secondly, we would go to their -- what we would 5 call network share, where they could save documents on a 6 network file server, and we took a copy of that as well. 7 Also, based on who they were, we could identify 8 what departmental file systems on that file server that they 9 could participate in, and we took copies of that as well. 10 Q. Did there also come a time, Mr. Vanderheyden, when there 11 were searches in the Legato system you've testified about 12 with respect to this hold? 13 Α. Yes. 14 Did your team also do anything to look at backup tapes 15 for non-e-mail documents? 16 We did. So when we took all of those copies of the 17 personal computer and all of the potential network drives 18 that these people could store documents on, we also backed 19 that -- took a special backup of all of those and held that 20 and, in fact, later searched those. 21 Q. And is it correct that there are different backup tapes 22 for non-e-mail documents than there are for e-mail 23 documents? 24 They are completely separate technologies and

25

systems.

1 And is there a reason that your team searched backup 2 tapes for non-e-mail documents but not backup tapes for 3 e-mails? 4 We considered the Legato system our official archive of 5 all of the e-mail activity. 6 Q. Mr. Vanderheyden, would you have taken all of these 7 steps if you wanted to hide documents related to Petters and PCI? 8 9 MR. COLLYARD: Objection, leading and 10 argumentative. 11 THE COURT: Sustained. 12 BY MR. SCHAPER: 13 Mr. Vanderheyden, why did you take these steps? 14 Because it was the right thing to do. It was looking 15 everywhere we could find an electronic document that would 16 have been associated with the people that were so-called 17 custodians or those that were notified that they were on 18 legal hold. 19 Q. Mr. Vanderheyden, have you -- did you ever use backup 20 tapes as a way to retrieve e-mails for litigation? 21 Never. Α. 22 By the time that you received this legal hold notice in 23 January 2010, had the server consolidation project you 24 testified about earlier already been planned? 25 A. Yes.

- Q. When you received this hold notice, did you ever connect
- 2 the server consolidation project to the PCI hold notice?
- 3 A. No.
- Q. Let me switch topics, Mr. Vanderheyden. Were you aware
- 5 that there was an effort in 2014 to try to find backup
- 6 tapes?
- 7 A. I am.
- 8 Q. And in your understanding, what time period was the
- 9 focus of that effort in terms of the dates of the backup
- 10 tapes?
- 11 A. Pre-March of 2005.
- 12 Q. Was there a -- at this point had M&I become BMO Harris
- 13 in 2014?
- 14 A. Yes.
- 15 Q. Was there a BMO Harris --
- 16 | A. Excuse me. No. 2014?
- 17 | Q. Well --
- 18 A. Yes, yes, yes.
- 19 Q. So BMO Harris had bought M&I?
- 20 A. Yeah, yes.
- 21 | Q. Okay. Just want to make sure I don't get the names
- 22 wrong.
- 23 Was there a BMO Harris location at which the
- effort to find backup tapes was focused in 2014?
- 25 A. Yes, there was.

- 1 And did people from your IT team conduct a search there? 2 Yes, they did. 3 What was the name of that location? It was Centre Point. It was an office facility. 4 Α. 5 Where is Centre Point? 6 West Allis, Wisconsin. Α. 7 And who on your team undertook that search? 8 A gentleman -- a messaging engineer by the name of Dave 9 Scherer. 10 What is your understanding of what Mr. Scherer found? 11 Α. He was able to find some backup tapes. He described to 12 me that -- yes, and he reported that back to me. 13 Were any of the backup tapes that he found dated prior 14 to March 2005? 15 Α. No. 16 MR. COLLYARD: Objection, lack of foundation. 17 THE COURT: Overruled. THE WITNESS: Should I answer? 18 19 BY MR. SCHAPER: 20 What was your answer? Yes. Q. 21 Α. No. 22 Did you communicate this information about the discovery
- 24 A. I did.

of tapes to anyone?

23

MR. SCHAPER: If we could please put up a document

- 1 that's already been admitted. It's P-325.
- 2 BY MR. SCHAPER:
- 3 Q. Mr. Vanderheyden, if you'd take a look at that, is this
- 4 the communication that you're talking about?
- 5 A. Yes, it is.
- 6 Q. And can you just read -- first of all, this is an e-mail
- 7 from yourself dated August 26th, 2014; is that right?
- 8 A. That's correct.
- 9 Q. And it's to two individuals at the Godfrey law firm?
- 10 A. That's correct.
- 11 Q. Can you just read what you wrote there.
- 12 | A. "Dave looked in all the nooks and crannies over there
- today and found a total of (6) backup tapes from the
- 14 Minnesota e-mail server. The oldest one was MSP105 labeled
- 15 | 'August '07.'"
- 16 Q. Is the Dave that you reference in the e-mail, is that
- 17 Mr. Scherer who you just referred to?
- 18 A. Yes.
- 19 Q. And what was your intent in writing this e-mail?
- 20 A. It was to inform our external counsel on this that we
- 21 | didn't -- we were not able to find anything prior to March
- 22 2005, but we did find some things and reported what we did
- 23 find.
- Q. And you said that "The oldest one was MSP105 labeled
- 25 | 'August '07,'" correct?

- 1 A. That's correct.
- Q. And looking at that e-mail, what does -- what did "MSP"
- 3 signify to you?
- 4 A. MSP meant it was Minnesota. For all of those regional
- 5 servers that were out there, those nine, we used the airport
- 6 code of the location. So MSP meaning Minneapolis/St. Paul.
- 7 Q. Were there other prefixes like that for other regional
- 8 servers?
- 9 A. Yes, they all did. We had prefixes on all of them, and
- a couple that were pretty close were MSN, which was Madison,
- 11 Wisconsin, and MKE, which would have been Milwaukee.
- 12 Q. And what about August '07, what does that refer to?
- 13 A. That would have been the month end backup tape from
- 14 August of 2007.
- 15 Q. Was it a practice to label backup tapes with the airport
- 16 | code that you just explained and the date?
- 17 | A. Yes.
- 18 Q. Do you know what 105 refers to?
- 19 A. 105 is just the directory sequential number generated by
- 20 the backup software.
- 21 Q. Do you have any understanding of whether there's a
- 22 particular standard for that or is that the extent of your
- 23 understanding?
- 24 A. That's the extent of my understanding.
- 25 | Q. But you were aware of a practice for MSP and August '07?

- 1 A. Yes.
- Q. Mr. Vanderheyden, did you or anyone in your IT group, to
- 3 your knowledge, do anything further regarding these tapes
- 4 that were found in 2014?
- 5 A. No.
- 6 Q. And why not?
- 7 A. Well, they were held there. We had them and they were
- 8 held, but we were not asked at that point in time, I don't
- 9 believe, to search anything on them.
- 10 Q. Can you remind us what date -- what kind of tapes, in
- 11 terms of their dates, were you looking for.
- 12 A. We were really looking for anything pre-Legato or
- 13 pre-March 2005.
- 14 Q. Are you aware of anyone at M&I destroying the backup
- 15 tapes after they were found at the Centre Point facility in
- 16 2014?
- 17 A. No.
- 18 Q. Mr. Vanderheyden, you just testified that you're
- 19 familiar with how parts of this MSP105 August '07 label were
- 20 generated; is that right?
- 21 A. Yes.
- 22 Q. And do you have a view on the likelihood that there
- would be two tapes labeled MSP105 and dated August 2007?
- 24 A. I don't think it would be possible.
- 25 | Q. All right. So just to wrap up, Mr. Vanderheyden, did

1 you ever ask anyone to destroy documents with the purpose of 2 hiding information about PCI? 3 Α. No. Did anyone ever instruct you to do that? 4 5 Absolutely not. Α. 6 At any time did you participate in an effort to do that? 7 Α. No. 8 Did you know what was on the backup tapes that were 9 recycled in 2010? 10 A. I did not. 11 Q. Did the server consolidation project that your team led 12 have anything whatsoever to do with Tom Petters or PCI? 13 A. No. 14 MR. SCHAPER: No further questions at this time, Your Honor. 15 16 MR. COLLYARD: May I proceed, Your Honor? 17 THE COURT: Yes, you may, with cross-examination. 18 CROSS-EXAMINATION 19 BY MR. COLLYARD: 20 Good morning, Mr. Vanderheyden. 21 Good morning. Α. 22 Q. If we can go back to Exhibit 325, please. I'll put that 23 up. And I just want to go through this e-mail with you too, 24 just so the jury understands and I understand what your 25 testimony was here.

- CASE 0:19 rcv 01-756-WWs s Doc. 437 Filed 01/08/23 Page 31 of 279 1 This was an e-mail that you sent on August 26th of 2 2014; is that right? 3 A. That's correct. And who are you sending the e-mail to? 4 5 Adam Cares at Godfrey & Kahn, as well as Jonathan 6 Ingrisano at Godfrey & Kahn. 7 Q. And what you do is you say in here, you say, "Dave looked in all the nooks and crannies over there today and 8 9 found a total of (6) backup tapes." Do you see that? 10 A. I do. 11 Q. You testified earlier that you found some backup tapes, 12 right? 13 A. Correct. 14 Q. The Dave Scherer in the e-mail actually found six, 15 didn't he? 16 Α. Yes. 17 Q. And, Mr. Vanderheyden, you have no idea if those tapes 18 exist today, do you? 19 Α. Today? 20 Yes. Q. 21 Α. No.
- 22 And you have no idea if they were destroyed immediately
- 23 after this, do you?
- 24 I don't have any reason to believe they would have been
- 25 destroyed.

1 Q. For all you knew, they were destroyed after this e-mail, 2 correct? 3 MR. SCHAPER: Objection, argumentative. 4 THE COURT: Sustained. 5 BY MR. COLLYARD: 6 Q. Mr. Vanderheyden, do you know that these tapes were 7 destroyed? 8 A. No. 9 Q. Do you have an understanding as to any court rulings in 10 this case about whether or not these tapes have been 11 destroyed? 12 MR. SCHAPER: Objection, Your Honor, 13 argumentative, prejudicial as to court rulings. 14 THE COURT: Sustained. 15 BY MR. COLLYARD: 16 Q. So you can't testify one way or another whether or not 17 those tapes were in existence or destroyed after 2000 --18 after August 26th, 2014? 19 MR. SCHAPER: Objection, asked and answered. 20 THE COURT: Sustained. 21 BY MR. COLLYARD: 22 Q. You said -- you say there's one that was labeled August 23 of '07, right? 24 A. Correct. 25 Q. What was the exact label of that tape?

- 1 MSP105 labeled August '07. 2 Q. So the label actually just said "Aug '07"; is that 3 right? 4 Α. Yes. 5 Did the label have any more information on it? 6 Α. MSP105. 7 Other than that, anything else? 8 That would have probably been it. Α. 9 Do you have any idea what the labels were for the other 10 five tapes that Dave Scherer found? 11 I do not because we were really looking for anything old and that was the oldest. 12 13 My question is: Do you have any idea what the labels 14 were for the other five tapes that were found? 15 I do not. Α. 16 Did you ever physically see the tapes? 17 I did not. Α. 18 So you have absolutely no knowledge of the tapes? 19 MR. SCHAPER: Objection, foundation. 20 MR. COLLYARD: I'm asking him about his knowledge of the tapes. 21 22 THE COURT: Overruled.
- 23 BY MR. COLLYARD:
- 24 Q. You have no knowledge -- I'm sorry, let me back up.
- 25 You have absolutely no knowledge of the physical

- 1 tapes, correct?
- 2 A. I have no reason to believe that Dave would have told me
- 3 information that was not accurate.
- 4 Q. Mr. Vanderheyden, what I'm asking you is if you have any
- 5 knowledge of what the tapes were or if you ever saw them.
- 6 A. I never saw them physically.
- 7 Q. And M&I Bank, BMO Harris -- I'm sorry. This was BMO
- 8 Harris Bank at this time, right?
- 9 A. Correct.
- 10 Q. BMO Harris Bank did not search those tapes, did they?
- 11 A. Not to my knowledge.
- 12 Q. And so you don't know -- let's start with you first.
- 13 You don't know of any e-mails that were on those backup
- 14 tapes, do you?
- 15 A. No.
- 16 Q. You can't tell the jury what the content was of any of
- the information on these six backup tapes, right?
- 18 A. Correct.
- 19 Q. And you're not aware of anybody else at BMO Harris Bank
- 20 that could say what the content of any of those e-mails were
- 21 on those backup tapes, correct?
- MR. SCHAPER: Objection, vague as to time.
- THE COURT: Overruled.
- 24 THE WITNESS: Should I answer?
- 25 BY MR. COLLYARD:

- 1 Q. Yes, please.
- 2 A. Okay. Well, given the time frame, that that backup tape
- 3 was August '07, any e-mails that were actually on there that
- 4 were sent or received post-March 2005 were in the Legato
- 5 archive, that I can tell you for sure.
- 6 Q. What I'm asking you, if you know of anybody at BMO
- 7 Harris Bank who knows what the exact content was of any
- 8 e-mails on those backup tapes.
- 9 A. Not -- I don't. Not personally.
- 10 Q. Let's talk about backup tapes for a moment. Okay?
- 11 And even if you take the one that is labeled Aug
- of '07, are you with me?
- 13 A. Yes.
- 14 Q. Okay. You understand that backup tapes can have years
- of information going back, right?
- 16 A. Absolutely.
- 17 Q. So that Aug '07 backup tape could contain e-mails that
- 18 go years back, right?
- 19 A. Yes.
- 20 Q. And so it could contain e-mails, for example, that were
- 21 dated in 2003, right?
- 22 A. Possible.
- 23 Q. And it could contain e-mails that were dated in 2004,
- 24 correct?
- 25 A. Possible.

- Q. And the other five backup tapes where there is no label
- 2 mentioned, all of those backup tapes could have contained
- 3 information going way back to 2002 or 2003, correct?
- 4 A. They could, but that same old information would have
- 5 been on the August '07 tape.
- 6 Q. What I'm asking you, Mr. Vanderheyden, is if those other
- 7 backup tapes that are not mentioned could have had e-mails
- 8 going all the way back to 2003 or 2004?
- 9 A. Yes.
- 10 Q. And they could have contained attachments going all the
- 11 | way back from 2003 to 2004, correct?
- 12 A. Correct.
- 13 Q. Now, you talked about -- you testified that you were
- 14 looking for backup tapes that were dated before the
- implementation of Legato, which was March of 2005; is that
- 16 right?
- 17 A. That's correct.
- 18 Q. Isn't it true, Mr. Vanderheyden, that what you were
- doing when you were conducting this search is that you were
- 20 looking for backup tapes created before the implementation
- of Legato so that you could locate e-mails that were sent or
- 22 received before M&I had implemented Legato?
- 23 A. Yes.
- Q. Okay. So what you were doing -- you weren't looking
- 25 necessarily just for backup tapes that were labeled after

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1
       2005, you were looking for backup tapes that contained
2
       e-mails that were sent or received before March of 2005,
 3
       correct?
                              Objection, misstates the testimony.
 4
                 MR. SCHAPER:
 5
                 THE COURT: Overruled. You may answer whether
 6
       that's correct.
 7
                 THE WITNESS: Yes.
       BY MR. COLLYARD:
 8
 9
         Yes. So what you were doing, just to be clear, is you
10
       were looking for backup tapes that could have e-mails,
11
       e-mails dated before March of 2005, correct?
12
       A. Yes.
13
           And the reason why you were looking for this is because
       BMO Harris Bank was involved in another lawsuit in Florida;
14
15
       is that right?
16
         That's correct.
       Α.
17
       Q. And as a result of that, BMO Harris Bank was being
18
       questioned about whether or not any e-mails existed before
19
       the implementation of Legato because of the backup tapes
20
       that were destroyed in 2010 and 2011; is that also correct?
21
                 MR. SCHAPER: Objection to form.
22
                 THE COURT: Overruled.
23
                 THE WITNESS: Yes.
24
       BY MR. COLLYARD:
         And you agree with me that backup tapes were destroyed
25
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- 1 in 2010 and 2011, correct?
- 2 A. Yes.
- 3 Q. Do you have any idea how many backup tapes were
- 4 destroyed in 2010 and 2011?
- 5 A. I do not.
- 6 Q. Okay. Let's talk about backup tapes again. So we have
- 7 six backup tapes there. Do you have any idea as to how many
- 8 pages of e-mails or documents could live on or exist on a
- 9 backup tape?
- 10 A. I wouldn't have an actual count, but it would be a lot.
- 11 Q. It would be a lot, right?
- 12 A. Yes.
- Q. We're talking millions of pages of documents, right?
- 14 A. Probably.
- Q. We're talking tens of millions of pages, correct?
- 16 A. Could be.
- 17 Q. And so is it fair to say, Mr. Vanderheyden, that there
- 18 could be millions of pages of documents on these backup
- 19 tapes that were found in August of 2014 that dated back to
- 20 2003 or 2004?
- 21 A. It is possible.
- Q. Go back to the backup tapes that were destroyed in 2010
- 23 and 2011 real quickly.
- You're not aware of any e-mails that were on those
- 25 backup tapes, correct?

- 1 A. No.
- 2 Q. So you can't say what the content of any of those
- 3 potentially millions and millions of pages of e-mails were,
- 4 correct?
- 5 A. Right.
- 6 Q. And you testified that nobody from the bank actually
- 7 looked at them, right?
- 8 A. Not to my knowledge.
- 9 Q. And you also testified that backup tapes could be
- 10 restored; is that right?
- 11 A. They could be.
- 12 Q. They can be brought back to life so you can actually
- 13 look at them, correct?
- 14 A. Yes.
- 15 Q. And that is something that BMO Harris Bank could have
- 16 | done, right?
- 17 A. Yeah. But as I described, the process to do that would
- 18 have been basically reading every one of those millions of
- 19 e-mails to try to find relevant content.
- 20 Q. I appreciate that, and that wasn't my question.
- 21 My question was: Was it possible for BMO Harris
- Bank to go back and restore those backup tapes?
- 23 A. It was.
- Q. So that those backup tapes could be read and you could
- see all the millions of pages of e-mails that were on them,

- 1 right?
- 2 A. Yes.
- 3 | Q. That could be done?
- 4 A. Yes.
- 5 Q. Okay. Now, you talked about how you're familiar with
- 6 the legal hold process in litigation, right?
- 7 A. Correct.
- 8 Q. And if we back up, let's just describe that a little bit
- 9 more. Tell me if this is fair. When a party is involved in
- 10 a lawsuit or they anticipate being involved in litigation,
- 11 | that is when legal hold duties trigger; is that right?
- 12 A. That's correct.
- 13 Q. And so your department gets brought in at that point in
- 14 time to figure out, okay, there's either a lawsuit going on
- or there might be a lawsuit that's coming up and we've got
- 16 to figure out how to preserve and keep the information in
- 17 | evidence; is that right?
- 18 A. That's correct.
- 19 | Q. And that was part of your duties and responsibilities?
- 20 A. Yes.
- 21 Q. Now, as part of that, do you understand what unique
- 22 | information is?
- 23 A. I would assume it's unique, meaning there's only one
- 24 place or one copy.
- Q. And have you dealt with, in the context of legal holds,

- determining how to preserve and keep unique information?
- 2 A. Could you repeat the question?
- 3 Q. Sure. In your experience, have you been involved in, in
- 4 the litigation hold process, trying to determine how to
- 5 preserve and keep unique information?
- A. Yes, not specifically just unique information, but
- 7 information.
- 8 Q. And do you agree with me that if unique information
- 9 lives on backup tapes, backup tapes are kept in the course
- 10 of litigation, correct?
- 11 A. Generally, yes.
- 12 Q. And generally they're not destroyed, are they?
- MR. SCHAPER: Objection to form, vague.
- 14 THE COURT: Overruled. You may answer.
- 15 THE WITNESS: Generally they wouldn't be.
- 16 BY MR. COLLYARD:
- 17 Q. No, they would be kept so that that unique information
- 18 | could be restored and looked at, correct?
- 19 A. In general I'd have to say yes, you are correct, but in
- 20 this case practical to go through millions of e-mails and
- 21 | read each one to determine if it had relevant content, I
- don't think it was practical.
- 23 Q. That's not what I'm asking you, Mr. Vanderheyden.
- 24 A. I realize that.
- 25 | Q. Yeah. What I'm asking you is that the reason why during

- 1 the course of litigation in your roles and responsibility
- 2 that that information is preserved and kept is so that
- 3 unique information, unique evidence can go back and be
- 4 looked at and found, right?
- 5 A. Correct.
- 6 Q. And of course there is a cost to that, correct?
- 7 A. There is big cost.
- 8 Q. Okay. And the reason why litigation holds go in place
- 9 is so that information can be kept so that parties and
- 10 courts can determine whether that information needs to be
- 11 | looked at, right?
- 12 A. Yes.
- 13 Q. That's a fair characterization of that process?
- 14 A. I would say so.
- 15 Q. Now, can we please go back to Exhibit 554,
- 16 Mr. Vanderheyden. And I am going to put that up on the
- 17 | screen. And I'm just going to walk through this with you
- 18 real quickly because you testified about the content of this
- 19 document.
- 20 And if we take a look at this document, can you
- 21 tell me what this document is.
- 22 A. It appears to be a form of a legal hold that is ordered
- 23 by the U.S. District Court.
- Q. Okay. Tell me if you agree to this. If we go to the
- 25 | very last page of this document, I'll show you, it's page

- 1 17, and you see a sign there -- a signature by a judge here 2 in the Federal District Court of Minnesota named Ann 3 Montgomery. Do you see that? 4 A. I do. 5 And it's dated October 14th of 2008; is that right? 6 A. That's correct. 7 Q. If we go back and we flip to page 2, do you see at the 8 top there -- I will highlight the top of that for you, and 9 it reads, "Order for Entry of Preliminary Injunction, 10 Appointment of Receiver, and Other Equitable Relief." Do 11 you see that? 12 I do. Α. 13 Do you understand that this is a court order? 14 Α. Yes. 15 Okay. And go to the part that your counsel asked you 16 about. It's on page 9, and the heading is, "Recordkeeping 17 and Business Operations." Do you see that? 18 I do. Α. 19 And this is the part that you testified about, right? 20 Correct. Α. 21 And you were asked to interpret the Court's order based 22 on what you understood the documents that the Court was 23 ordering to be kept were, correct?
- MR. SCHAPER: Objection to form.
- 25 THE COURT: Overruled.

1 THE WITNESS: That's what this would have 2 indicated. 3 BY MR. COLLYARD: 4 Okay. If we just go through this for a little bit, 5 we'll just start from the top, it says, "IT IS THEREFORE 6 ORDERED that the Defendants; their agents, including 7 financial and banking institutions and other persons having possession or control of the Defendants' assets; their 8 9 officers; their employees; and all persons in active concert 10 or participating with the Defendants in their affairs must maintain." Do you see that? 11 12 A. I do. 13 Q. We'll just stop right there and we'll unpack it a little 14 bit. 15 And what that's saying -- what this did was this 16 required M&I Bank at the time, and then later BMO Harris 17 Bank, to keep this information, correct? 18 Α. Yes. 19 That's a fair characterization of that? Q. 20 It is. Α. 21 And it was ordered by the Court to do that, right? Ο. 22 A. Correct. 23 Regardless of cost or whether BMO wanted to have to pay 24 for something, right? 25 I would assume so.

- Q. Okay. So then it says, "Must maintain all business,
- 2 corporate, foundation, banking, financial, and/or accounting
- 3 records in their possession that could be material to this
- 4 cause of action." Do you see that?
- 5 A. I do.
- 6 Q. "And are enjoined and restrained from," and then it
- 7 says, "altering," right?
- 8 A. Yes.
- 9 Q. And the next paragraph says "disposing," correct?
- 10 A. Yes.
- 11 Q. And what that was telling the bank is that the bank was
- ordered to not alter, destroy, or dispose of any of this
- 13 type of information, correct?
- 14 A. Correct.
- 15 Q. Now, your counsel asked you to interpret some of the
- 16 | Court's words here, so I just want to make sure we're on the
- 17 same page.
- 18 Where it says all business records in Part A, do
- 19 you see that?
- 20 A. I do.
- 21 | Q. It says, "Any business," and then it says, "records in
- 22 their possession that could be material." Do you see that?
- 23 A. Yes.
- Q. You agree, Mr. Vanderheyden, that e-mails fall into
- 25 these categories of information, do you not?

1 Well, those items identified specifically are all what I would have considered earlier official bank records. 2 3 Q. Mr. Vanderheyden, where it says -- it says, "Maintain 4 all business, corporate, banking, financial, accounting 5 records in their possession," you would agree with me that 6 that would include e-mails, right? 7 MR. SCHAPER: Objection, asked and answered. 8 THE COURT: Overruled. You may answer. 9 THE WITNESS: Okay. So could you repeat it just 10 so I can --11 BY MR. COLLYARD: 12 I'm just asking you if here where the Court is 13 requiring the bank to maintain all business, corporate, 14 banking, financial, and accounting records in their 15 possession, if that could include e-mails. 16 A. It could. 17 Q. And then it says that the bank was enjoined or 18 restrained from altering any business, corporate, financial, 19 accounting records in their possession, and that could 20 include e-mails too, right? 21 A. If you made that assumption from the first statement, 22 yes. 23 Well, you agree with me, right? 24 Yeah. Yeah. 25 Q. Yes?

- 1 Yes. Α. Q. And then the bank has enjoined and restrained -- I'm 2 3 sorry. The Court has enjoined and restrained the bank from 4 disposing of any business records, and that includes e-mails 5 as well, correct? 6 A. It could. 7 MR. SCHAPER: Objection to the form. THE COURT: Overruled. 8 9 THE WITNESS: Yes. 10 BY MR. COLLYARD: 11 Now, did I hear you correctly that you had never seen --12 did you see this order before? 13 I saw this I believe in 2017 for the first time. 14 Q. And in your roles and responsibilities, were you 15 supposed to get court orders like this that required the 16 bank to not destroy or alter, for example, e-mails that the 17 bank had? 18 I was not supposed to. We acted on the legal holds 19 issued by corporate or external counsel, not by these. 20 Q. You said that you got a legal hold in January of 2010; 21 is that right? 22 Α. That's correct. 23
- Was that the first time you got a legal hold? Q.
- 24 Α. Yes.
- 25 What did that legal hold say?

- 1 A. It said -- it listed again the names of the folks that
- 2 were involved and told them not to destroy their documents,
- 3 which trigged us to get a copy of all of their electronic
- 4 documents.
- 5 Q. You got that legal hold before the backup tapes were
- 6 destroyed in 2010 and 2011, right?
- 7 A. It's possible, yes.
- 8 Q. Well, you got it in January --
- 9 A. Yeah.
- 10 Q. -- of 2010 is what you testified to, right?
- 11 A. Correct.
- 12 Q. So you got that legal hold before the bank went ahead
- and destroyed the potentially millions and millions of pages
- of documents in 2010 and 2011, correct?
- 15 A. We had no idea what the time frame of keeping this was
- 16 at that point in time, so we had the Legato archive at that
- 17 point for almost six years.
- 18 Q. We'll talk about Legato in a second, but what my
- 19 question is is you got -- you received the legal hold in
- 20 January of 2010 and that was before the time that the bank
- 21 | went ahead and destroyed all those millions of pages in 2010
- 22 and 2011, correct?
- 23 A. It's possible, yes.
- 24 Q. In fact, you started destroying --
- 25 A. Yes.

- Q. -- the documents in 2010 and 2011 in September of 2010;
- 2 is that right?
- 3 A. That sounds right.
- 4 Q. So you had the legal hold nine months beforehand, right?
- 5 A. Correct.
- 6 Q. And the reason why you're on the legal hold is because
- 7 your group is responsible for making sure that e-mails and
- 8 things like backup tapes, if they need to be preserved for
- 9 litigation, are preserved, right?
- 10 A. That's correct, but the legal hold never specified the
- 11 start time of the information in question; and we had,
- 12 again, six years' worth of every e-mail sent and received,
- 13 not just a copy of backup tapes.
- 14 Q. My question -- I'm sorry, Mr. Vanderheyden.
- 15 A. So that was, in our mind, the official record.
- 16 Q. My question, Mr. Vanderheyden, was: It was your role
- and responsibility in getting the legal hold to ensure that
- 18 information was kept and preserved, correct?
- 19 A. Yes, based on what I would read out of a legal hold, I
- 20 would take every action possible.
- 21 Q. And you can't say, Mr. Vanderheyden, for a fact that
- 22 there was not unique information on all those millions of
- pages of documents that were destroyed from those backup
- 24 tapes in 2010 and 2011, right?
- 25 A. I cannot say that for --

- Q. You can't. So what we can say is that there could have been unique information on all of those millions of pages of evidence and e-mails that were destroyed, right?
  - A. Could have been.
  - Q. Let's go back to some other questions your counsel asked you in Exhibit 228 -- I'll pull that up for you -- and this was that subpoena that you had talked about.

If we turn to page 3, please, Mr. Vanderheyden, I believe it was under the "Other Records" portion. We'll look at that. We'll focus on the second paragraph underneath that I think is where you were asked questions.

- 12 Do you remember that?
- 13 A. I do.

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- Q. And it says, "All correspondence with the above persons/entities and/or with third parties regarding the above persons/entities." Do you see that?
- 17 A. T do.
- Q. And then it goes on and explains, "All memoranda, notes, files, records relating to meetings or conversations
- concerning the above persons/entities." Do you see that?
- 21 A. I do.
- Q. Now, certainly you agree, Mr. Vanderheyden, that that includes e-mails, right?
- 24 A. It would.
- Q. Let's go to -- let me change. Let's go to Plaintiff's

- CASE 0:19 rcv 01-756-WWs s Doc. 437 Filed 01/08/23 Page 51 of 279 1 Exhibit 787. Can you tell me what this is, 2 Mr. Vanderheyden. 3 This is a summary of the M&I, still would have been M&I, I believe, records management policy. 4 5 Is this a records management policy that you were 6 involved in creating or implementing? 7 Α. I had input into it, yes. 8 What is the date of this policy? 9 January 15th, 2009. 10 Q. So this is January 15th of 2009. So more than a year 11 before M&I Bank started destroying the backup tapes from 12 2010 and 2011; is that right? 13 Α. Yes. 14
- I just want to take a look at -- let me ask you some
- 15 more questions about it and lay some foundation here. You
- 16 had input into this policy?
- 17 I did. I did. Α.
- 18 You're familiar with it? Q.
- 19 Yes. Α.
- 20 You understand what's being conveyed in this policy? Q.
- 21 Α. Yes.
- 22 MR. COLLYARD: I offer Plaintiff's Exhibit 787,
- 23 Your Honor.
- 24 MR. SCHAPER: No objection, Your Honor.
- 25 THE COURT: Exhibit 787 is received, Plaintiff's

- 1 Exhibit.
- 2 BY MR. COLLYARD:
- 3 Q. Can we please turn to page 3, Mr. Vanderheyden. I just
- 4 | want to ask you something here.
- 5 A. Okay.
- Q. You go to that Section VI, "Legal Holds and The Duty to
- 7 Preserve Records." Do you see that?
- 8 A. I do.
- 9 Q. Let's just take a look at this. On the -- I'll just
- 10 have to go through it first. It says, "There are certain
- circumstances where M&I may have a legal obligation to
- 12 retain Records that may some day become evidence in a legal
- proceeding or government investigation." Do you see that?
- 14 A. I do.
- 15 Q. And it says, "This legal obligation is known as the
- 16 | 'duty to preserve.'" Do you see that?
- 17 A. T do.
- 18 Q. And the duty to preserve is what we were talking about
- 19 earlier for why legal holds or litigation holds get
- 20 implemented, right?
- 21 A. That's correct.
- 22 Q. The whole purpose of that is to make sure that evidence
- is kept for real litigation or in anticipation of
- 24 litigation; is that right?
- 25 A. Yes.

- 1 Q. And then it says, "It supersedes the Records Disposal
- 2 Instructions outlined in this Policy." Is that right?
- 3 A. That's right.
- 4 Q. And so is what your policy saying here is that the legal
- 5 hold is what's important?
- 6 A. Yes.
- 7 Q. And the legal hold supersedes any records management
- 8 policy that the bank has, right?
- 9 A. Correct.
- 10 Q. The legal hold overrides or supersedes any policy,
- 11 right?
- 12 A. Correct.
- 13 Q. And that would be the legal hold that you're talking
- about that you got in January of two thousand and --
- 15 A. Ten.
- 16 | Q. -- ten, right?
- 17 A. Correct.
- 18 Q. And so when you got the legal hold in January of 2010,
- what this policy says is that legal hold overrode any other
- document management policy that was in place at the bank,
- 21 correct?
- 22 A. Correct.
- Q. Go back to Defendant's Exhibit 7000? So it's DX-70000.
- 24 And if we take a look at the second page so we can see what
- 25 it was about, this was your "Lotus Notes Upgrade/Refresh."

- 1 Do you remember talking about this?
- 2 A. Yes.
- 3 Q. Was this -- do I understand that what your testimony was
- 4 is that this was the consolidation -- this really outlined
- 5 your consolidation project is what you were talking about?
- 6 A. That's correct.
- 7 Q. And this was -- this PowerPoint here was meant to
- 8 discuss or describe the important aspects of your project?
- 9 A. Correct.
- 10 Q. Where in this PowerPoint does it mention anything about
- 11 backup tapes?
- 12 A. It's not mentioned.
- 0. Where in this PowerPoint does it mention how this
- 14 project could impact the existence of backup tapes that may
- be subject to legal matters?
- 16 A. It's not part of this presentation.
- 17 Q. I think you told -- I think it was yesterday you
- 18 testified that the reason why Legato went into place was
- 19 because of requirements to keep records for six years; is
- 20 that right?
- 21 A. Specifically for broker-dealers.
- 22 Q. And that was -- and under the broker-dealer laws -- I
- 23 think you said because of broker-dealer laws, the bank is
- 24 required to keep information for six years, right?
- 25 A. Yes.

- 1 Let's look at another document of yours. Let's look at Plaintiff's Exhibit 791. 2 3 And, Mr. Vanderheyden, can you please just tell me what that document is. 4 5 If I'm looking at the right one, it's labeled "Backup 6 Operation and Retention Standard"? 7 O. That's correct. 8 A. Okay. Yes. 9 O. What is that document? 10 This is a document that describes our standard practice Α. 11 solidified now and put in writing in terms of what we would 12 back up and how long we would retain it, how we would label. 13 You're familiar with this document? 14 Α. I am. Did you have input into these policies or procedures? 15 16 A. Yes. 17 O. And what's --18 MR. COLLYARD: I'll offer Plaintiff's Exhibit 791, 19 Your Honor. 20 MR. SCHAPER: No objection. 21 THE COURT: Exhibit 791 is received. 22 BY MR. COLLYARD:
  - Q. We'll just pull it up here and take a look at it. And just look at the top where it says, "Purpose," just so we can understand it. It says, "This standard outlines the

23

24

- 1 requirements for backup operations and tape retention of M&I
- 2 data." Do you see that?
- 3 A. I do.
- 4 Q. And what does that mean?
- 5 A. Exactly what it says. It outlines the standards and the
- 6 requirements.
- 7 Q. To keep backup tapes?
- 8 A. Yes.
- 9 Q. And then the next paragraph below says, "Scope" and it
- 10 says -- I'm sorry, I'm going to go to the next paragraph.
- 11 There we go. It says, "Scope," and it says, "This standard
- applies to all information processed and stored on M&I-owned
- equipment and that is backed up to the backup and
- disk-to-disk backup systems managed by Information
- 15 | Technology Services." Do you see that?
- 16 A. I do.
- 17 Q. And the Information Technology Services is you, right?
- 18 A. Correct.
- 19 Q. What's the date of this document? If you look down in
- 20 the bottom left-hand corner, do you see that it's July 22nd
- 21 of 2010?
- 22 A. I do.
- Q. So this is seven months after you received the legal
- 24 hold in this case, correct?
- 25 A. Correct.

- Q. Or I'm sorry. This is seven months after you received
- 2 the legal hold pertaining to Petters matters; is that right?
- 3 A. Yes.
- 4 Q. And if we go to the next page, page 2, we're going to go
- 5 to the paragraph right above where it says, "Definitions."
- 6 It says, "An annual (January monthly backup) tape set will
- 7 be pulled from the monthly tape set and stored at the
- 8 designated off-site facility for a minimum of," and then it
- 9 says, "7 years." Do you see that?
- 10 A. I do.
- 11 Q. And so these backup tapes were to be stored and kept for
- 12 | seven years; is that right?
- 13 A. That's correct.
- Q. If we go back to -- I'm sorry. The date of your
- presentation that we talked about earlier, that was -- was
- 16 that --
- 17 A. February 2010.
- 18 Q. That was February of 2010. Okay. So this is dated
- 19 after your presentation, right?
- 20 A. Yes.
- 21 Q. So you give the presentation and you're going to put in
- 22 your consolidation efforts and then you come out with a
- retention policy that says backup tapes are stored for seven
- 24 years, right?
- 25 A. Yes.

- Q. And why did you come out with a policy to keep backup tapes for seven years?
  - A. Seven years was just an industry standard. Specifically official bank records, seven years.

This policy that we're looking at at the present, the true focus of this was on those file servers that had the information that people could store them on. That was truly the focus of this, although it does not preclude e-mail.

- Q. And, in fact, it does include e-mail backup tapes,
- 11 correct?

3

4

5

6

7

8

- 12 A. Well, it does say all.
- 13 Q. Well, you wrote the policy. You know --
- 14 A. Yes.
- Q. I'm sorry, Mr. Vanderheyden. Sorry. You know that this
- 16 policy to keep these backup tapes for seven years does
- include the backup tapes that have e-mails on them, correct?
- 18 A. Correct.
- 19 Q. And those backup tapes were supposed to be kept for
- 20 seven years, right?
- 21 A. Yes, as of January of 2022 -- or January of 2010, yes.
- 22 Q. I'm sorry. As of July --
- 23 A. July of 2010, excuse me.
- 24 Q. July of 2010, correct?
- 25 A. Yes.

1 And the bank started destroying backup tapes after that 2 in September of 2010, correct? 3 Possible, yes. I guess so. Yeah. Α. Am I right or am I wrong? 4 5 I guess you're right. I think you're right. 6 Q. You said as well -- we can take that down. 7 You said something along the lines of Legato 8 creates -- is it a perfect archive or a perfect image? 9 That's correct. 10 And so Legato supposedly keeps an exact replica of what 11 the documents are; is that right? That's correct. 12 Α. 13 Q. Let me show -- let's go to Plaintiff's Exhibit 788 and I 14 just have a question for you. 15 This is an e-mail that you are on that you were 16 sent on September of 2009, correct? 17 Α. Yes. 18 And you agree with that? Q. 19 I do. Α. 20 You received this e-mail? Ο. 21 A. I do. 22 MR. COLLYARD: I offer Plaintiff's Exhibit 788, 23 Your Honor.

LORI A. SIMPSON, RMR-CRR (651) 848-1225

THE COURT: Exhibit 788 is received.

MR. SCHAPER: No objection, Your Honor.

24

- 1 BY MR. COLLYARD:
- 2 Q. And if we just focus on the top, is that an e-mail from
- 3 Cathy Klitzka at M&I Corp. Do you see that?
- 4 A. I do.
- 5 Q. And it's dated again September 2009, right?
- 6 A. That's correct.
- 7 Q. So this is when M&I is M&I, right?
- 8 A. Yes.
- 9 Q. M&I is not BMO at this point in time, is it?
- 10 A. No, it is not BMO officially, no.
- 11 Q. Well, it's not BMO at all at this point in time, is it?
- 12 A. No.
- 13 Q. Not officially, not unofficially. It's M&I, right?
- 14 A. M&I.
- 15 Q. Okay. And this e-mail -- this is an e-mail that was
- 16 | from the Legato system, correct?
- 17 A. Correct.
- 18 Q. And your address there says, "john.vanderheyden@bmo,"
- 19 right?
- 20 A. It does.
- 21 | Q. This is not an exact replica of the e-mail -- or, I'm
- 22 sorry. Let me back up.
- 23 Legato did not capture a perfect image of the
- exact e-mail that existed in September of 2009, did it?
- MR. SCHAPER: Objection, foundation.

1 THE COURT: Overruled. You may answer. 2 THE WITNESS: I can't say that what it captured 3 versus what it retrieved at whatever point in time this was 4 retrieved from Legato. 5 So let me say it this way: The e-mail that was 6 captured to Legato most likely was to me at M&I corp. By 7 the time it was pulled out of, to create this document, the 8 Legato archive, it's quite possible that the parameters were 9 changed or were in the process of being changed because that 10 domain had changed by that time. So this probably was 11 pulled after the BMO acquisition. 12 BY MR. COLLYARD: 13 So if we wanted to see what the exact document was, what 14 the exact e-mail was on Legato that you claim kept this 15 perfect image of everything and if we wanted to see that 16 e-mail from September of 2009, this e-mail would not be an 17 exact replica of the e-mail that existed on September 28th 18 of 2009; am I correct? 19 Yes. I can't argue that, no. 20 Right. And you agree that Legato failed in that Q. 21 respect, didn't it? 22 I can't really say that. I don't know what was really 23 in Legato. I can see what Legato output. Did the output 24 change that domain name to BMO? That I don't know. 25 one I cannot explain.

- 1 Sure. And this is just one example, correct? 2 It is one example. 3 And if we wanted to get the exact replica to see what the exact e-mail looked like back in 2009, would we have to 4 5 go to a backup tape? MR. SCHAPER: Objection to form --6 7 THE COURT: Overruled. MR. SCHAPER: -- foundation. 8 9 THE COURT: Overruled. 10 THE WITNESS: Backup tape would have been another 11 source. 12 BY MR. COLLYARD: 13 Q. And, in fact, the backup tape would actually have the 14 exact e-mail, the exact replica, correct? 15 A. Most likely, yep. 16 Q. And that would have been a better version than what 17 Legato had, right? 18 A. Well, with the exception of that domain name changing as 19 a result of the acquisition in progress or whenever this was 20 pulled at the time, everything else on that e-mail is the 21 exact replica. 22 Q. Mr. Vanderheyden, I understand, but that's not what I am
- Q. Mr. Vanderheyden, I understand, but that's not what I am asking you.
- A. The time, the date, the subject line, the body, and then if there were attachments, it would have been.

```
1
           What I'm asking you, if I wanted to see the exact
2
       replica, the best evidence of what the e-mail was on
 3
       September 28th of 2009 to see how it really existed in life,
 4
       I would have to go to the backup tape, right?
 5
                 MR. SCHAPER: Objection, asked and answered and
 6
       argumentative.
 7
                 THE COURT: Overruled.
 8
                 THE WITNESS: Yes.
 9
                 MR. COLLYARD: No further questions, Your Honor.
10
                 THE COURT: Cross-examination [sic]?
11
                 MR. SCHAPER: Thank you, Your Honor. If we can
12
       put up P-325.
13
                          REDIRECT EXAMINATION
14
       BY MR. SCHAPER:
15
           Are you there, Mr. Vanderheyden?
16
       Α.
           I am.
17
         Mr. Vanderheyden, when your IT group was looking for
18
       e-mails in this 2014 time frame and looking for backup tapes
19
       in particular, what was the date range of the backup tapes
20
       that was the focus?
21
           We were specifically looking for pre-March 2005 tapes.
22
       Q. And as you understand it, were any pre-March 2005 tapes
23
       found?
24
           There were not. The oldest was August '07.
25
                 MR. SCHAPER: Okay. We can take that down.
```

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1
       BY MR. SCHAPER:
2
       Q. Mr. Vanderheyden, you were asked some questions about
 3
       the use of e-mail backup tapes for litigation purposes.
                 At M&I, in your recollection, did you ever use
 4
 5
       e-mail backup tapes for litigation purposes?
 6
       A. Never.
 7
       Q. And in the 2010 time frame, if you needed to produce
 8
       e-mails in a litigation or save them, what system did you
 9
       rely on for that?
10
           We went to the Legato archive.
11
           If we put up P-554 and go to page 9, do you recall being
12
       asked about this language?
13
       Α.
         Yes.
14
       Q. And when you first saw this document, Mr. Vanderheyden,
       how did you interpret business, corporate, foundation,
15
16
       banking, financial records? What did you consider that a
17
       reference to?
18
       A. Again --
19
                 MR. COLLYARD: Objection, Your Honor, cumulative
20
       and asked and answered.
21
                 THE COURT: Overruled.
22
                 THE WITNESS: Again, these are what I would
23
       describe as official banking records.
24
       BY MR. SCHAPER:
25
       Q. And did your department maintain those?
```

A. We did not.

- 2 MR. SCHAPER: If we would please, Mr. Herzka, if
- 3 you would pull up P-787?
- 4 BY MR. SCHAPER:
- 5 Q. Do you recall being asked about this document by
- 6 plaintiff's counsel?
- 7 A. Yes.
- 8 Q. And plaintiff's counsel took you through to Section VI,
- 9 and I'd like to direct your attention to Section VII and
- 10 it's labeled "E-Mail Retention." Do you see that?
- 11 A. I do.
- 12 Q. And it says that, "All e-mail messages sent and received
- via the corporate Lotus Notes system will be retained in an
- 14 Authorized Repository." Do you see that?
- 15 A. I do.
- 16 Q. What's your understanding of what authorized repository
- 17 refers to?
- 18 A. That is Legato.
- 19 Q. And as far as you know, were any e-mails in the Legato
- 20 system deleted or destroyed at any time during this time
- 21 period?
- 22 A. No.
- Q. Was that even possible to do that?
- 24 A. That would have been impossible to do.
- 25 Q. You testified that when there was a search for backup

- 1 tapes in 2014, the oldest one that was found had a label
- 2 dated August 2007. Do you recall that testimony?
- 3 A. Yes.
- 4 Q. If that tape eventually had been restored, is it
- 5 possible that that tape would contain pre-2005 e-mails?
- 6 A. It is possible, yes.
- 7 Q. As part of the server consolidation project,
- 8 Mr. Vanderheyden, did there come a time when the project was
- 9 deemed to be successful?
- 10 A. Yes.
- 11 Q. And was that because the servers actually had been fully
- 12 consolidated?
- 13 A. Correct.
- 14 Q. And why was there a decision to recycle backup tapes --
- e-mail backup tapes at that time?
- 16 A. Well, the tape format itself that was used on those
- 17 | regional servers wasn't the same tape format that was used
- in newer technology that we purchased, so I don't believe we
- even had the capability to read them ourselves. So we would
- 20 have had to send them out to some third party in order to
- 21 have them read those tapes.
- 22 Q. At the time that decision was made in 2010, did you have
- an understanding or belief that e-mails had been retained
- 24 within M&I?
- 25 A. Yes.

- Q. And on what system were they retained?
- 2 A. Legato.

- 3 Q. To the extent that e-mails before 2005 were not
- 4 retained, could that have been a mistake?
- 5 A. Rephrase the question. I --
- Q. If it turned out that e-mails from before 2005 were not
- 7 retained, could that have been a mistake?
- 8 A. Possibly.
- 9 Q. I would just like to direct your attention back to
  10 Defendant's Exhibit 70000.
- Mr. Vanderheyden, with regard to all of the
- 12 testimony that you have been giving this morning about the
- consolidation project and the fact that some tapes were
- 14 ultimately recycled, does that all relate to the fact that
- 15 there was this server consolidation in the first place?
- 16 A. That's what it was all about.
- 17 Q. And did this server consolidation project -- you led it,
- 18 | correct?
- 19 A. Correct.
- 20 Q. And did this have anything whatsoever to do with
- 21 Mr. Petters or PCI?
- 22 A. No. In fact, it started well before we were even aware
- 23 of any of this.
- Q. Did it have anything to do with this lawsuit?
- 25 A. No.

1 MR. SCHAPER: No further questions, Your Honor. 2 RECROSS-EXAMINATION 3 BY MR. COLLYARD: I'm sorry, Mr. Vanderheyden. Did you just say that your 4 5 consolidation project from 2010 happened well before the bank was aware of the Petters matters? 6 7 A. It was well before my team was aware of the matter, 8 which would have been the legal hold issued on January of 9 2010. 10 Q. The consolidation project happened and was implemented 11 after the litigation hold? 12 The consolidation project started in June of the 13 prior year, 2009, and that was driven by the fact of out-of-date software. 14 15 Q. And the consolidation project happened after the 16 litigation hold went in in January of 2010, correct? 17 It completed after. It didn't start after. 18 And if you go back to Exhibit 554, please, and just so 19 we're clear as to what the bank knew, this court order was 20 dated in October of 2008, if we go to page 17, correct? 21 Correct. Α. 22 And that was well before the consolidation project ever 23 came about, right? 24 I didn't see this document until 2017, but, yes. 25 Okay. And, in fact --Q.

1 The specific answer is yes. 2 Q. Okay. 3 But our awareness wasn't until 2017. Α. 4 Your awareness? Ο. 5 Α. My awareness. 6 Q. Not the bank's awareness? 7 A. Correct. Q. And if we go to page 9 real quickly of this document, 8 9 and you keep saying that you interpret this to be official 10 bank records of what the Court was ordering the bank to 11 keep, right? 12 A. Correct. 13 Q. And you agree, once again, that this includes e-mails, 14 right? 15 A. Yes, it does, but the focus here -- I mean, the things 16 that are specified here are --17 Q. Mr. Vanderheyden, my question is --18 MR. SCHAPER: Can he let the witness please answer 19 the question, Your Honor. Let the witness finish his 20 answer. 21 THE COURT: Is that an objection? 22 MR. SCHAPER: It's an objection to interrupting 23 the witness. 24 THE COURT: Sustained. 25 THE WITNESS: May I continue?

- 1 No, I mean the items that are listed on here are 2 officially -- they are official bank records. It does --3 I'm not going to say it would exclude things beyond that, 4 but it seemed that the spirit of that sentence is around 5 official bank records. 6 BY MR. COLLYARD: 7 My question now, Mr. Vanderheyden, is: This encompasses e-mails, doesn't it? 8 9 It does. Α. 10 And e-mails are bank records, aren't they? Q. 11 Α. I can't answer that question. 12 Okay. Your testimony is that e-mails may not be bank 13 records? 14 In the world of official banking records, it is not 15 accounting records, it's not deposits, it's not loans. It's 16 correspondence, so. 17 E-mails are correspondence? Q. 18 E-mails are correspondence. Α. 19 Q. Correspondence are bank records, right? 20 You could interpret it that way, but... Α. 21 You interpret it that way as well, don't you? 0. 22 Again, I've looked at these categories and say there's 23 official banking documents, which we did not maintain.
  - Q. Mr. Vanderheyden --

maintained the e-mail applications --

24

1 -- and correspondence. 2 Mr. Vanderheyden, in all the time that you spend dealing 3 with legal holds and figuring out what information to keep in your regular job on a regular basis, you include e-mails 4 5 as bank records, don't you? A. We include --6 7 MR. SCHAPER: Objection, asked and answered. THE COURT: Overruled. 8 9 THE WITNESS: We include e-mail as bank documents, 10 but not official bank records, if that helps. 11 BY MR. COLLYARD: 12 Q. And in all the times that you're involved in legal holds 13 and making sure that people don't destroy evidence, that 14 includes e-mails, correct? 15 Α. Yes. 16 Now, just to put another point on this, you don't -- you 17 weren't asked to interpret this document for anything with 18 respect to the bank, were you? 19 I didn't see this document until 2017. Α. 20 Your counsel asked you to interpret it; is that right? 21 MR. SCHAPER: Objection, Your Honor. 22 THE COURT: Overruled. 23 THE WITNESS: I quess. 24 BY MR. COLLYARD:

Q. You didn't interpret this document in the normal course

- of your job at all, did you?
- 2 A. I actually didn't see this document in the normal course
- 3 of my job.
- 4 Q. So do you agree with me?
- 5 A. Repeat the statement.
- 6 Q. Yes. You did not interpret this document in the normal
- 7 course of your job at all, did you?
- 8 A. No.
- 9 Q. And, in fact, when you receive legal holds, you don't
- 10 interpret the information that is supposed to be kept or
- 11 | preserved, right?
- 12 A. Yes and no. So given the folks that were named as the
- custodians for the legal hold, those people that were told
- 14 to maintain their records, we, as a value-added service to
- 15 that, based on our setup of where they could store documents
- 16 on those department shares and on their individual user
- 17 | shares, we would go find all of those.
- 18 | Q. I --
- 19 A. Those were not specified within the parameters of the
- 20 legal hold itself.
- 21 Q. I get that. What I'm -- that is completely fair. What
- 22 I am talking about is the parameters of what is being told
- 23 to be kept and preserved. That is not determined by your
- group, that is determined by, for example, the legal group?
- 25 A. That's correct.

```
1
           Thank you, Mr. Vanderheyden.
2
       Α.
           Thank you.
 3
                 MR. COLLYARD: No more questions, Your Honor.
                 MR. SCHAPER: No more questions, Your Honor.
 4
 5
                 THE COURT: Sir, you are excused.
 6
                 We will have our midmorning break now. Please be
 7
       prepared to come back to the courtroom at 10:45, Members of
 8
       the Jury, and please be mindful and continue to abide by the
 9
       instructions that I have given you regarding this case and
10
       your duties as jurors. Okay? Thank you.
11
           (Jury excused)
                                IN OPEN COURT
12
13
                             (JURY NOT PRESENT)
14
                 THE COURT: We are in recess.
15
           (Recess taken at 10:28 a.m.)
16
17
           (10:45 \text{ a.m.})
18
                               IN OPEN COURT
19
                               (JURY PRESENT)
20
                 THE COURT: Please be seated.
21
                 MR. GLEESON: Good morning, Your Honor. For our
22
       next witness, BMO Harris Bank calls Deanna Coleman.
23
                 THE COURT:
                             Thank you.
24
                 COURT REPORTER: Please come forward and stop in
25
       front of me.
                     Would you raise your right hand to be sworn,
```

```
1
       please.
2
           (Witness sworn)
 3
                 COURT REPORTER: You can have a seat in the
 4
       witness stand. Speak into the microphone and state your
 5
       name, spelling your first and last name, please.
 6
                 THE WITNESS: Deanna Lynn Coleman; D-e-a-n-n-a,
7
       C-o-l-e-m-a-n.
 8
                 THE COURT: Ms. Coleman, good morning.
                                                          Would you
 9
       please pull the base of the microphone a little closer to
10
       you so that we can make sure we hear you. Thank you.
11
                 THE WITNESS: Yes.
12
                 THE COURT: Counsel, you may proceed.
                 MR. GLEESON: Thank you, Your Honor.
13
14
                              (Deanna Coleman)
15
                            DIRECT EXAMINATION
16
       BY MR. GLEESON:
17
           Good morning, Ms. Coleman.
       Q.
18
       A. Good morning.
19
           You worked with Tom Petters at PCI?
       Q.
20
           I did.
       Α.
21
           Okay. And were you an officer of PCI?
       Q.
22
       Α.
           Yes.
23
       Q. Okay.
24
                 MR. GLEESON: Judge, can I approach? Sorry.
25
       There's one thing I neglected to mention.
```

1	THE COURT: You may.
2	(At sidebar)
3	THE COURT: Counsel, we are going to refrain from
4	our normal practice of having frequent sidebars.
5	MR. GLEESON: Definitely.
6	THE COURT: I think I have advised you of that.
7	MR. GLEESON: I just neglected to say I'm calling
8	her [inaudible].
9	THE COURT REPORTER: Excuse me. Calling her?
10	MR. GLEESON: Forgive me. Calling her adverse.
11	MR. ANTHONY: I don't think you can say she's
12	adverse to him. He's calling her in direct in his case, and
13	I am entitled to cross.
14	THE COURT: Agreed.
15	MR. GLEESON: Judge, all they called all of our
16	witnesses adverse even though they were calling them on
17	direct.
18	This is an officer of the company in whose shoes
19	Mr. Kelley stands, and it's adverse in that respect. It's
20	the officer of PCI.
21	The fact that I'm calling her doesn't alter that
22	fact. Just as when they called the bank employees and bank
23	officers in their direct, they called them adverse.
24	THE COURT: Okay. And by calling them adverse,
25	that means you are seeking to do what?

```
1
                 MR. GLEESON: I am just seeking to ask leading
2
       questions.
 3
                 MR. ANTHONY: I object. I object to that,
 4
       Your Honor. We have had a problem with leading questions
 5
       throughout this case.
 6
                 THE COURT: I will allow you to ask leading
 7
       questions. If there are objections as to the
 8
       appropriateness of the question, not the manner and form of
 9
       the question, I will rule on the objection and --
10
                 MR. ANTHONY: My --
11
                 THE COURT: -- expect an objection.
12
                 MR. ANTHONY: My concern, Your Honor, is a leading
13
       question oftentimes has facts embedded in the question.
14
                 So even if objectionable -- for example, if he
15
       asks her, Did you tell the FBI that M&I Bank knew about this
16
       fraud, that might be objectionable, but it's already out
17
       there. That's the problem with a leading question when it's
18
       sought to solicit/elicit testimony about someone else's
19
       knowledge. It's too late once it's asked. That's my
20
       concern.
                 THE COURT: And how is that different than the
21
22
       ruling that I gave to your -- the parties across the way as
23
       to witnesses called adversely?
24
                 MR. ANTHONY: It's only different in the sense
25
       that I don't think she's associated with either party.
```

1 Mr. Kelley is not in her shoes. He's the receiver and the 2 trustee. He's not an officer of PCI, and, for that reason, 3 she's in an entirely different position. 4 Allowing her to be led, which Mr. Gleeson is very 5 capable at doing, will expose us to being unfairly 6 prejudiced under Rule 402 and 403 in our ability --7 inability to object. So that's my objection. 8 MR. GLEESON: First of all, I apologize for the 9 sidebar. 10 Second of all, I heard your admonition. I think I 11 respectfully suggest we play it by ear. I'm going to ask 12 fair questions, but it is a -- in the same way that the M&I 13 employees were allowed to be questioned or the right to be 14 treated as adverse. 15 Ms. Coleman, because of her position at PCI, and 16 this is a claim brought on behalf of PCI, I should be 17 afforded the same opportunity. I assure the Court I will 18 not abuse it. 19 MR. ANTHONY: My only question -- observation is 20 that I would ask that he not be allowed to ask her what some 21 other party knows about the fraud. 22 For example, asking her whether the bank knew 23 about the fraud or any employee in the bank knew of the 24 fraud should be off limits. She can't testify to what's in 25 someone else's head, nor can she -- there's that whole

```
1
       nonverbal hearsay issue under 802. And any
       communications --
2
 3
                 THE COURT: So your objection has meandered.
                 MR. ANTHONY: Okay. My objection now is he should
 4
 5
       not be permitted to ask her about the knowledge of any other
 6
                She can only testify as to what she said, what she
 7
       heard. She can't say, for example --
 8
                 MR. GLEESON: I agree with all of that. I'm sorry
 9
       to interrupt. I agree with that.
10
                 MR. ANTHONY: So he's not going to ask about the
11
       knowledge of other people. As long as that's the ground
12
       rules, I understand that.
13
                 MR. GLEESON: I am going to ask about things that
14
       she perceived, what people said to her, what she said to
15
             And I'm not going to ask what was in people's heads.
       them.
16
                 MR. ANTHONY: What she perceived is different than
17
       what she said and what was said to her. What she perceived
18
       is her opinion about what someone else thought.
19
                 As long as he's not asking for her opinion about
20
       what others thought, I'm okay with what she said and what
21
       she heard.
22
                 MR. GLEESON: I don't disagree.
23
                 THE COURT: Does everyone understand the ground
24
       rules?
25
                 MR. GLEESON: Yes.
```

```
1
                 THE COURT: Okay. Now, let's be clear, I want to
2
       address these things outside of the presence of the jury.
 3
       Okay?
 4
                 MR. ANTHONY: Pardon me, Your Honor?
 5
                 THE COURT: I said I want to address these things
 6
       outside of the presence of the jury. We just had a break,
 7
       we just come back in, and now we're spending time at
       sidebar.
 8
 9
                 MR. GLEESON: I apologize for that.
10
                 THE COURT: Okay. So just moving forward, notice
11
       to both.
12
           (In open court)
13
                 MR. GLEESON: Thank you, Your Honor.
14
                 THE COURT: You're welcome. Counsel, you may
15
       proceed. Good morning.
16
       BY MR. GLEESON:
17
       Q. I think when we broke, I asked you whether you were an
18
       officer of PCI. Were you?
19
       A. Yes.
20
       Q. And you were involved in the Ponzi scheme at PCI from
21
       its inception; is that fair to say?
22
       Α.
           Yes.
23
           And that was approximately when, Ms. Coleman?
24
       Α.
          Since day one.
25
           Okay. Is that roughly 1994?
       Q.
```

- 1 A. Yes.
- 2 Q. And in September of 2008, you reported the scheme to the
- 3 FBI, correct?
- 4 A. Yes.
- 5 Q. And you cooperated with the federal government?
- 6 A. Yes.
- 7 Q. Okay. Do you know that PCI shortly thereafter went into
- 8 bankruptcy?
- 9 A. Yes.
- 10 Q. Okay. And are you familiar with who the trustee for the
- 11 | company in bankruptcy was?
- 12 A. Doug Kelley?
- 13 Q. Yes.
- 14 A. Yeah.
- 15 Q. Okay. And in addition to cooperating with the
- 16 government, did you cooperate with Mr. Kelley in his
- 17 functions as trustee of PCI?
- 18 A. Yes.
- 19 Q. Okay. Did you meet personally with him?
- 20 A. With him in his office and other employees.
- 21 Q. Okay. Meet with other lawyers in the office?
- 22 A. Yes.
- 23 Q. And did you cooperate with the tasks that the trustee
- 24 performed in connection with the bankruptcy of PCI?
- 25 A. Yes.

- 1 Q. And we've met before as well, correct?
- 2 A. Yes.
- 3 Q. In the past week or so, you and I and Mr. Moheban and
- 4 Ms. Tancil have had a couple of conversations, correct?
- 5 A. Yes.
- 6 Q. About an hour long?
- 7 A. Yes.
- 8 Q. One in person, one by Zoom?
- 9 A. Yes.
- 10 Q. Okay. Could you tell us at a high level, Ms. Coleman,
- 11 | what your role was in connection with the Ponzi scheme
- 12 perpetrated by PCI.
- 13 A. I talked to some of the investors, and then I made up
- 14 purchase orders.
- 15 Q. Okay. And the purchase orders were fake?
- 16 A. Yes.
- 17 Q. What did they purport to show?
- 18 A. That Petters Company was buying and selling large
- 19 amounts of inventory.
- 20 Q. And were there other people -- and that wasn't true,
- 21 correct?
- 22 A. Correct.
- Q. Ostensibly that was the business of PCI; fair to say?
- 24 A. Yes.
- 25 | Q. Okay. Were you the only one who was making up fake

```
1
       purchase orders?
2
       Α.
         No.
 3
       Q. Who else?
 4
       A. Bob White.
 5
           Okay. And who were the people that ran the Ponzi
 6
       scheme?
7
           Myself, Bob White, Tom Petters, Jim Wehmhoff. Greg
       Bell knew about it --
 8
 9
           Excuse me. Can I cut you off there?
10
          He did not run it. Sorry.
       Α.
11
       Q. Can I cut you off there?
12
       A. Yes.
13
                 MR. GLEESON: Move to strike the last part of that
14
       answer, just the last name, Your Honor.
15
                 THE COURT: Any objection?
16
                 MR. ANTHONY: No objection.
17
                 THE COURT: Stricken.
18
                 MR. GLEESON: Thank you.
19
       BY MR. GLEESON:
20
       Q. And those people you mentioned, not the last one, those
21
       people you mentioned, did they work at the PCI offices?
22
       A. Yes.
23
           Okay. And can you tell us generally what the roles of
24
       those people were to the extent -- withdrawn.
25
                 You mentioned that you and Bob White created fake
```

- 1 purchase orders, correct?
- 2 A. Yes.
- 3 Q. Okay. Anybody else participate in that besides you and
- 4 Mr. White?
- 5 A. Tom Petters did.
- 6 Q. Okay. And did you -- on that particular function of the
- 7 scheme, did that last throughout the 14-year period, the
- 8 creation of fake purchase orders?
- 9 A. Yes.
- 10 Q. And were they just fake purchase orders with regard to
- 11 buying goods, ostensibly buying goods from manufacturers?
- 12 A. Mainly from Enchanted and Nationwide.
- 13 Q. Okay. And could you describe to the jury the role of
- 14 Nationwide and Enchanted in the scheme.
- 15 A. There were just two companies, individuals that Tom knew
- 16 | that agreed to play along with the scheme.
- 17 Q. Okay. And that was two -- who were the principals of
- 18 | those two entities; do you recall?
- 19 A. Larry Reynolds was with Nationwide, and Mike Catain was
- 20 with Enchanted.
- 21 Q. And they were in on the scheme?
- 22 A. Yes.
- Q. Okay. Were there other fake documents that were
- 24 | prepared in connection with furthering the scheme?
- 25 A. Yes. There was fake invoices, bank statements, bill of

- 1 ladings.
- 2 Q. Okay. The invoices that were made up purported to
- 3 reflect what kind of transaction?
- 4 A. Wholesale and buying and selling merchandise. And we
- 5 invoiced Enchanted and --
- 6 Q. Invoices from folks from entities that were purportedly
- 7 buying the goods?
- 8 A. Yes.
- 9 Q. Okay. And you said fake bank statements. Who prepared
- 10 the fake bank statements?
- 11 A. Bob White and myself.
- 12 Q. And the roles of the other people that you mentioned in
- the scheme, can you briefly describe what they were.
- 14 A. Tom --
- 15 | Q. For example, you mentioned Jim Wehmhoff. Excuse me for
- 16 interrupting.
- 17 A. He talked to some of the investors. He was our
- 18 accountant.
- 19 Q. And he talked to some investors and did he talk -- did
- 20 he tell lies to investors?
- 21 A. You know, I wasn't -- with the conversation, I wasn't in
- 22 his office.
- 23 Q. Fair enough.
- 24 How old were you when you first met Mr. Petters,
- 25 Ms. Coleman, approximately?

- 1 A. 30s.
- 2 Q. Okay.
- 3 A. Late 20s, early 30s.
- 4 Q. How old are you now?
- 5 A. 56.
- 6 Q. Okay. And when you first started working for him, do
- 7 you remember what your salary was or your pay was?
- 8 A. Rough guess, 30,000, maybe.
- 9 Q. And over the years, your compensation from
- 10 Mr. Petters -- were you employed by PCI?
- 11 A. Yes.
- 12 Q. And was your compensation provided by PCI?
- 13 A. Yes.
- 14 Q. Did you get additional compensation in addition to that
- 15 | that you received from PCI?
- 16 A. Bonuses.
- 17 Q. Okay. Were those paid by PCI?
- 18 A. Yes.
- 19 Q. Okay. And over the years, those bonuses got larger and
- 20 larger?
- 21 A. Yes.
- 22 Q. And at their -- did they get increasingly higher each
- 23 year?
- 24 A. Yes.
- Q. The scheme came to an end when?

- 1 A. 2008.
- 2 Q. And what was your bonus in the year that preceded that,
- 3 2007?
- 4 A. Maybe 3 million. I don't remember exactly.
- 5 Q. Approximately 3 million?
- 6 A. Yes.
- 7 Q. Okay. Did you ever make any payments to employees at
- 8 M&I Bank?
- 9 A. No.
- 10 Q. Did you ever give anybody at M&I Bank anything of value
- in exchange for a favor?
- 12 A. No.
- 13 Q. To your knowledge, I'm limiting this to your personal
- 14 knowledge, did you ever see Tom Petters provide any M&I
- 15 | employee with cash gifts?
- 16 A. No.
- 17 Q. Did he provide anything of value, to your knowledge, to
- 18 M&I employees?
- 19 A. No.
- 20 Q. Did you talk to Tom Petters from time to time during the
- 21 existence of the Ponzi scheme?
- 22 A. Quite a bit.
- 23 Q. Were you in the office with him on a daily basis?
- 24 A. Yes.
- 25 Q. Did you talk to him and to Bob White about how to

- 1 advance the scheme?
- 2 A. It was just a daily routine, but, yeah.
- Q. Okay. And give the jury a feel, please, Ms. Coleman, as
- 4 to the nature of the relationships among you and Mr. Petters
- 5 and Mr. White. For example, did you just take direction
- 6 from Mr. Petters or did you also participate in the planning
- 7 of the scheme?
- 8 A. Both. In the beginning, it was direction from
- 9 Mr. Petters, and then it just got to be routine, so it was
- 10 just a -- part of my daily job was just to make up purchase
- 11 orders and lie to investors.
- 12 Q. Okay. And over time, you participated in managing the
- 13 scheme?
- 14 A. Yes.
- 15 Q. Okay. Was the same true with regard to Mr. White?
- 16 A. Well, I wouldn't say I was managing -- all three of us
- 17 | were doing it. Tom was managing it. We were both working
- 18 for Tom.
- 19 Q. Who were -- withdrawn.
- 20 PCI had a bank account at M&I Bank, correct?
- 21 A. Yes.
- 22 | O. Did PCI have bank accounts at other banks?
- 23 A. Yes.
- Q. Many other banks?
- 25 A. Yes.

- Q. Okay. And who were the -- did you have a relationship
- 2 manager? Was there a particular person at M&I Bank who
- 3 handled the PCI account there?
- 4 A. Ed did.
- 5 Q. And were there -- what was his last name? Do you
- 6 remember?
- 7 A. If you said it, I would.
- 8 O. Jambor sound familiar?
- 9 A. Yes.
- 10 Q. Okay. And did you have additional accounts --
- 11 withdrawn.
- 12 Petters Company, Inc. was one of the companies
- 13 | located at Petters' offices -- correct? -- Tom Petters'
- 14 offices?
- 15 A. Yes.
- 16 Q. Okay. There were other companies there as well?
- 17 A. Yes.
- 18 Q. What were the names of the other companies, as best you
- 19 can recall?
- 20 A. Petters Group, Polaroid, Petters Worldwide. There were
- a couple other ones too, and I just don't remember offhand.
- 22 Q. Was Sun Country Airlines there?
- 23 A. No.
- Q. He owned Sun Country Airlines?
- 25 A. Yes.

- 1 Q. Okay. He owned Polaroid?
- 2 A. Yes.
- 3 Q. And going back to the M&I Banking relationship, were
- 4 there additional accounts at M&I Bank, that is, in addition
- 5 to the PCI account?
- 6 A. Yes.
- 7 Q. Okay. Were there any other relationship managers at M&I
- 8 Bank besides Ed? Do you understand what I mean by
- 9 relationship manager?
- 10 A. Yes, I do. You know, Ed was my main person that I
- 11 talked to.
- 12 Q. Okay.
- 13 A. I don't know about the other companies.
- 14 Q. The other companies. Did you know if there was another
- relationship manager after Ed Jambor?
- 16 A. I don't believe so.
- 17 Q. Do you recognize the name Chris Flynn?
- 18 A. I do recognize the name.
- 19 Q. Okay. Do you recognize him as another banker at M&I
- 20 Bank who was responsible for the PCI account?
- 21 A. Yes.
- 22 Q. It seems like you remember him a little less well than
- you remember Ed Jambor; is that correct?
- 24 A. Correct.
- 25 Q. Did you deal with Chris Flynn infrequently?

- A. I'm sure I've talked to him. I just don't remember offhand any conversations or anything.
  - Q. How frequently did you deal with Ed Jambor?
- 4 A. Not a lot. Maybe a couple times a month.
- Q. Okay. And did you try to limit your contacts with Ed
- 6 Jambor?

3

- 7 A. I guess I -- I guess you could say that, yeah.
- 8 Q. Well, you tell us. What was the nature of that
- 9 relationship? Did you look for opportunities to speak to
- 10 him or speak to him only when it was necessary?
- 11 A. Only when it was necessary.
- 12 Q. Were there other bankers at M&I Bank that you recall
- 13 having contact with?
- 14 A. The wire department.
- 15 Q. Okay.
- 16 A. Oh, any other bankers? No.
- 17 Q. Wire department is different from the bankers?
- 18 A. Well, the wire department is the only other --
- 19 Q. I see. We will get to the wire department in a second.
- Other than Ed Jambor and -- other than Ed Jambor,
- 21 was there anybody at M&I Bank who was a banker with whom you
- 22 had contact that you recall?
- 23 A. Not that I remember.
- Q. From time to time would Ed bring people to PCI's offices
- 25 to talk about banking matters?

- 1 A. There was a couple times where we met with M&I Bank.
- 2 Q. Okay. And -- meaning Ed?
- 3 A. Ed and there was -- I don't remember the names, but
- 4 there was maybe three of them. There was a lady, and I
- 5 don't remember who all showed up.
- 6 Q. People that Ed brought with him?
- 7 A. Right.
- 8 Q. Okay. Sometimes did they talk to you about other bank
- 9 products they would like M&I Bank to avail itself -- excuse
- 10 me, PCI to avail itself of?
- 11 A. Not with me directly, no.
- 12 Q. Okay. You mentioned the wire department. Tell us about
- 13 your -- the frequency of your interactions with people in
- 14 | the wire department.
- 15 A. I dealt a lot with the wire department because we had so
- 16 | many wires coming in and so many wires going out, that I
- 17 | would just call the wire department to wire funds and to see
- 18 | when a wire was coming in.
- 19 Q. Okay. How frequently did that happen? Withdrawn.
- 20 Did that happen consistently over the years?
- 21 A. Yes.
- 22 Q. Okay. And how frequently would you contact people in
- 23 the wire department?
- 24 A. Probably an average, I don't know, six times a day.
- 25 Q. Okay. Well, let's unpack that a little bit. That's a

- 1 lot of contacts with the wire department, correct? 2 Α. Correct. 3 Okay. Could you tell the jury about the process that 4 you used to send wires from the PCI account at M&I Bank. 5 We would -- the wires, when we got them in, we would pay 6 off the investors with it. 7 I'm sorry, I didn't --Q. I guess I'm not sure. What was your question? 8 9 Yeah. You sent many wires over the years, correct? 10 Α. Correct. Thousands and thousands of wires? 11 Α. 12 Correct. 13 Tell us when you wanted to send a wire out of the bank 14 account at PCI [sic] Bank, how you went about doing it. I would call the wire department, tell them who I was 15 16 and then I would give them a code. 17 That was a PIN code or a code that you needed to give --18 THE COURT: Counsel, keep your questions direct. 19 MR. GLEESON: Sorry, Judge? 20 THE COURT: Your questions need to be direct as 21 opposed to leading. 22 MR. GLEESON: Okay. BY MR. GLEESON: 23
- 24 What was the purpose of the code? Q.
- 25 We did a lot wires to different investors, so each

- 1 investor had their own code so I didn't have to go through
- 2 the bank and the routing number and the investor's name and
- 3 | their account number all the time. I could just call the
- 4 | wire department, tell them who I was, give them our account
- 5 number, and then I could just say, Wire \$2 million to P960,
- and P960 would be like, say, Frank Vennes.
- 7 Q. And that's the -- and that's the process you engaged in
- 8 many times a day, correct?
- 9 A. Correct.
- 10 Q. Did you speak to the same person in the wire department
- 11 | each time?
- 12 A. No.
- Q. Did you get to know them?
- 14 A. Not really. I mean, I recognized some of the voices.
- 15 Q. Okay. Did any of them ever ask you about the business
- 16 of PCI?
- 17 A. One lady did.
- 18 Q. What did she say?
- 19 A. She just asked us what Petters Company did because we --
- 20 I was calling there all the time, so she just wanted to know
- 21 what we did.
- 22 Q. Okay. Do you remember who that was?
- 23 A. I do not.
- Q. Do you remember when it was?
- 25 A. No.

1 Can you roughly approximate where within the 14-year 2 duration of the scheme it was? Beginning? Middle? End? 3 Probably more towards the middle/end. 4 Okay. And did she tell you anything else about why she 5 was asking what Petters Company did? 6 Α. No. 7 Q. And did you say anything in response to her question? 8 MR. ANTHONY: Objection, lacks foundation, 9 hearsay. 10 THE COURT: Sustained. BY MR. GLEESON: 11 12 Q. Did you hear back from that person at any point after 13 that conversation? 14 A. No. 15 Q. Did you tell that person at M&I Bank that Petters 16 Company, Inc. was a Ponzi scheme? 17 MR. ANTHONY: Objection, leading, lacks foundation. 18 19 THE COURT: Sustained. 20 MR. GLEESON: Judge, I am offering it for the 21 state of mind of the bank. 22 THE COURT: Sustained. BY MR. GLEESON: 23 24 Did you tell her the truth? Q. 25 Α. No.

- 1 Did anybody else at M&I Bank inquire of you about the business of PCI?
  - Α. No.

2

3

- Do you recall any of the investors in PCI asking you to 4
- 5 create Deposit Account Agreements, to participate in
- 6 creating Deposit Account Agreements at M&I Bank?
- 7 A. Yes.
- 8 MR. ANTHONY: Objection, relevance, 402, 403,
- 9 foundation, also violates motion in limine order as to
- 10 investor knowledge.
- 11 THE COURT: Sustained.
- 12 BY MR. GLEESON:
- 13 Q. Did Ed Jambor provide assistance to you from time to
- 14 time?
- 15 Α. Yes.
- 16 Okay. And can you tell the jury the types of assistance
- 17 that he would provide to you.
- 18 There was a couple times where we were overdrawn because Α.
- 19 a check came through, so I would call Ed up and ask him to
- 20 hold on to the check because we had a wire coming in.
- 21 And did he do that for you? 0.
- 22 Α. Yes.
- 23 And how long did it take the wire to come in? Q.
- 24 We usually had it within the next hour or two. Α.
- 25 Did any of those situations involve not covering the Q.

```
1
       wire that day?
2
       Α.
          No.
 3
           You were always covered on that day?
 4
       A. Yes.
 5
         Did -- was it your understanding you were getting any
 6
       special treatment from M&I Bank with regard to overdrafts?
 7
                 MR. ANTHONY: Objection, leading.
                 THE COURT: Overruled.
 8
 9
                 THE WITNESS: I guess I didn't look at it that
10
       way.
       BY MR. GLEESON:
11
           Okay. You covered the overdrafts when he called?
12
13
       A. Yes.
14
                 MR. GLEESON: Let's pull up Defendant's Exhibit
15
       40026. No, don't, Mr. Herzka.
16
                 Judge, just to -- I don't want to take the jury's
17
       time, but I want to make sure I understand the contours of
18
       your sustained objection and I don't run afoul of it.
19
                 Can I briefly come to sidebar?
20
                 THE COURT: No, Counsel.
21
                 MR. GLEESON: Can you pull up 40026, please,
22
       Mr. Herzka. This is in evidence.
23
       BY MR. GLEESON:
24
       Q. Have you seen this document, to your recollection, in
25
       the last -- withdrawn.
```

```
1
                 Were you deposed in this case, Ms. Coleman?
2
       A. Yes.
 3
                 MR. ANTHONY: Your Honor, objection. I don't
       think this is admitted into evidence yet, but if he's
 4
 5
       offering it, we have no objection. But I just want to
       confirm that it's not in evidence before we start talking
 6
7
       about it.
 8
                 MR. GLEESON: I'm sorry. Forgive me.
 9
                 THE COURT: It is not in evidence.
10
                 MR. GLEESON: Okay.
11
                 MR. ANTHONY: If he's offering it, we do not have
12
       an objection, Your Honor.
13
                 MR. GLEESON: Thank you, Mr. Anthony. Could you
14
       pull it back up -- I offer it.
15
                 THE COURT: Okay. Let's not show the --
16
                 MR. GLEESON: Yes. Pull it down, please.
17
                 THE COURT: -- exhibit until it has been admitted
18
       into evidence.
19
                 MR. GLEESON: Understood.
20
                 THE COURT: The jury does not see evidence that is
21
       not admitted.
22
                 MR. GLEESON: I understand. I offer it in
23
       evidence without objection from my adversary.
24
                 MR. ANTHONY: No objection, Your Honor.
25
                 THE COURT: It is received.
```

1 MR. GLEESON: Thank you, Judge. 2 BY MR. GLEESON: 3 Q. Just take a moment and read that, please, Ms. Coleman. 4 THE COURT: Let's establish for the record what 5 exhibit that is. 6 MR. GLEESON: Yes. This is Defendant's Exhibit 7 40026, Judge. BY MR. GLEESON: 8 9 Q. Let me know when you are finished, please, Ms. Coleman. 10 (Witness reviews document) 11 A. Okay. 12 Okay. As you sit here today in 2022, do you have any 13 recollection of this? 14 Of this exact letter, no. 15 Okay. Do you have a recollection of the events 16 surrounding this letter? 17 Α. Yes. 18 Okay. This is a letter to you from Ed Jambor, correct? Q. 19 A. Correct. 20 Q. And does it set forth a couple of options to accommodate 21 a request? 22 Α. Yes. 23 Okay. One, and I am referring to the third paragraph,

> LORI A. SIMPSON, RMR-CRR (651) 848-1225

is to set up a custodial checking account, correct?

24

25

A. Correct.

- Q. Okay. And that account -- the beneficiary of that
- 2 account would be one of the -- a company that PCI was doing
- 3 business with, correct?
- 4 A. Correct.
- Q. And it goes on to say, "The Petters account would be
- 6 required move to M&I trust department in order to meet the
- 7 monitoring requirements requested by Opportunity Finance."
- 8 That was the customer, correct?
- 9 A. Correct.
- 10 Q. That was your entity you were doing business with?
- 11 A. Correct.
- 12 Q. Okay. And then the next paragraph sets forth a second
- option, which is a "Letter of Credit possibility." I don't
- see the need to read the rest of the paragraph. Is that
- 15 correct, that it was a Letter of Credit possibility?
- 16 A. Yes.
- 17 Q. Okay. And one would have required moving to the trust
- 18 department, the other would require a Letter of Credit,
- 19 correct?
- 20 A. Correct.
- 21 | Q. Do you recall whether you exercised either of these
- 22 options?
- 23 A. We did not.
- Q. Didn't exercise either one?
- 25 A. No.

- Q. Okay. Did -- was there anything about a Letter of
- 2 Credit and what that would mean that gave you pause?
- 3 A. I'm sorry. What was that?
- 4 Q. Was there anything about having a Letter of Credit
- 5 arrangement with M&I Bank that gave you pause?
- 6 A. Not with me, no.
- 7 Q. Okay. The account that you had with M&I Bank was a
- 8 deposit account -- correct? -- a checking account?
- 9 A. A checking account, yes.
- 10 Q. Not a loan account, correct?
- 11 A. Correct.
- 12 Q. Did you have to have a Letter of Credit with M&I Bank?
- 13 A. I don't believe so.
- 14 Q. Okay. And the deposit account was in essence a checking
- 15 | account; is that right?
- 16 A. Yes.
- 17 Q. Did you provide financial statements to M&I Bank in
- 18 order to open that deposit account?
- 19 A. I did not.
- 20 Q. Was there anything about providing financial statements
- 21 to M&I Bank that gave you pause?
- 22 A. We didn't -- I mean, we couldn't do financial
- 23 statements.
- 24 Q. Why?
- 25 A. Because it was all a Ponzi scheme.

1 Okay. And did you deliberately avoid arrangements like a Letter of Credit because M&I Bank would find out about the 2 3 fraud? 4 MR. ANTHONY: Objection, leading. 5 THE COURT: Sustained. 6 BY MR. GLEESON: 7 Do you recall ever being asked to provide letters of credit? 8 9 I was not personally, no. 10 Q. Okay. Did you have a concern -- withdrawn. 11 Did you deliberately only have a deposit account 12 relationship with M&I Bank as opposed to a loan 13 relationship? 14 Yes. Α. 15 Q. Why? 16 Α. We couldn't get a loan. 17 Q. Why? 18 Because it was all a Ponzi scheme. We didn't -- there Α. 19 was really no income. 20 And did you want to avoid having relationships with 21 other departments of the bank? 22 I guess I never thought about that. Α. 23 Never thought about asking for -- withdrawn. 24 Did anybody come to PCI's offices and talk in your 25 presence about a loan relationship with PCI?

- 1 A. Not directly with me, no.
- 2 Q. Okay. Did you ever talk about that with Bob White or
- 3 Tom Petters?
- 4 A. Not that I remember, no.
- Q. Okay. Let's go back to this other topic related -- this
- 6 was in 2003, correct?
- 7 A. Yes.
- 8 Q. And it didn't happen, correct?
- 9 A. Correct.
- 10 Q. In 2008, were any of the businesses that -- any of the
- investors in PCI seeking deposit account relationships?
- 12 A. Yes.
- 13 Q. Okay. And did any of those requests result in the
- creation of deposit accounts at M&I Bank for those investors
- 15 as beneficiaries?
- 16 A. We had a couple of them, yes.
- 17 Q. Okay. Do you recall with whom?
- 18 A. Palm Beach was one, and I don't remember the other ones.
- 19 Q. Just going to be brief on this to abide by the earlier
- 20 determination.
- 21 Let me ask you this, Ms. Coleman: In connection
- 22 | with those deposit accounts, was there a mechanism for M&I
- Bank to be instructed by you to transfer funds into deposit
- 24 accounts?
- 25 A. Yes.

- Q. Did you ever provide such instructions?A. No.
- Q. Fair to say you knew that what you were doing for the 14 years of the scheme was wrong?
- 5 A. Yes.
- Q. Okay. Did you have an understanding that if the scheme were discovered, you would be in trouble?
- 8 A. Well, yes.
- 9 Q. Tell us, please, your thinking in that regard. Were you concerned about being arrested?
- 11 MR. ANTHONY: Objection, Your Honor, relevance.
- 12 THE COURT: Sustained.
- 13 BY MR. GLEESON:
- Q. Did there come a point when you expressed any concern to
- 15 Mr. Petters?
- MR. ANTHONY: Objection, relevance, hearsay.
- 17 THE COURT: Sustained.
- 18 BY MR. GLEESON:
- 19 Q. Did you try to hide the Ponzi scheme from people who
- 20 | didn't know about it?
- 21 A. Yes.
- 22 Q. And were there people at PCI that you hid it from?
- 23 A. Yes.
- 24 Q. Who?
- 25 A. David Baer, Tom Hay. I mean, pretty much all the

- 1 employees.
  2 Q. Sorry?
- 3 A. I said pretty much all the employees.
- Q. Okay. All the employees except the ones you mentioned
- 5 earlier who were participants?
- 6 A. Correct.
- 7 Q. Was Tom Petters' image part of the success of the scheme
- 8 while it was successful?
- 9 A. Yes.
- 10 Q. And was that -- did he work on his image in order to
- 11 make it more successful?
- 12 A. Yes.
- 13 Q. Did you personally observe him in the company of
- 14 celebrities?
- 15 A. Yes.
- 16 | Q. Which ones? You tell us.
- 17 A. He hired Ted Mondale. I mean, there was quite a few
- 18 | different ones.
- 19 Q. Okay. And just remind us who Ted Mondale is.
- 20 A. The son of the vice president, former vice president.
- 21 Q. Okay. Did Mr. Petters have other important friends
- 22 besides the son of former Vice President Walter Mondale?
- MR. ANTHONY: Objection, lacks foundation as to
- 24 important.
- 25 THE COURT: Overruled.

- THE WITNESS: He did, yes.

  BY MR. GLEESON:
- 3 | Q. Okay. Do you remember any of them?
- 4 A. You know, there's so many other -- so many people that
- 5 he communicated with, I just can't think of any offhand.
- Q. Was he -- did you personally see him in the company of
- 7 politicians besides the son of former Vice President
- 8 Mondale?
- 9 A. Yes.
- 10 Q. Which ones that you recall?
- 11 A. I don't. I know he donated a lot of money and they were
- 12 always invited to Christmas parties or other events.
- 13 Q. Okay. So he engaged in philanthropy as well?
- 14 A. Yes.
- 15 Q. Was that part of the image that perpetuated -- helped to
- 16 perpetuate the scheme?
- 17 | A. Yes.
- 18 Q. Did he -- do you remember any of the particular
- 19 charities that he contributed to?
- 20 A. There was quite a few of them. There again, offhand,
- 21 no.
- 22 Q. Ever see him in the presence of governors or members of
- 23 Congress?
- 24 A. Yes.
- 25 Q. Do you remember which ones?

- A. Right off the top of my head, no, I don't remember.
- 2 Q. Was the acquisition of other companies by Mr. Petters
- 3 part of his effort to burnish his image?
- 4 A. Yes.
- 5 Q. Do you remember any particular acquisitions that were
- 6 done for that purpose?
- 7 A. Pretty much all of them; Sun Country, Polaroid,
- 8 Fingerhut.
- 9 Q. What was Fingerhut?
- 10 A. A catalog -- discounted catalog company.
- 11 Q. Were all of those companies legitimate companies?
- 12 A. Yes.
- 13 Q. To your knowledge, was PCI the only illegitimate company
- 14 among them?
- 15 A. Yes.
- 16 Q. You know he owned Petters Warehouse Direct as well?
- 17 A. Yes.
- 18 Q. Let's talk about your decision to go to the FBI in
- 19 September of 2008. Okay?
- 20 A. Okay.
- 21 Q. When did you make the decision to turn yourself in,
- 22 Ms. Coleman?
- 23 A. In -- I think it was August actually.
- Q. Okay. And why did you report yourself to the FBI?
- 25 A. I just wanted it over with.

1 You wanted the scheme over with? 2 Right. No longer wanted to be part of it. 3 Okay. Did you -- were you concerned about the 4 consequences that would -- you would face by disclosing your 5 crimes? 6 MR. ANTHONY: Objection, leading. 7 THE COURT: Overruled. 8 THE WITNESS: No, I just wanted it over with. Ι 9 quess I didn't care what happened to me. 10 BY MR. GLEESON: 11 You wanted to put it behind you? I did. 12 Α. 13 Did -- where did you -- how did you do it? Where did 14 you go? Who did you see when you turned yourself in to the 15 FBI? 16 I went to the FBI. And, you know, there was a table 17 full of people. It was FBI, IRS. 18 Q. Okay. 19 A. Attorneys. 20 And you went in. Were you accompanied by counsel? Q. 21 Α. Yes. 22 Okay. And let me ask you a few questions about 2008 23 before you turned yourself in. 24 Was the economy in trouble in 2008?

THE COURT: Counsel, counsel, this is direct

25

1 examination; nonleading questions. 2 BY MR. GLEESON: 3 Could you describe for the jury what the economic circumstances were in 2008, as best you can. 4 5 (No response.) 6 Q. Let me try it this way: Was it more difficult to raise 7 investments in 2008 than it had been previously? 8 A. It was, yes. 9 Did that have anything to do with your decision to go to 10 the FBI? 11 Α. No. 12 You just wanted the whole thing behind you? 13 Α. I did. 14 Okay. What was the first thing that happened when you 15 went in and said you wanted -- excuse me. 16 Tell us the first thing that happened when you 17 went to the FBI. 18 MR. ANTHONY: Objection, relevance. 19 THE COURT: Overruled. 20 THE WITNESS: I brought them a stack of papers and 21 told them what was going on and who was involved in the 22 Ponzi scheme. And they -- I went back to the office that 23 evening because Tom had a meeting, and they put a wire on me 24 and I started recording conversations. 25 BY MR. GLEESON:

1 Okay. And did you have -- did you have to be truthful 2 to the FBI? Was it your understanding you had to be 3 truthful? 4 Α. Yes. 5 Did -- what else was your understanding with regard to 6 the debriefings? What were your obligations? 7 A. You know, I honestly couldn't tell you. I just know I 8 wanted it over with, and I was just ready to cooperate and 9 answer the questions they had and just do whatever they 10 said. 11 Q. Did you have an understanding as to what would happen if 12 you told them lies? 13 MR. ANTHONY: Objection, leading. 14 THE COURT: Sustained. 15 BY MR. GLEESON: 16 Q. You had an understanding you had to tell the truth, 17 correct? 18 Yes. Α. 19 Q. And were you honest? 20 Α. Yes. 21 Did they ask you who was involved in the scheme? 0. 22 MR. ANTHONY: Objection, hearsay. 23 THE COURT: Sustained. 24 MR. ANTHONY: And leading. 25 BY MR. GLEESON:

1 Did you leave out any details in your description of the 2 events to the FBI? 3 Α. No. Did you tell the FBI that anyone at M&I Bank was 4 5 involved in the scheme? 6 MR. ANTHONY: Objection, leading, no foundation, 7 nonverbal hearsay, Rule 802. THE COURT: Sustained. 8 9 Counsel, keep your questions direct. 10 MR. GLEESON: I'm sorry? 11 THE COURT: Keep your questions direct. 12 MR. GLEESON: Thank you, Your Honor. 13 BY MR. GLEESON: 14 Q. Ms. Coleman, did anyone at M&I ever tell you they had figured out that PCI was running a Ponzi scheme? 15 16 MR. ANTHONY: Objection, leading, lacks 17 foundation. 18 THE COURT: Sustained. 19 BY MR. GLEESON: 20 Q. I just want to ask you about the things that you 21 personally observed. All right? A. Okay. 22 23 Q. Okay. Did you ever observe anyone at M&I Bank indicate 24 that -- did you ever observe anyone at M&I Bank say that 25 they knew there was a Ponzi scheme at PCI before Tom Petters was arrested?

MR. ANTHONY: Objection.

MR. GLEESON: Can I approach, Your Honor?

THE COURT: Yes, you may.

## (At sidebar)

MR. GLEESON: The motion that was made last night that the Court rejected registered, as Mr. Anthony's comments this morning did, an agreement that to the extent that what she saw and heard is offered in evidence, that's fine. Not are you aware of whether they knew, but if -- the question here is whether M&I Bank knew or had reason to suspect there was a Ponzi scheme, and the fact that they never told, all she's doing is an observation. Obviously it would be admissible to prove their state of mind if they said they knew. Obviously it would be admissible to prove their state of mind if they said they suspected. It's just as equally probative of their state of mind if they didn't say they knew and if they didn't say they suspected.

These are observations and lack of observations that are directly probative. This is the insider in the scheme, and this is all about the intent of M&I Bank and the knowledge of M&I Bank. And this is how to prove an absence of intent, is the person at PCI with whom they dealt on a regular basis never saw or heard any indication that they knew.

1 This is precisely what the trustee's counsel said 2 in its motion last night was permissible. 3 MR. ANTHONY: Okay. So she's already disqualified herself with respect to any wire room people because she 4 5 can't remember who she talked to, what they said, so that group of people are out. The only other people she says she 6 7 can recall talking to are Jambor, Flynn and Rhode. 8 So, first of all, the suggestion that did anyone 9 from the bank call you is overly broad and lacks in 10 foundation. And if he's going to ask about conversations 11 with Mr. Jambor or Ms. Rhode or Mr. Flynn, I'd just like to 12 know what the conversation is, when it occurred, and if he's 13 going to ask in that conversation, Did they tell you they 14 knew about the Ponzi scheme, I'd just like to be able to know when it occurred, as opposed to some broad statement, 15 16 Over 6 years or 14 years, did anybody ever ask you. 17 There's no way I can test her recollection. 18 There's no way I can test the veracity or the foundation. 19 It's overly broad, and it also --20 THE COURT: So your objection is overbroad? 21 MR. ANTHONY: I have multiple objections. I have 22 no foundation, it seeks to establish the bank's knowledge, 23 getting into the mind of the bank as to what the bank 24 thought based on what this witness's observations were. 25 What her observations are are irrelevant.

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1
       question is what -- all the bank employees have said they
2
       don't know. Whether she thinks they knew or not isn't
 3
       relevant, and that's what he's asking, basically. He wants
 4
       to create the negative impression that she thought the bank
 5
       didn't know.
                 MR. GLEESON: I'm not ask --
 6
 7
                 MR. ANTHONY: And I don't think that's --
 8
                 MR. GLEESON: Excuse me.
 9
                 MR. ANTHONY: And I don't think that's
10
       [inaudible] --
11
                 MR. GLEESON: I'm not asking --
12
                 COURT REPORTER: I'm sorry. I don't think that's?
13
                 MR. ANTHONY: I don't think that's admissible.
14
                 MR. GLEESON: Judge, I am not asking her what she
15
       thinks. I'm asking her whether she's spoken about
16
       participants in this scheme. I'm asking her whether anybody
17
       at M&I Bank told her, and I can break it down by individual.
18
       I'm not asking about a particular discussion. I'm asking
19
       whether Ed Jambor ever told her that he knew about the
20
       scheme or said anything to that effect or whether he said
21
       anything to the effect that he was suspicious.
22
       directly probative.
23
                 The fact that he didn't do that and this was his
24
       contact with somebody at the heart of the scheme is directly
25
       probative of his knowledge, which, as Mr. Anthony just
```

mentioned, is the key in the case. It is the key of the case, the knowledge of the people at M&I Bank.

MR. ANTHONY: I think that his question is leading and suggests an answer.

I think if he asked the question, Did you ever have any conversation with Mr. Jambor in which you discussed the Ponzi scheme, she can answer that question. But to suggest that the bank -- I think he can ask her, Did you have a conversation with Mr. Jambor in which you discussed the Ponzi scheme. I think he can ask that question. But to ask it in the way he's proposing to ask it is -- Did anyone from the bank tell you it was aware of the Ponzi scheme, is objectionable for all the reasons we indicated.

MR. GLEESON: Judge, with all respect to

Mr. Anthony, I would like to conduct my own examination.

And at the heart of the case is the absence -- for our case is the absence of knowledge on the part of the M&I bankers.

And this is probative evidence of the absence of knowledge, that they did not talk to Deanna about any suspicion or any knowledge.

I should not be required, nor is it what I am trying to prove, that in all of their various discussions, she never mentioned it. She's already said she never mentioned it. It's important to demonstrate the absence of knowledge as evidenced by their never telling her they were

```
1
       even suspicious.
2
                 MR. ANTHONY: The fact they didn't tell her they
 3
       weren't suspicious does not prove that the bank didn't have
 4
       something in its mind that created suspicion. That's the
 5
       impression it's giving. This witness's views of whether the
 6
       bank knew or not are irrelevant.
 7
                 MR. GLEESON: I'm not asking her views. And what
 8
       Mr. Anthony is arguing goes to the weight of this evidence,
 9
       Judge, not its probative value.
10
                 THE COURT: I agree. The objection is overruled.
11
           (In open court)
       BY MR. GLEESON:
12
13
       Q. Did Ed Jambor ever say to you that he had figured out
14
       that PCI was running a Ponzi scheme?
15
       A. No.
16
           Did he ever say to you that he had a suspicion that PCI
17
       was running a Ponzi scheme?
18
                 MR. ANTHONY: Objection, leading.
19
                 THE COURT: Sustained.
20
       BY MR. GLEESON:
21
       Q. Did -- on the subject of -- I want to limit your
22
       answers -- I am limiting my question to things that you
23
       observed, not what you thought. Do you understand that
24
       difference, Ms. Coleman?
25
       A. I do.
```

1 Okay. On the subject of what you observed, did you --2 what did you observe in connection with Ed Jambor's 3 suspicion, if anything, that there was a Ponzi scheme going on at PCI? 4 5 MR. ANTHONY: Objection, lacks foundation. THE COURT: Overruled. You may answer. 6 7 THE WITNESS: Nothing. BY MR. GLEESON: 8 9 Okay. The same question with regard to Chris Flynn. 10 What did you observe? 11 A. Nothing. 12 Q. Okay. Same question with regard to anyone you dealt 13 with with whom you had conversations or communications at 14 M&I Bank. Same question. 15 A. Nothing. 16 Did you have -- you had meetings -- did you have 17 meetings at PCI with Ed Jambor? 18 Yes. Α. 19 Okay. Roughly how many? Do you recall? 20 Α. Just a couple. 21 Did the subject of retailer payments ever come up? Q. 22 I'm sure it did. I just don't remember the exact 23 conversation.

to be made directly into PCI's account come up?

Okay. Did the subject of whether retailer payments were

24

25

1 Not that I recall. 2 Q. Okay. Was it important to you that M&I -- withdrawn. 3 Was it important to you that PCI appeared to the world as a legitimate business? 4 5 Α. Yes. 6 Was that important to everybody in the scheme? Q. 7 A. Yes. 8 Did you ever talk to Ed Jambor or Chris Flynn about 9 Nationwide and Enchanted's role in the scheme? 10 A. Not that I remember, no. 11 Q. Did you feel as though you received special treatment in 12 any regard in any way from M&I Bank? 13 MR. ANTHONY: Objection, leading, lacks 14 foundation. 15 THE COURT: Overruled. 16 THE WITNESS: No. 17 BY MR. GLEESON: 18 Did you get special treatment from other banks? 19 Yes. Α. 20 Okay. What special treatment did you get from other 21 banks? 22 MR. ANTHONY: Objection, lacks foundation. 23 THE COURT: Overruled. 24 THE WITNESS: Crown Bank would wire funds when we 25 didn't have funds in their account or give Tom a cashier's

```
1
       check.
2
                 Then Associated Bank, there was a time where I
 3
       needed someone from Associated Bank to talk to one of the
 4
       investors because we needed to buy another day for our bank
 5
       statement, and he did.
 6
       BY MR. GLEESON:
7
           Did you ask that person to lie?
 8
       A. Yes.
 9
       Q. And did that happen?
10
                 MR. ANTHONY: Objection, lacks foundation,
11
       leading.
                 THE COURT: Overruled.
12
13
                 THE WITNESS: Yes.
14
       BY MR. GLEESON:
       Q. Let's go back to Crown Bank. Who was the person that
15
16
       provided the favors at Crown Bank?
17
                 MR. ANTHONY: Objection, relevance.
18
                 THE COURT: Sustained.
19
       BY MR. GLEESON:
20
       Q. Okay. I'm going to show you what's in evidence as
21
       Defendant's Exhibit --
22
                 MR. GLEESON: I'm almost finished, Your Honor.
       I'll finish before the lunch break.
23
24
       BY MR. GLEESON:
25
       Q. -- Defendant's Exhibit 10014, which is in evidence.
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1 Mr. Herzka, if you could pull it up MR. GLEESON: 2 on the screen. Hard to read. Maybe it can be enlarged a 3 bit. 4 BY MR. GLEESON: 5 It's a Depository Agreement. Do you see that? 6 Α. I do. 7 Okay. There was a Depository Agreement between PCI and 8 M&I Bank, correct? 9 I'm assuming there was. I don't remember. 10 MR. GLEESON: Okay. Let's scroll to the 11 signature. We can pull that out. We don't need that. BY MR. GLEESON: 12 13 Do you recall a Depository Agreement between M&I Bank 14 and PCI, that there was one, Ms. Coleman? 15 You know, I'm sorry, I don't remember. Α. 16 Kind of a lot of fine print there, correct? Q. 17 Well, this was after I was done. 18 Q. Yeah. My questions are actually different. I have it 19 up there. 20 A. Okay. 21 Q. But my questions relate to conduct in which you engaged 22 or did not engage. So let me ask you just a couple of 23 questions. 24 Did you receive account statements from M&I Bank?

A. Bank statements? Yes.

25

1 Yes. Q. 2 Every month? 3 Α. Yes. 4 Excuse me. Withdrawn. Ο. 5 How frequently did you receive them? 6 Monthly. Α. 7 Okay. Did you review them? 8 Α. No. 9 Okay. Did -- do you know if they -- do you have any 10 information about what they contained? 11 Α. Just like any other bank statement. 12 Someone else reviewed them at PCI, if they were reviewed Q. 13 at all? 14 I would turn them over to Sandy Indahl. 15 Q. Okay. 16 Or Jim Wehmhoff. Α. 17 Who is Sandy Indahl? Q. 18 She was an employee at Petters Company in accounting. Α. 19 Okay. We don't need to pull it up. It's in evidence. 20 The document says that PCI agrees to notify M&I 21 Bank within 30 days of the date the bank mailed or made 22 statements or items available to depositor. 23 Did you ever complain about bank statements to M&I 24 Bank, you personally? 25 A. No.

- 1 Q. Make any complaints about their content?
- 2 A. No.
- 3 Q. Okay. You ever in any way indicate to M&I Bank that the
- 4 account statements were inaccurate?
- 5 A. No.
- 6 Q. You received -- as you testified earlier, you were
- 7 | frequently involved with wire transfers, correct?
- 8 A. Yes.
- 9 Q. Okay. Let me show you for identification -- there's a
- 10 book before you. Do you see that little book?
- 11 A. Yes.
- 12 Q. In it is a document that's got a tab before it that
- says, "DX-50386." Let me know when you get to it.
- 14 A. Okay.
- 15 Q. Okay. You got it?
- 16 A. Yes.
- 17 Q. What is it? What does it say at the top?
- 18 A. "Wire Transfer Agreement."
- 19 Q. And do you recognize it?
- 20 A. Not really. It is my writing.
- 21 Q. Is that your signature at the bottom?
- 22 A. Yes.
- 23 | Q. And it's dated 1-17-06, correct?
- 24 A. Correct.
- 25 Q. And it's a Wire Transfer Agreement between M&I, Marshall

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1
       & Ilsley Bank and customer. Do you see that?
2
       A. Yes.
 3
       Q. Okay.
 4
                 MR. GLEESON: I offer it in evidence.
 5
                 MR. ANTHONY: No objection, Your Honor.
 6
                 THE COURT: It is received in evidence.
 7
                 MR. GLEESON: Thank you. Could you pull it up,
       Mr. Herzka.
 8
 9
       BY MR. GLEESON:
10
       Q. Let's go to page 2, paragraph 8, and to the last line of
11
       the paragraph.
12
                 Again, completely unreadable, but it says in
13
       there, right at the end, "All claims arising" -- are you
14
       with me, Ms. Coleman?
15
       A. Yes.
16
           There you go. "All claims arising by reason of any
17
       transfer must be submitted to Bank in writing within one
18
       year after the Customer received notification from the Bank
19
       identifying the order." Do you see that?
20
       A. I do.
21
           Did you ever complain to M&I Bank that the funds being
22
       wired out of the account were inaccurate?
23
       A. No.
24
           Okay. Did you have the authorization to transfer wires?
       Q.
25
       A. Yes.
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1
           Okay. And was -- do you have any reason to believe M&I
2
       was transferring wires except at your direction?
 3
       A. No.
                 MR. GLEESON: Can I just have one moment, Judge,
 4
 5
       to confer with my colleagues? I think I'm finished.
                 THE COURT: You may.
 6
 7
           (Defendant's counsel confer)
 8
                 MR. GLEESON: I have no further questions,
 9
       Your Honor. Thank you.
10
                 Thank you, Ms. Coleman.
11
                 MR. ANTHONY: It will just be a minute,
12
       Your Honor, while we change over.
13
                 THE COURT: Okay. We will be taking our lunch
14
      break at noon.
15
                 MR. ANTHONY: Thank you, Your Honor.
16
           (Pause)
17
                 THE COURT: Counsel, you may proceed.
18
                 MR. ANTHONY: Thank you, Your Honor.
19
                           CROSS-EXAMINATION
20
       BY MR. ANTHONY:
21
         Good morning.
       Q.
22
       A. Good morning.
23
       Q. You were an officer of PCI, correct?
24
       A. Correct.
25
       Q. I think on the documents we just saw, you were listed as
```

- 1 the vice president of operations, correct?
- 2 A. Yes.
- 3 Q. And Mr. Petters was the CEO or president?
- 4 A. Yes.
- 5 Q. And Mr. White, what was his title again?
- 6 A. I think it was chief financial officer, but I'm not
- 7 sure.
- 8 Q. And you had mentioned in response to counsel's questions
- 9 a number of employees of PCI. Dave Baer, Tom Hay. Do you
- 10 remember that?
- 11 A. Yes.
- 12 Q. They weren't employees of PCI, were they?
- 13 A. Correct, they were not.
- 14 Q. Okay. So I just want to focus for this question on who
- were the employees of PCI?
- 16 A. Debbie Lindstrom; Bob White; myself; and I'm not sure if
- 17 | Sandy Indahl was an employee at Petters Company, Inc. or if
- 18 it was Petters Group.
- 19 | Q. And Mr. Petters was an employee as well?
- 20 A. Yes.
- 21 Q. So White, Petters, you, were clearly employees, right?
- 22 A. Correct.
- 23 Q. And Ms. Lindstrom and maybe Ms. Indahl might have also
- 24 been employees?
- 25 A. Correct.

1 And I think the other people who you mentioned, they 2 were employed by Petters Group Worldwide; is that correct? 3 Α. Yes. Okay. And I think your testimony was that you and 4 5 Mr. Petters and Mr. White were trying to conceal from all the other employees, including the ones at PCI, the Ponzi 6 7 scheme that was going on, correct? 8 MR. GLEESON: Object to leading. 9 THE COURT: Overruled. 10 THE WITNESS: Yes. BY MR. ANTHONY: 11 12 Q. You mentioned the companies Nationwide and Enchanted. 13 Tell us first who controlled Nationwide. 14 Larry Reynolds. Α. 15 And who controlled Enchanted? Q. 16 A. Mike Catain. 17 And did they basically, the two of them, do the same 18 thing with their companies vis-a-vis this Ponzi scheme? 19 I don't know what else they did with their companies. Ι 20 just know Petters Company was the Ponzi scheme with them. 21 O. So what did Nationwide -- what was Nationwide's 22 participation in the Ponzi scheme? 23 Petters Company, Inc. would wire them funds -- well, I 24 take that back. The investor would wire Nationwide money, 25 according to the purchase order that I gave them, and then

- Nationwide would turn around the same day and sometimes the next day wire that money back to PCI.
- Q. And when Nationwide wired the money back to PCI, was the money wired back to PCI's 9018 account in M&I Bank?
- 5 A. That -- I don't remember the account number, but it kind of sounds right.
- Q. Whether you remember the account number or not, you remember Nationwide wiring the money back to PCI at M&I
- 10 A. Correct.

- 11 Q. And Enchanted would do the same thing, correct?
- 12 A. Correct.
- 13 Q. And you said you provided purchase orders and those were
- 14 fake purchase orders?

Bank, correct?

- 15 A. Yes.
- Q. And with respect to the entities to whom PCI was going
- to sell these electronic goods, did you create false
- invoices showing that big-box retailers were going to buy
- 19 those goods?
- 20 A. Yes.
- 21 Q. Now, I understand your testimony, you could send wires,
- 22 correct?
- 23 A. Yes.
- Q. And tell me if my understanding is correct. You
- didn't -- you could call up on the phone and tell the bank

1 what you wanted it to do, correct? 2 A. Yes. 3 Q. You didn't have to fill out any paperwork for that 4 particular wire instruction, you could just call them up on 5 the phone and give them like a PIN number and it would work? 6 A. Yes. 7 Q. And as I understand it, when you weren't around to do 8 the wires, you would instruct Ms. Lindstrom on how to do the 9 wires? 10 A. Yes. 11 Q. It was pretty much just the two of you that went through 12 that wiring process, correct? 13 A. Yes. 14 MR. GLEESON: Your Honor, I will wait for your 15 signal as to when you are ready for us to stop. 16 THE COURT: Okay. Is this a break in the 17 questioning? 18 MR. GLEESON: Yes, there is a break. 19 THE COURT: Okay. Members of the Jury, we will 20 take our lunch break. Please plan to be back in the 21 courtroom at 1:00. 22 Please remember the instructions that I have given 23 you and do not discuss this case or anything about this 24 Don't do any kind of research or anything else. 25 I hope you have a good -- and don't let anyone discuss the

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1
       case around you or with you. Have a good lunch.
2
           (Jury excused)
 3
                                IN OPEN COURT
 4
                             (JURY NOT PRESENT)
 5
                 THE COURT: And we are in recess. We will resume
 6
       at 1:00.
 7
                 MR. ANTHONY: Thank you, Your Honor.
                 THE COURT: You're welcome.
 8
 9
           (Lunch recess taken at 12:00 p.m.)
10
11
           (1:01 p.m.)
12
                               IN OPEN COURT
13
                               (JURY PRESENT)
14
                 THE COURT: Good afternoon. Please be seated.
15
                 MR. ANTHONY: Thank you, Your Honor.
16
                 THE COURT: Good afternoon.
17
       BY MR. ANTHONY:
18
           Good afternoon, Ms. Coleman.
19
       A. Good afternoon.
20
                 THE COURT: You may proceed, Counsel.
21
                 MR. ANTHONY: Thank you.
22
       BY MR. ANTHONY:
23
       Q. Before the break, Ms. Coleman, you were asked by counsel
24
       for the bank if PCI had gotten any special treatment from
25
       M&I Bank. Do you recall those questions?
```

- 1 A. Yes.
- 2 Q. And I want to ask you about that.
- MR. ANTHONY: Ms. Ellig, please bring up P-37.
- 4 It's a letter to Polaroid. It's in evidence.
- 5 BY MR. ANTHONY:
- 6 Q. Showing you a document that's been marked as P-37, do
- 7 you recall asking Mr. Jambor to send this letter to Polaroid
- 8 on behalf of PCI?
- 9 A. I don't. I'm not sure if I did or not.
- 10 Q. Okay. Let's look at -- bring up -- look in your book at
- 11 Exhibit 120, please. It's not in evidence.
- 12 A. Okay.
- Q. Do you see the first page of Exhibit 120? Do you
- recognize that as a fax cover sheet to you from Mr. Jambor?
- 15 A. Yes.
- 16 Q. Okay. And the second page is the exhibit we just saw?
- 17 A. Yes.
- 18 Q. Do you recall asking Mr. Jambor to send that letter on
- 19 your behalf?
- 20 A. I don't. It doesn't mean I didn't. I just don't
- 21 remember. It also is possible that Tom maybe asked him and
- 22 that he just sent it to me because Tom told him to.
- 23 Q. Do you recognize yourself as the recipient of
- 24 Exhibit 120 on that fax cover sheet?
- 25 A. Yes.

```
1
                 MR. ANTHONY: We'll offer Exhibit 120, Your Honor.
2
                 MR. GLEESON: No objection.
 3
                 THE COURT: Exhibit 120 is received.
       BY MR. ANTHONY:
 4
 5
         And the letter, which is this second page, is to Michael
       Pocock at Polaroid, right?
 6
7
       A. Correct.
 8
       Q. Do you recall having your deposition being taken on
 9
       October 31st, 2017, and saying in that deposition that you
10
       asked Mr. Jambor to send that letter?
11
           That is very well possible. I just don't remember it
12
       today, but that is possible --
13
         Okay. Why don't you --
       A. -- if I said it back then.
14
15
                 MR. ANTHONY: Is her deposition exhibit up there
16
       or do you have it here?
17
                 MR. GLEESON: Which one is it, Mr. Anthony?
18
                 MR. ANTHONY: It's from October 31st, 2017.
19
                 MR. RICHIE: May I approach the witness, Your
20
       Honor?
                 THE COURT: You may.
21
22
                 MR. ANTHONY: I've got this one here. That's
23
       okay.
24
       BY MR. ANTHONY:
       Q. Take a look at page 68, please. And this deposition was
25
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1
       given by you under oath on October 31st, 2017, correct?
2
       A. Correct.
 3
       Q. And turn to page 68, line 3.
 4
                 MR. ANTHONY: And if you will put up Exhibit 120,
 5
       please.
 6
       BY MR. ANTHONY:
7
       Q. And you were asked this question:
 8
           "I'm showing you, Ms. Coleman, Exhibit 120, which is a
 9
       fax from M&I Bank to you dated December 13, 2004."
10
           And your answer to that question was: "Yes."
11
                 Correct?
12
       A. Yes.
13
       Q. And then you were asked the question:
14
           "And the second page is a letter directed to the board
15
       of directors at Polaroid Holding Company, attention
16
       J. Michael Pocock, president and chief executive officer,
17
       and it's signed by Mr. Jambor. Now, Mr. Jambor is basically
18
       sending this letter to you; is that right?"
19
           And your answer was: "Yes."
20
                 Correct?
21
           Yes.
       Α.
22
          And the next question you were asked was:
       Q.
23
           "Did you or Mr. Petters ask Mr. Jambor to prepare and
24
       send this letter to Polaroid?"
25
           And you answered that question: "Yes."
```

```
1
           Yes.
       Α.
2
       Q. And then the next question was:
 3
           "Who drafted the letter?"
 4
           And the answer that you gave was: "Ed did or I -- I
 5
       might have told him what to put in it, but he drafted it."
 6
           And then the next question was: "And so he drafted it
7
       at your direction, correct?"
 8
           And your answer was: "Yes."
 9
                 Correct?
10
       A. Yes.
11
           And then the last question -- two questions:
12
           "And you advised him what the subject of the letter
13
       should be?"
14
           And you answered that question "Yes."
15
       A. Yes.
16
       Q.
          Then the next question was:
17
           "And do you agree it was, in fact, sent to Polaroid?"
18
           And the answer was --
19
                 MR. GLEESON: Objection --
20
       Q. -- "I'm almost positive it was."
21
                 MR. GLEESON: Excuse me, Mr. Anthony. I didn't
22
       know you were finished. I object to the improper use of the
23
       deposition transcript.
24
                 THE COURT: Overruled.
25
                 I didn't -- you were asking a final question, and
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1
       I didn't hear --
2
                 MR. ANTHONY: Yes.
 3
                 THE COURT: -- whether you completed it.
       BY MR. ANTHONY:
 4
 5
         And the last question was:
           "Do you agree that it was, in fact, sent to Polaroid?"
 6
 7
           And your answer was: "I'm almost positive it was."
 8
                 THE COURT: Now, is that a question?
 9
                 MR. ANTHONY: No. I just read her question -- the
10
       question and the answer, Your Honor.
11
                 THE COURT: No. Well, you can't do that.
12
                 MR. ANTHONY: Okay.
13
                 THE COURT: You can ask --
14
                 MR. ANTHONY: You're correct, Your Honor.
15
                 THE COURT: You're impeaching by a prior
16
       inconsistent statement, and you're doing it improperly on
17
       that last question.
       BY MR. ANTHONY:
18
19
         Were you asked this question:
20
           "And do you agree that it was, in fact, sent to
21
       Polaroid?"
22
           And did you answer, "I'm almost positive it was"?
23
       Α.
           Yes.
24
           Okay. Now, did you have that letter that you drafted to
25
       be sent to Polaroid in mind when you answered counsel's
```

- earlier question that you didn't get any special treatment from the bank?
  - A. No, I didn't.
- Q. Okay. And I know you didn't remember it, and I'm not -I'm not saying anything about that. I just wanted to bring
  it to your attention.
  - The other thing is -- now, there's been some discussion here about DACAs. You know what a DACA is, right, Deposit Account Control Agreement?
- 10 A. Yes.

7

8

9

- Q. And you had conversations at various times with the bank about providing DACAs to lenders or investors, correct?
- 13 A. Yes.
- Q. And do you remember a time in 2008 when there was a discussion about you providing a list of transactions to the bank in connection with a DACA?
- 17 | A. Yes.
- 18 Q. And you never did that, did you?
- 19 A. No.
- Q. And the bank never asked you for it, did they -- did it?
- 21 A. Correct.
- Q. And did you consider that to be special treatment when
  you were asked the question of did you receive any special
  treatment from this bank in response to counsel's questions?
- MR. GLEESON: Objection. Ask to approach.

1 THE COURT: Overruled. You may answer the 2 question. 3 THE WITNESS: Okay. BY MR. ANTHONY: 4 5 Did you have that in mind when you answered counsel's 6 questions earlier? 7 A. No. 8 Q. Okay. Then I want to invite your attention to 9 Exhibit 55, which is already in evidence. If you have it in 10 the book -- it might be there, but we're going to put it up 11 on the screen for you too. 12 This is an e-mail from you to Ed Jambor asking him 13 to fax a letter back to you. 14 MR. ANTHONY: And would you turn to page 2, 15 please, and enlarge that, please. 16 BY MR. ANTHONY: 17 Q. Now, did you ask Mr. Jambor to send this letter back to 18 Tom Petters in connection with the conversations that were 19 being had with respect to Opportunity Finance? 20 A. Yes. 21 Okay. And did you send a letter like this to Mr. Jambor 22 and ask him to put it on bank letterhead and send it back? 23 I don't remember exactly how it happened. Α. 24 Do you remember generally how it happened? Q. 25 I would assume that I would have asked him to do that

1 because otherwise how would he have known. 2 Q. And so --3 (Plaintiff's counsel confer) BY MR. ANTHONY: 4 5 Q. Let's look at Exhibit 56, please. MR. ANTHONY: And could you put 56 next to 55 on 6 7 the screen, please. BY MR. ANTHONY: 8 9 Q. Exhibit 56 -- so if you look at Exhibit 55, you'll see 10 that at the top there's a letter missing in the first 11 sentence, "Pursuant to our recent discussions we are 12 please." Do you see that? 13 A. Yes. 14 Q. And then if you look at Exhibit 56, it looks like the same misspelling appears on 56, the one that's on the bank 15 16 letterhead. Do you see that? 17 Α. Yes. 18 Do you think that -- when you were asked questions about Q. 19 special treatment in response to counsel's questions, did 20 you have anything like Exhibits 55 or 56 in mind when you 21 answered those questions? 22 Α. No. 23 Q. Now, I know you've testified here in response to 24 counsel's questions that you thought you didn't get special 25 treatment from the bank, but you have testified that you

1 thought M&I would bend over backwards to help PCI out in 2 whatever way they can. Didn't you say that one time? 3 MR. GLEESON: Objection, leading. Also ask to approach the bench, please. 4 5 THE COURT: Overruled as to leading. You may 6 approach. 7 (At sidebar) 8 MR. GLEESON: Judge, the first time I'm alluding 9 to this morning the Court allowed me to treat this as an 10 adverse witness, which I understood gave me some leeway 11 about leading, and then it turned out I was instructed not to lead. 12 13 This -- I think it's hard to refute the notion 14 that Mr. Anthony should not be permitted to lead, but --15 that's the Court's determination, but I'm a little perplexed 16 given the ruling this morning. 17 THE COURT: I understand your concern. 18 MR. GLEESON: And, second, the very argument we 19 had earlier -- this "bend over backwards" is a view in her 20 mind about what happened. It reflects what she thinks about 21 what the bank would do, which is precisely what we ruled out 22 of bounds. 23 There's no -- there's not only no foundation for 24 it, but even if there were, her notion that the bank would 25 bend over backwards is not a substitute for discrete

historical facts about the relationship with the bank.

And there's a number of these questions in the deposition, and that was a deposition. No one was there to rule on evidentiary objections. But questions like this I predict, given what happened in the deposition and given that, are -- so this is the heart of my objection. It's not permissible -- it's not admissible evidence. It's her state of mind about what the bank would do for her, and that's just not admissible. That falls in the category was the bank aware that there was a fraud. That was ruled out of bounds for me, and this is in principle no different.

MR. ANTHONY: Your Honor, he opened the door by asking her if she thought she got -- PCI got any special treatment from the bank. She's now -- she's going to testify that -- that was her state of mind, no special treatment from the bank.

I'm entitled to ask her, especially since she has said, "It seemed like M&I Bank would bend over backwards to help us out in whatever way they can" -- that directly contradicts the testimony that she got no special treatment or thought she was getting no special treatment.

He opened the door by asking if she got special treatment. I'm entitled to get her view as to whether or not the bank would bend over backwards and, in fact, did bend over backwards to help her.

1 And for them to elicit testimony that she didn't 2 get any special treatment but you got special treatment from 3 somewhere else, without any foundation, without any support, undercuts my ability to present our case. 4 5 He started it, this closes it, and it's a fair 6 comment. 7 MR. GLEESON: Judge, I think that's wrong because 8 Mr. Anthony has just demonstrated how by eliciting facts, 9 Polaroid letter, the two other instances, that he believes 10 that -- the trustee advances the view that they did get 11 special treatment by reference to specific facts. 12 This "bend over backwards" is an empty vessel. We 13 don't even know what it means. He's entitled, of course, to elicit facts to rebut our -- she talked about overdrafts and 14 how the overdrafts were covered. He's entitled to elicit 15 16 facts that will help rebut her factual claim that she did 17 not receive special treatment. That's fine. These are not 18 facts. 19 THE COURT: Why aren't they facts? 20 MR. GLEESON: I'm sorry? 21 THE COURT: Why aren't they facts? 22 MR. GLEESON: Her belief that the bank would bend 23 over backwards, that's her state of mind. Her state of mind 24 is not at issue in the case. I didn't put it in issue. 25 elicited whether factually there were -- she received

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special treatment. He's shown how he can try to demonstrate otherwise. But her state of mind about whether it's bend over backwards or would do anything I asked, that's not evidence, Judge. MR. ANTHONY: He asked whether she received special treatment. It wasn't -- he didn't elicit facts. asked her state of mind. He said, Did you receive special treatment from the bank? She said, No. This is the same witness who's saying this bank would bend over backwards for us. And I think I'm entitled to ask her about her view, just as he asked her about her state of mind. And that's all this is. It's totally unfair to let him go down that road and ask her about special treatment she got, but then when we ask her if it's her view, having now demonstrated that she forgot all the things that was happening to her -- I think we're entitled to ask this. THE COURT: Well, it seems that the proper impeachment would be to show what she got as opposed to her

So you can ask did you get this, did you get that. That is rebutting the statement.

MR. GLEESON: Judge, in light of your -- you said you understood what I was saying about leading. I don't want to keep objecting to leading if he's permitted to do it, but I think he's not.

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1
                 THE COURT: Is she an adverse witness?
                 MR. GLEESON: Not for him. She is to me.
2
 3
                 MR. ANTHONY: Yes, she is. She's adverse to the
 4
       trustee. He sued her. The trustee has sued her and
 5
       recovered all her money.
 6
                 MR. GLEESON: Judge, she testified that she fully
 7
       cooperated with the trustee, testified for him, sat with his
 8
       lawyers. She cooperated with him just like she cooperated
 9
      with the government. She is not adverse --
10
                 MR. ANTHONY: The --
11
                 MR. GLEESON: Let me finish, please.
12
                 MR. ANTHONY: I know. I am.
13
                 MR. GLEESON: She's a former officer of the entity
14
       in which -- the shoes of which Mr. Kelley stands, so she is
15
      basically our adversary. And she's cooperated with the
16
       trustee and his counsel. He should not be permitted to --
17
       respectfully, Judge, he shouldn't be permitted to lead.
       This is not an adverse witness for the trustee.
18
19
                 MR. ANTHONY: Your Honor?
20
                 MR. GLEESON: They haven't demonstrated --
21
                 MR. ANTHONY: I'm sorry. Counsel has met
22
       [inaudible] --
23
                 THE COURT: I didn't hear you. Counsel has?
24
                 MR. ANTHONY: Counsel has met with -- defense
25
       counsel has met with her on at least two occasions to
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1
       discuss her testimony.
2
                 Secondly, if I have to elicit testimony that she's
 3
       adverse to Mr. Kelley because he had to sue her to recover,
 4
       it will show she's adverse to Mr. Kelley. She's not --
 5
       Mr. Kelley is not standing in her shoes. I think I'm
 6
       entitled to both ask her this question and to elicit
 7
       testimony that shows that she's been less than accurate in
 8
       her testimony thus far.
 9
                 THE COURT: The objection is overruled.
10
                 MR. ANTHONY: Okay.
11
                 MR. GLEESON: Your Honor, that's on the leading.
12
                 MR. ANTHONY: I didn't hear the last comment, Your
13
       Honor.
             He came back and I didn't hear what you said. I'm
14
       sorry.
15
                 THE COURT: I said, "The objection is overruled."
16
                 MR. GLEESON: The leading objection? You earlier
17
       said leading. With respect to special treatment, he could
18
       elicit only discrete facts and not bend over backwards.
19
       That objection was sustained, I understood it.
20
                 MR. ANTHONY: No. It's overruled is what I
21
       understood.
22
                 THE COURT: Where -- what's the origin of the
       "bend over backwards"?
23
24
                 MR. ANTHONY: Her testimony in this proceeding in
25
       the case and it's in her deposition.
```

1 THE COURT: And you are? 2 MR. ANTHONY: I was just going to ask her if she 3 said that. 4 THE COURT: And that's objectionable because? 5 MR. GLEESON: As I stated a few minutes ago, 6 that's objectionable, and I thought the Court agreed. He's 7 allowed to elicit discrete facts about special treatment 8 that the trustee claims was accorded to PCI by M&I Bank, but 9 this "bend over backwards" is not special treatment. It's 10 precisely the kind of mind -- you know, it's the state of mind of someone whose state of mind is not an issue. 11 And it's no different than if I had asked her was 12 13 she -- is she aware whether M&I Bank new of the scheme. 14 That was placed out of bounds. This is another way of 15 asking the same question. Your Honor ruled on this a few 16 minutes ago. 17 THE COURT: Yes, I did. It's out of bounds. 18 MR. ANTHONY: Okay. 19 (In open court) 20 BY MR. ANTHONY: 21 Q. Ms. Coleman, any other areas, now that we've been 22 talking for a few minutes, where you think the bank provided 23 special treatment to PCI? 24 MR. GLEESON: Objection to the form of the 25 question. The testimony was she didn't have it in mind.

- 1 | She didn't say it was special treatment.
- THE COURT: Overruled. You may answer the
- 3 question.
- 4 THE WITNESS: Not offhand.
- 5 BY MR. ANTHONY:
- 6 Q. Okay. Now, you mentioned that, in your testimony, that
- 7 I think Mr. Jambor and -- neither Mr. Jambor or Mr. Flynn
- 8 never asked you about Enchanted or Nationwide, correct?
- 9 A. Yes.
- 10 Q. And you knew, from your review of the bank records, that
- 11 there were billions of dollars going through the M&I Bank
- 12 | account from Nationwide and Enchanted, correct?
- 13 A. Yes.
- 14 Q. And in the couple times a month you met with Mr. Jambor,
- did he ever raise with you what the purpose was for those
- 16 payments from Nationwide and Enchanted?
- 17 A. Not that I can remember.
- 18 Q. Now, did you consider him to be giving you any kind of
- 19 | special treatment by not raising that with you?
- 20 A. I guess not, no.
- Q. Okay. So, in fact, didn't you have a conversation with
- 22 Mr. Jambor and Ms. Rhode in which you told them that there
- were retailer payments being made into -- or supposed to be
- 24 made to the PCI account?
- 25 A. Yes.

1 And let's talk about the conversation with Ms. Rhode and 2 Ms. [Sic] Jambor in which you told them that. 3 MR. ANTHONY: Please put up DX-40026. Ms. Ellig, can you put up DX-40026, please. 4 5 (Plaintiff's counsel confer) MR. ANTHONY: It was admitted this morning, 40026. 6 7 BY MR. ANTHONY: 8 Do you remember this letter this morning, Ms. Coleman, 9 that this is a letter from Ed Jambor to you saying that 10 Shari, referring to Ms. Rhode, and he had met with you to 11 talk about the relationship? Do you see that? 12 I do. Α. 13 Okay. And in that meeting do you recall discussing with 14 Ms. Rhode and Mr. Jambor retailer payments? 15 To some extent, yes. Α. 16 All right. So tell the jury what you recall telling 17 Ms. Rhode and Mr. Jambor about retailer payments from 18 big-box retailers into the M&I account. 19 I don't remember the exact words or how it came about, 20 but Opportunity Finance wanted an account set up for the 21 retailer payments to go directly into that account. 22 And I know I told M&I Bank or Shari and Ed that we couldn't do that because we could not have the retailers 23 24 send the money directly to M&I Bank. They had to send it 25 to -- I can't remember the exact story, but basically how we

couldn't have the retailer sending it directly to M&I Bank because it wouldn't look good on our part if we had, say, National -- or not National, I'm sorry, say Costco sending payments to all different banks because they wanted it set up where -- I don't know if I'm making any sense, but they wanted it set up where, like, Opportunity Finance invested in this purchase order and they wanted that purchase order, when it got paid, to go directly to M&I Bank. And another investor, who may have a bank out in New York, they would want that money to go directly to that bank out in New York.

So we couldn't have the vendors sending wire transfers all over the world, that they would only send it to M&I Bank, if that makes sense.

- Q. Okay. So you've been talking about the big-box retailer payments that were supposed to come into the M&I account.
- 16 Did Mr. Jambor ask you any further questions about it?
- 17 A. No.

- Q. How about Ms. Rhode, did she ask any questions about these big-box retailers and the money that was supposed to come into the account; did she ask any questions?
- A. No.
- Q. In fact, there was no money coming from big-box retailers, was there?
- 24 A. No.
  - Q. And if one were to look at the bank statements and

- 1 records for the M&I PCI account, one wouldn't see any
- 2 payments from big-box retailers, would they?
- 3 A. Correct.
- 4 Q. So -- now, this was in 2003. So between 2003 and 2007,
- 5 before Mr. Jambor left the bank, did he ever come back to
- 6 you and ask you where are the big-box retailer payments that
- 7 are supposed to go into the M&I account?
- 8 A. No.
- 9 Q. How about Ms. Rhode, did she ever come back and ask you?
- 10 A. No.
- 11 Q. Now, one of their bosses was a woman by the name of
- 12 Ms. Crain, who testified here yesterday. Did Ms. Crain ever
- come back and ask you about these big-box retailer payments?
- 14 A. No.
- 15 Q. How about any of the AML analysts, did they ever ask you
- about big-box retailer payments?
- 17 A. No.
- 18 | Q. Did I ask you about Mr. Flynn? Maybe not. Did he ever
- 19 ask you?
- 20 A. No.
- 21 Q. If M&I's business bankers dug into the absence of any
- 22 big-box retailer payments, would you have been able to
- 23 continue with the scheme?
- 24 A. No.
- 25 Q. And I think you said that you and Mr. Petters and

- 1 Mr. White, you had access to the Petters bank account
- 2 records at M&I, correct?
- 3 A. Yes.
- 4 Q. And you could see what was going on in that account by
- 5 looking at whatever records you wanted to look at, right?
- 6 A. Yes.
- 7 Q. And PCI and you and Mr. Petters and Mr. White, you had
- 8 access to all those bank records, right?
- 9 A. Yes.
- 10 Q. And obviously M&I Bank had access to all of PCI's bank
- 11 records, right?
- 12 A. Yes.
- Q. Did anyone else have access to all of M&I's bank
- records, other than the bank itself and you and Mr. Petters
- and Mr. White?
- 16 A. Jim Wehmhoff did.
- 17 | O. He was with PCI?
- 18 A. Yep. Or with Petters Group.
- 19 And Sandy Indahl, I believe. I just don't
- 20 remember what exactly I gave her, but I think Sandy Indahl
- 21 might have had access to it too.
- 22 | 0. Is that it?
- 23 A. Yes.
- 24 Q. Now, PCI did not want the lenders to know -- PCI did not
- want the lenders to bank at M&I Bank; is that correct?

1 Correct. Α. 2 Q. And that was a concern, that if the lenders banked at 3 M&I Bank, they might discover -- I withdraw that. 4 Did you think PCI had a good relationship with M&I 5 Bank? 6 A. Yes. 7 Q. And did you think it was the kind of bank that PCI could work with? 8 9 Yes. Α. 10 Q. And PCI had been looking for a bank that it could work 11 with for ten years or so, hadn't it? 12 A. Yes. 13 And it finally found one in M&I? 14 Α. Yes. 15 Q. Now, was most of the money for this Ponzi scheme running 16 in and out of the M&I bank account? 17 Α. Yes. 18 Q. You mentioned PCI had a few other bank accounts, but 19 this M&I bank account was the primary bank account for 20 running the Ponzi scheme? 21 A. Yes. 22 MR. ANTHONY: Nothing further, Your Honor. 23 MR. GLEESON: May I, Your Honor? 24 THE COURT: Yes, you may. 25 REDIRECT EXAMINATION

- 1 BY MR. GLEESON:
- 2 Q. You were asked, toward the end of your examination by
- 3 Mr. Anthony, about having found a bank that you could work
- 4 with, meaning M&I Bank, correct?
- 5 A. Yes.
- Q. Was the Ponzi scheme that PCI was running in operation
- 7 before the M&I bank account was opened by PCI?
- 8 A. Yes.
- 9 Q. There were other banks with which the PCI scheme worked,
- 10 correct?
- 11 A. Yes.
- 12 Q. Okay. And when you say "work with," was M&I part of the
- 13 scheme?
- 14 A. No.
- 15 Q. Okay. Did you work with M&I Bank in the same way you
- 16 | worked with Crown and Associated Bank?
- 17 (Pause)
- 18 Q. Do you understand the question?
- 19 A. Yeah.
- 20 Q. Did Crown Bank assist in the perpetration of the scheme?
- 21 A. No.
- 22 Q. Did Associated Bank assist in the perpetration of the
- 23 scheme?
- 24 A. No.
- 25 Q. Did either lie to investors?

```
1
                 MR. ANTHONY: I'm sorry. I didn't hear that
2
       question.
 3
       BY MR. GLEESON:
 4
       Q. Did either of the two -- you testified on direct
 5
       examination about special treatment from Associated and
 6
       Crown Bank. Do you recall that?
7
       A. Yes.
       O. Were there bankers at either of the two that assisted in
 8
 9
       the scheme by lying to investors?
10
                 MR. ANTHONY: Objection, foundation, relevance,
11
       motion in limine with respect to investor knowledge.
12
                 MR. GLEESON: This was elicited on direct, Your
13
       Honor.
14
                 THE COURT: Overruled.
15
                 THE WITNESS: No.
16
       BY MR. GLEESON:
17
       Q. Okay. Do you recall your testimony earlier this
18
       morning?
19
           Well, I did.
       Α.
20
       Q. Sorry?
21
       Α.
           Yes.
22
           Okay. And do you recall testifying that one of the
23
       bankers lied to investors for you -- lied to an investor for
24
       you?
25
       A. Right, about a bank statement that -- yes, but it wasn't
```

1 part of the Ponzi scheme. He lied to an investor, making an 2 excuse on why we did not -- he could not give out the bank 3 statements. 4 Q. Understood. He was not among the people you identified 5 as participating in the scheme, correct? 6 A. Correct. 7 Q. Did you ask that banker to help you in a way that would help advance the scheme, by lying to investors? 8 9 MR. ANTHONY: Objection, beyond the scope, lacks 10 foundation, relevance. 11 THE COURT: Overruled. THE WITNESS: I asked the banker to lie about not 12 13 being able to get a bank statement. 14 BY MR. GLEESON: 15 Q. In order that a fake bank statement -- you would have time to make fake bank statements up, correct? 16 17 A. Correct. 18 Q. Did you tell that banker that was the reason for the 19 lie? 20 MR. ANTHONY: Same objection, hearsay. 21 THE COURT: Overruled. 22 THE WITNESS: I don't recall exactly what I told 23 the banker. It was a long time ago. 24 BY MR. GLEESON: 25 Q. Okay. Did Ed Jambor ever tell you that he looked and

```
1
       determined that the money in the account was not coming from
2
       retailers?
 3
                 MR. ANTHONY: Objection, leading.
                 THE COURT: Sustained.
 4
 5
       BY MR. GLEESON:
 6
       Q. On the subject of retailer payments into the PCI
 7
       account, on that topic, did Ed Jambor make any statements to
 8
       you regarding that topic, his knowledge about that topic?
 9
         Not that I remember.
10
       Q. Okay. Could you -- there's that big, thick document --
11
       or notebook.
12
                 MR. ANTHONY: Your Honor, before we go down this
13
       path, these were undisclosed document. I have no idea what
14
       they are.
15
                 MR. GLEESON: No, these are the transcripts.
16
       BY MR. GLEESON:
17
       Q. If I could direct your attention to tab 10, your
18
       deposition transcript in this case that Mr. Anthony invited
19
       your attention to earlier you there. Are you there?
20
       A. Yep.
21
           If you could turn, please, to page 168 and if you could
22
       read to yourself, Ms. Coleman, the -- on page 168, lines 3
23
       through 6. And please let me know when you finish.
24
           (Witness reviews document)
25
       O. You done?
```

1 Yes. Α. 2 Does that refresh your recollection about whether 3 Mr. Jambor ever spoke to you about retailer payments being 4 wired into the account? 5 Α. Yes. 6 And what is your recollection? Q. 7 Α. No. He did not? 8 Ο. 9 He did not. Α. 10 Okay. Did you ever have a conversation with him about Q. 11 whether he even looked at who was wiring money into the account? 12 13 MR. ANTHONY: Objection, leading, argumentative. 14 THE COURT: Overruled. 15 THE WITNESS: Not that I remember. 16 BY MR. GLEESON: 17 Q. On the same page, but -- it's page 167 of the 18 transcript. It's on the same page of the book. If you 19 could read to yourself, please, lines 10 through 13, and let 20 me know when you're finished. 21 (Witness reviews document) 22 A. Okay. 23 Okay. Does that refresh your recollection about a 24 conversation with Ed Jambor about whether he looked 25 specifically at who was wiring funds into the account?

- 1 A. Yes.
- 2 Q. And what is your recollection?
- 3 A. That he didn't.
- 4 | Q. Okay. If you were asked about big-box retailers -- if
- 5 you were asked questions about big-box retailers wiring
- 6 payments into the M&I account, would you have told the
- 7 truth?
- 8 A. No.
- 9 O. You would have lied?
- 10 A. Yes.
- 11 Q. To keep the scheme going?
- 12 A. Yes.
- 13 Q. Did anybody within PCI itself raise any questions about
- 14 | the origins and destinations of the wires into and out of
- 15 the account?
- 16 A. No.
- 17 Q. Okay. You know Sandy Indahl?
- 18 A. Yes.
- 19 Q. Okay. Did she ever raise a question about the wires?
- 20 A. I don't remember her ever raising a question to me.
- 21 | Q. Okay. Have you ever talked to Bob White about that
- 22 topic generally?
- 23 A. Did I?
- 24 Q. Yes.
- 25 A. Not that I remember.

- 1 Okay. You were asked whether you had in mind the letter that was written to the board of directors of Polaroid when 2 3 you testified that you didn't receive special treatment from M&I Bank. Do you recall that questioning on your 4 5 cross-examination? 6 A. Yes. 7 Okay. Did you think that letter was special treatment? 8 No. I just thought it would be a letter that Ed would 9 write. 10 Okay. Did you consider it customer service? 11 Α. Yes. 12 Okay. Was the content of the letter, as far as you 13 know, truthful? 14 I don't remember exactly what the letter said, but --15 Q. Okay. On any occasion -- withdrawn. 16 Did you ever ask Ed Jambor to provide untruthful 17 information? 18 No. Α. 19 Okay. To your knowledge, did he ever do so? 20 MR. ANTHONY: Objection, lacks foundation. 21 THE COURT: Sustained. 22 BY MR. GLEESON: The -- you testified that you did not have in mind, when 23

25

the Deposit Account Agreements. Do you recall that?

you said you didn't receive special treatment from M&I Bank,

- 1 A. Yes.
- 2 Q. You were asked about the transaction lists, correct?
- 3 A. Correct.
- 4 Q. Okay. And no one -- you testified no one at M&I Bank
- 5 called you about the transaction list, correct?
- 6 A. Correct.
- 7 Q. Okay. For whose benefit were those transaction lists?
- 8 A. I'm not -- I'm sorry. What was the question?
- 9 Q. Yeah, it's a bad question.
- 10 You never sent them, correct?
- 11 A. Correct.
- 12 Q. Under the agreement that created the Deposit Account
- 13 Agreement, who was -- who would have been benefited had you
- 14 | sent transaction lists?
- 15 A. Nobody.
- 16 Q. Okay. The deposit account was to be held by whom?
- 17 A. Petters Company and the investor.
- 18 Q. Okay. One of them was Palm Beach, correct?
- 19 A. Correct.
- 20 Q. Would anybody have benefited had you sent the
- 21 transaction list to M&I Bank?
- 22 A. No, because I would have made it up.
- Q. Would it have gone into an account by Palm Beach -- held
- 24 by Palm Beach?
- 25 A. Possibly, depending on if it was their funds or not.

- 1 Q. Okay. Why didn't you provide the transaction lists?
- 2 A. It was never -- they never asked for it, M&I Bank
- 3 didn't.
- 4 Q. Okay. Did Palm Beach -- was Palm Beach aware you
- 5 | weren't -- withdrawn.
- Palm Beach was the counterparty, correct, to that
- 7 Deposit Account Agreement?
- 8 A. I'm not sure how it -- I'm sorry. I don't remember how
- 9 it all worked out.
- 10 Q. Okay. If you provided transaction lists, you would have
- 11 | provided -- they would have been provided to Palm Beach,
- 12 | correct?
- 13 A. There again, I'm not sure.
- 14 Q. Okay. Did you regard the entry into the Deposit
- 15 Agreement as special treatment from M&I Bank to PCI?
- 16 A. No, I guess not.
- MR. GLEESON: And let's pull up 55 and 56, please,
- 18 Mr. Herzka, P-55 -- Plaintiff's 55 and 56 in evidence.
- 19 BY MR. GLEESON:
- 20 Q. You were examined about these two letters. I might have
- 21 | the exhibit numbers wrong. They were letters that were
- 22 | put --
- MR. GLEESON: There we go. Thank you, Mr. Herzka.
- 24 BY MR. GLEESON:
- 25 Q. You were asked by Mr. Anthony about the missing letter

1 in the first sentence, correct? 2 Α. Yes. 3 "Pleased" has a missing "d," correct? 4 A. Correct. 5 MR. GLEESON: Could you pull up the exhibit number so we can see the exhibit numbers, because I think I want to 6 7 refer to 56. Okay. I've got it. BY MR. GLEESON: 8 9 Q. There's a missing sentence in one of these letters, 10 correct? 11 I guess I'm not sure. 12 Q. I'll help you out. On the bottom of 56 it says, "We 13 understand" --14 MR. GLEESON: If you can enlarge that for all of 15 us, please, Mr. Herzka. 16 BY MR. GLEESON: 17 Q. "We understand that you are interested in opening this 18 account as soon as possible. We will work with you upon 19 satisfactory completion of the Opportunity Finance/West LB 20 facility." Do you see that? 21 Yes. Α. 22 That's missing from the bottom of 55, correct? 23 Α. Yes. 24 Okay. What's missing is the "satisfactory completion of

Opportunity Finance/West LB facility, " right?

A. Yes.

- 2 Q. That was added to the letter by M&I Bank, correct?
- 3 A. Yes.
- 4 MR. GLEESON: And let's pull up Defendant's 40026.
- 5 BY MR. GLEESON:
- 6 Q. This is the -- you testified about this on direct and
- 7 cross. This is the Account Agreement -- this refers to an
- 8 Account Agreement, Deposit Account Agreement, that was never
- 9 created, correct?
- 10 A. Correct.
- 11 MR. GLEESON: I have nothing further. Thank you,
- 12 Your Honor.
- 13 RECROSS EXAMINATION
- 14 BY MR. ANTHONY:
- 15 Q. Not too many more questions, Ms. Coleman.
- 16 A. Okay.
- 17 Q. You were asked about other banks that did business with
- 18 PCI. Would it be fair to say that the Ponzi scheme
- 19 substantially grew in size after PCI began working with M&I
- 20 in 2001?
- 21 A. Yes.
- 22 Q. And you talked about another bank that was willing to
- write a letter to one of PCI's customers. Do you remember
- 24 that testimony at the outset just recently and that it was
- an inaccurate letter? Do you remember counsel's questions

1 on that? 2 A. Another letter to an investor? 3 Q. A letter. Remember you said that a bank gave you special help or treatment in writing a letter for you, other 4 than M&I? 5 6 Where they talked about the bank statement? Α. 7 Q. Yes. 8 That wasn't a letter, but a phone call. 9 A phone call, okay. 10 Α. Yes. 11 So let me -- I just want to understand your view. 12 the Polaroid letter, the Opportunity Finance letter where 13 you asked M&I Bank to draft a letter -- that you had asked 14 it to draft and send on its letterhead --15 A. Yes. 16 Q. -- because you didn't want to send it yourself, did you 17 think that was misleading? 18 MR. GLEESON: Objection to form. 19 THE COURT: Overruled. 20 THE WITNESS: Yes. 21 BY MR. ANTHONY: 22 Q. Okay. So you were willing to -- I mean, M&I was willing 23 to do things which you considered misleading. And do you 24 think they considered it misleading? 25 MR. GLEESON: Objection.

1 THE COURT: Sustained. 2 BY MR. ANTHONY: 3 Okay. When you asked the bank to send these letters as 4 though it came from them instead of from you, did anyone 5 from the bank, like Mr. Jambor, say we can't do that, that 6 would be misleading? 7 MR. GLEESON: Objection, there's no foundation for 8 the premise of that question. 9 THE COURT: Sustained. 10 BY MR. ANTHONY: 11 Q. You asked Mr. Jambor to send a letter to Polaroid on 12 your behalf, correct? 13 A. Yes. 14 Q. And you asked him to send a letter to Opportunity 15 Finance on your behalf, correct? 16 Α. Yes. 17 In connection with either of those two letters, did 18 Mr. Jambor tell you, in substance or effect, that he 19 couldn't do that because it was misleading? 20 No. Α. 21 Q. Now, when you had the meeting with Ms. Rhode and 22 Ms. [Sic] Jambor back in 2003 and talked about big-box 23 retailer payments, did Mr. Jambor say anything to you which 24 would have indicated to you that he didn't understand what 25 you were saying?

```
1
                 MR. GLEESON: Objection to the form of the
2
       question.
 3
                 THE COURT: Overruled.
                 THE WITNESS:
 4
                               No.
 5
       BY MR. ANTHONY:
 6
       Q. How about Ms. Rhode, did she say anything about what you
 7
       were telling her about the big-box retailer payments and the
 8
       business model, did she say to you she didn't understand
 9
       what you were saying?
10
          No.
       Α.
11
         You were asked this question by counsel. The question
12
             If you had been asked by Mr. Jambor after this 2003
13
       meeting about big-box retailer payments, would you have
14
       lied? Do you recall that question?
15
       Α.
           I do.
16
           And you said you would have lied, correct?
17
       Α.
           Correct.
18
           And would you agree that M&I Bank had all the records in
19
       its possession to see whether big-box retailer payments were
20
       going into the M&I account?
21
           Yes.
       Α.
22
           So if they had asked that question and if you had lied,
23
       would you agree that they could have looked at the records
24
       in the account and determined you were lying?
25
                 MR. GLEESON: Objection.
```

```
1
                 THE COURT: Overruled.
2
                 THE WITNESS: Yes.
 3
       BY MR. ANTHONY:
 4
           And they never asked you that question, did they?
 5
         No, they didn't.
 6
                 MR. ANTHONY: Nothing further.
 7
                 MR. GLEESON: We have nothing further.
 8
       witness may be excused as far as we're concerned.
                                                           Thank
 9
       you, Judge.
10
                 THE COURT: May the witness be excused?
11
                 MR. ANTHONY: Yes.
12
                 THE COURT: You may.
13
                 MS. GITTES: May I, Your Honor?
14
                 THE COURT: You may.
15
                 MS. GITTES: BMO Harris's next witness is Paul
16
                 Just give us a minute, if you don't mind, to get
       Stroble.
17
       reorganized.
18
           (Pause in proceedings)
                 COURT REPORTER: Stop there and I will swear you
19
20
       in.
21
           (Witness sworn)
22
                 MS. GITTES: Your Honor, would you mind if we
23
       approach the witness and just clear out some of those
24
       binders?
                 THE COURT: Not at all. Please do.
25
```

```
1
                              And I believe my colleague has just
                 MS. GITTES:
2
       one packet of materials for the Court and your clerk.
 3
                 THE COURT: Thank you.
                 Members of the Jury, if you would like to take a
 4
 5
       stretch break during this transition, please feel free to do
 6
       so.
7
           (Pause)
 8
                 MS. GITTES: Whenever the Court is ready.
 9
                 THE COURT: Thank you.
10
                 MS. GITTES: May I proceed?
11
                 THE COURT: You may. And please raise your voice
12
       so we can hear you.
13
                 MS. GITTES: Oh, absolutely.
14
                 THE COURT: You don't have to raise the podium,
15
       just your voice.
16
                 MS. GITTES: I'll raise the podium a little bit
17
       too.
18
                 Did Mr. Stroble state his name for the record yet?
19
                 COURT REPORTER: No.
20
                 Could you please state your full name and spell
21
       your first and last name, please.
22
                 THE WITNESS: Paul Brian Stroble, P-a-u-l,
23
       B-r-i-a-n, S-t-r-o-b-l-e.
24
                 THE COURT: Counsel, you may proceed.
25
                 MS. GITTES:
                              Thank you, Your Honor.
```

1	(Paul Stroble)
2	DIRECT EXAMINATION
3	BY MS. GITTES:
4	Q. Good afternoon, Mr. Stroble.
5	A. Good afternoon.
6	Q. Where do you currently work?
7	A. I work for BMO Harris.
8	Q. And how long have you worked for BMO Harris?
9	A. Since March of 2010.
10	Q. And was it called BMO Harris in March of 2010, to your
11	recollection?
12	A. No, it was not. When I started with the bank, it was
13	M&I Bank.
14	Q. And what's your current job title?
15	A. Senior messaging technical specialist.
16	Q. And at a very high level, because we'll get into the
17	specifics, what does a senior messaging technical specialist
18	do?
19	A. We engineer the messaging or, like, the e-mail systems
20	for the bank.
21	Q. And has this generally been your job throughout your
22	time at first M&I and then BMO Harris?
23	A. Yes.
24	Q. Okay. And if I I'll try to be precise, but if I
25	refer to the bank, does that work for you?

- 1 A. Yep.
- Q. Okay. So before we get into more about your work, I'd
- 3 like to just take a step back.
- 4 Where do you currently live?
- 5 A. Greendale, Wisconsin.
- 6 | Q. And where is that?
- 7 A. It's a southern suburb of Milwaukee.
- 8 Q. Are you married?
- 9 A. I am.
- 10 Q. And what's your spouse's name?
- 11 A. Amy.
- 12 Q. And do you and Amy have children?
- 13 A. We do. We've got two boys.
- 14 Q. And what are their names?
- 15 A. Jack and Matt.
- 16 Q. And in terms of your background, did you go to college?
- 17 | A. I did.
- 18 Q. And where did you go?
- 19 A. I started with a two-year associate's degree at
- 20 Milwaukee Area Technical College.
- 21 | Q. And did you later -- is that the only degree that you
- 22 received?
- 23 A. No. After my first son was born, I went back and got my
- 24 | bachelor's degree from Lakeland College in Sheboygan,
- 25 Wisconsin.

- Q. So if you got your associate's degree in 1998, what have you been doing since that time?
- A. Been working in IT since then, including when I went back and got my bachelor's.
- Q. And in the IT field, has there been a particular kind of
- job that you've focused on in the last, I guess, 20,
- 7 24 years?
- 8 A. Yeah. I've been primarily a messaging system, mostly
- 9 Lotus Notes, administrator for the majority of my career.
- 10 Q. And where do you currently work, like out of what office
- 11 or workspace?
- 12 A. I actually currently work out of a home office.
- 13 O. That's nice.
- And is it correct, then, that your work and schooling have been pretty computer related?
- 16 A. Yes.
- 17 Q. And why is that?
- 18 A. I have always enjoyed computers. Took out a loan when I
- was just out of high school to buy my own first computer. I
- just was kind of an early adopter of that technology and
- 21 enjoyed it.
- Q. So going back to when you started at M&I Bank -- which I
- 23 think you said was in March of 2010; is that right?
- 24 A. Correct.
- 25 Q. What was your title when you started?

- 1 A. Senior Lotus Notes administrator.
- 2 Q. And, just quickly, what's Lotus Notes?
- 3 A. Lotus Notes is a software platform that allows for
- 4 collaboration and e-mail.
- 5 Q. And what were your responsibilities as a Lotus Notes
- 6 administrator?
- 7 A. Primarily for the maintenance and administration and
- 8 troubleshooting if there were any issues of Lotus Notes and
- 9 the other messaging platforms within the bank.
- 10 Q. And if I can direct you to sort of the 2014 to 2018 time
- 11 period.
- 12 A. Okay.
- 13 Q. Did you have colleagues who you worked with in your role
- 14 supporting the bank's Lotus Notes function?
- 15 A. Yes.
- 16 Q. How many colleagues do you recall you had in that
- 17 | general time period?
- 18 A. At that point supporting Lotus Notes, there would have
- 19 been two others other than me.
- 20 Q. And do you recall the names of those other co-workers?
- 21 A. Yes, Dave Schmitz -- I'm sorry, Dave Scherer and Brian
- 22 Schmitz.
- 23 Q. Okay. So you worked with Dave and Brian generally in
- 24 | the period of 2014 to 2018?
- 25 A. At least that time, yeah. They had been with the bank

- 1 since about 2010 as well.
- 2 Q. I see.
- 3 A. Yeah.
- 4 Q. So you worked with them, in fact, before 2018 --
- 5 A. Yes.
- 6 Q. -- excuse me, 2014?
- 7 A. Yes.
- 8 Q. And just focusing on Mr. Scherer, Dave Scherer, did he
- 9 have a similar role to yours?
- 10 A. He did, yes.
- 11 Q. And does he still work at the bank?
- 12 A. He does not.
- Q. Do you know why he no longer works at the bank?
- 14 A. He was laid off.
- 15 Q. And when was he laid off?
- 16 A. Roughly, 2020.
- 17 0. 2020.
- 18 And do you know someone named John Vanderheyden?
- 19 A. I do.
- 20 Q. And who is Mr. Mr. Vanderheyden?
- 21 | A. He was the vice president of technology or IT for M&I
- 22 Bank.
- 23 Q. And on the sort of corporate structure, where was
- 24 Mr. Vanderheyden in relation to you?
- A. He was my boss's boss.

- 1 Q. Boss's boss.
- 2 So in your work, first at M&I, then at BMO Harris,
- 3 have you become familiar with something called backup tapes?
- 4 A. Yes.

- Q. And at a high level, what are backup tapes?
- A. Backup tapes are a physical media used to back up the digital contents of servers.
- 8 Q. And based on your experience and your time, again, at
- 9 M&I and now at BMO Harris, what's the purpose of a backup
- 10 tape?
- 11 A. Backup tapes were used for -- to back up the contents
- should we ever need to restore a server in the event of a
- disaster scenario or for disaster recovery.
- Q. When you say "disaster recovery," what do you mean by
- 15 that?
- 16 A. Server crashes, a server is -- you know, needs to be
- rebuilt, fire, flood, that type of scenario, and we need to
- 18 bring the server back into an operational state.
- 19 Q. So if there was some kind of disaster that damaged a
- 20 server, just at a high level, how could backup tapes be
- 21 used?
- 22 A. You can restore the content of those tapes onto new
- 23 servers to get that data back and then functional again.
- Q. And, Mr. Stroble, I'd like to show you a document that's
- 25 already in evidence. You have a hardcopy on your table

- 1 there.
- 2 MS. GITTES: And I'm going to ask Mr. Herzka to
- 3 put it up on the screen, please. This is, for the record,
- 4 Plaintiff's Exhibit 796.
- 5 BY MS. GITTES:
- 6 Q. Do you see that there?
- 7 A. Mm-hmm.
- 8 Q. And just for the record, this is, I think, a 25-,
- 9 26-page document?
- 10 A. Yeah.
- 11 Q. Do you recognize this document?
- 12 A. I do.
- 13 Q. And what is it?
- 14 A. It's a picture of a backup tape.
- 15 | Q. And do you recall this particular backup tape for -- and
- 16 | if you can -- if you need to flip through the document,
- 17 that's fine.
- 18 A. No. I mean, I do recall that these were the pictures
- 19 that were taken, not by me, of the backup tapes that I found
- 20 in 2017.
- 21 | Q. So you found -- just to make sure it's clear, you found
- 22 backup tapes when?
- 23 A. In December of 2017.
- Q. And does this set of pictures, which we'll look at in a
- 25 few minutes, depict those tapes?

- 1 A. It does.
- Q. You mentioned something a minute ago. Do you -- you
- 3 said you didn't take these pictures?
- 4 A. I did not take these pictures. These pictures appear to
- 5 have been taken by the third-party company, eMag Solutions,
- 6 that the bank used to restore the content from these tapes.
- 7 Q. So a vendor called eMag took the pictures --
- 8 A. Mm-hmm.
- 9 Q. -- to your knowledge?
- 10 A. To my knowledge, yes. And I say that because when I
- 11 | found the pictures, it didn't have this barcode label on it
- 12 that says, "eMag Solutions."
- 13 Q. Thank you. That's helpful, Mr. Stroble.
- 14 MS. GITTES: Actually, Mr. Herzka, could you just
- 15 | blow up that -- the barcode on the left there. I think
- 16 | that's what Mr. Stroble was referring to.
- 17 THE WITNESS: Yep, that's it.
- 18 BY MS. GITTES:
- 19 Q. So just to be clear, what is that barcode with the white
- 20 label and the letters?
- 21 A. It's a barcode that I can only assume was added by eMag
- 22 | Solutions for them to keep track of each tape.
- MS. GITTES: You can zoom back out, Mr. Herzka.
- 24 Thank you.
- 25 BY MS. GITTES:

1 So other than those barcodes, does this reflect, I 2 quess, this particular tape as you found it? 3 A. Yes. Q. And we're going to talk about this in a minute, but did 4 5 you review this document before you came here to testify 6 today? 7 A. Yep. 8 Q. And to the best of your recollection, is this an 9 accurate depiction of all the tapes you found in December of 10 2017? 11 A. Yes. 12 MR. COLLYARD: Objection, Your Honor, relevance. 13 And this might require a little bit of an explanation based 14 on your order. 15 THE COURT: And when you're referring to "this," 16 you meant Exhibit 796? 17 Thank you, Your Honor. I should have MS. GITTES: 18 been clear. 796. 19 THE COURT: So you're asking for a sidebar? 20 MR. COLLYARD: If you'll have one, yes, Your 21 Honor. 22 THE COURT: I will. 23 (At sidebar) 24 MR. COLLYARD: So, Your Honor, this entire line of 25 testimony is going to be about what they found in 2017. It

1 has nothing to do with the issues in this case, which backup 2 tapes were destroyed in 2010, 2011, and 2014. That was the 3 entire basis of the Bankruptcy Court's order. That was the 4 entire basis of your affirmance. 5 What they're now going to do is try to relitigate 6 the issue to suggest and to confuse the jury that the tapes 7 found in 2017 are actually the tapes that have been found to 8 have been destroyed. So now we will be back to relitigating 9 this entire matter all over again. 10 That is the only purpose of this witness's 11 testimony. He has no knowledge of 2010, 2011, or the 2014 tapes that were found. All this is meant to do is to 12 13 confuse the jury to suggest that those tapes that were 14 destroyed or intentionally lost, as found by the Court as 15 part of the bad faith and intentional destruction, to 16 suggest that they still exist. That's all this is. 17 So now we're going to hear all about how he found 18 tapes in 2017 and how many there were, all for the 19 suggestion that they still exist. 20 MS. GITTES: May I respond, Your Honor? 21 THE COURT: You may. 22 MS. GITTES: So a few things. 23 Number one, this exhibit was offered into evidence 24 by Mr. Collyard and his colleagues, Exhibit 796. 25 part of the deposition testimony of Dave Scherer, who we

1 heard on video a few days ago, maybe. I forget. 2 Mr. Scherer testified about finding tapes. This was their 3 exhibit. 4 They have accused the bank of deleting these 5 backup tapes. What we believe Mr. Stroble can testify to is 6 that there is a tape with the exact same name, lettering, 7 and information as the tapes Mr. Collyard claims were 8 deleted. He will be free to argue to the jury that those 9 are different tapes. 10 But what we're doing through Mr. Stroble, which 11 they had full notice of -- they deposed Mr. Stroble. He's 12 been on our list. This is their exhibit. To be able to --13 they have accused the bank of deleting tapes in 2014. What 14 this testimony is designed to do is to show that tapes were 15 found in 2017, which -- documents from which were produced 16 in this litigation. 17 Mr. Collyard has put this at issue and what we're 18 doing is providing our good-faith explanation, our innocent 19 explanation, as to --20 THE COURT: Shhh. 21 MS. GITTES: I apologize, Your Honor. -- our 22 innocent explanation as to what happened, consistent with 23 the Court's order. 24 MR. COLLYARD: No. What this goes to here -- what 25 the Court's order goes to is whether or not the documents

they destroyed were harmful, not whether or not they were destroyed.

The reason why this is part of Mr. Scherer's testimony is because we already had this fight and this was inherent in the fight in order to prove that these documents were not the same. I have proven multiple times at the Bankruptcy Court level that they lied and that implicated counsel.

So if she is now allowed to go through and relitigate this entire issue, I cannot rebut that because I would have to call the lawyers. I proved the destruction of those tapes and I proved that their lawyers lied about these tapes, to suggest that they were the same things, multiple times. I am now precluded from doing this.

This came in through depo designations that you guys counter designated as well with Mr. Scherer, which was the issue of whether or not they were the same, which I proved at the Bankruptcy Court level and you affirmed it.

So now we have a ruling by the Bankruptcy Court that these are not the same, that those tapes were destroyed, and now we're going to relitigate this issue again, but I can't call their lawyers to reprove what I already proved at the Bankruptcy Court level and what Your Honor has already affirmed in an order.

MS. GITTES: A few points, Your Honor.

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First, just as a procedural matter, Mr. Stroble has been on our witness list. He was first on their witness list. If they had had an issue with Mr. Stroble's testimony, this is the topic of what he was deposed on. They could have raised this before and they chose not to in order to raise it now. Second, Mr. Collyard has made this argument several times and the Court, to my understanding, has at each point rejected it and allowed us to put on evidence of our good-faith -- of our innocent explanation for what happened. This is not long testimony. He's going to testify that he found the tapes. We're not going to touch conduct of counsel. That's not going to be what happens. He, Mr. -- just as a short proffer, Mr. Stroble finds tapes. He identifies them in the picture that's already in evidence. THE COURT: Keep your voice down. MS. GITTES: I apologize. He identifies them. The pictures are already in evidence. He will testify as to how these tapes work. He will provide them to -- he will testify that he provided them to the vendor. And that's the extent of his knowledge. THE COURT: And why is that relevant? MS. GITTES: Because, Your Honor, plaintiffs have put at issue this allegation that we destroyed tapes in

1 2014. This is directly probative to whether or not that is 2 true. 3 A tape -- according to the e-mail that 4 Mr. Collyard -- that is in evidence that was discussed with 5 Mr. Vanderheyden, the witness from this morning, it 6 specifically referenced a tape with "MSP105 Aug '07" on it. 7 What Mr. Scherer -- excuse me. What Mr. Stroble 8 will testify to is that he found a tape with the label 9 "MSP105" on it that said, "Aug '07." He will testify in his 10 experience there are never two backup tapes with the same 11 prefix and number. 12 MR. COLLYARD: I'm sorry. If I may, this -- and 13 this was litigated and this was why those depositions were 14 They had to pay for them. The reason why he was taken. 15 deposed was because BMO Harris Bank was sanctioned and I had 16 the opportunity to depose him on this matter to prove this. 17 And this was an issue at the Bankruptcy Court. 18 It doesn't say what she just said. It says, "Full 19 system backup." That is not in that e-mail. I specifically 20 asked Mr. Vanderheyden if he knew what the label was, and he 21 said the label is this. He did not say the label was that. 22 So now we're back to relitigating whether or not 23 the tapes in 2014 were actually destroyed. Two courts have 24 already concluded that that has happened, and Your Honor 25 affirmed that decision.

1 And so whether they were destroyed is not the 2 Whether the information on the tapes was harmful and 3 whether there's an innocent explanation for destroying those tapes is what Your Honor allowed by her order, not whether 4 5 or not these tapes are the same and whether they were destroyed. This is completely outside of the scope of your 6 7 order, Your Honor. 8 THE COURT: I agree. And so I -- the objection is 9 sustained as to that line of questioning. I don't know 10 where you're going to go beyond that. 11 MS. GITTES: Your Honor, if I may? And I don't 12 mean to ask you to reconsider, but this is the sole --13 Mr. Collyard has gotten up and accused the bank of deleting 14 tapes in 2014. This is directly probative to the truth of 15 that allegation. 16 Mr. Collyard is entitled to draw out on 17 cross-examination the differences between the two, but he 18 stood up at opening -- in opening statements and said tapes 19 were deleted in 2014. This is directly probative of that 20 not --21 THE COURT: Shhh. 22 MS. GITTES: I apologize. 23 This is directly probative of that not happening. 24 And if we're unable to put on this evidence, respectfully, I 25 believe we're extremely prejudiced because we're not allowed

1 to provide any answer to the argument that Mr. Collyard --2 the spoliation in the Court's -- and I was not involved at 3 the time. I'm not trying to relitigate this in front of 4 Your Honor, but it was about the decommissioning. 5 This 2014 deletion is a -- is something that came 6 in and was talked about in opening statements. It was --7 this was not what we understood would be the scope of 8 spoliation. 9 But we have no choice but to put this evidence in 10 in order to -- otherwise the jury is left with the 11 impression that we deleted tapes and we're unable to put in 12 what is -- what this witness will testify to, that he found 13 a tape that he will testify -- and Mr. Collyard is free to 14 try to attack his credibility, but these are the same tapes 15 that he -- that were found in 2014. 16 THE COURT: How can he establish that these are the same tapes that were found in 2014? 17 18 MS. GITTES: What he can do is -- he worked at the 19 same location as Mr. Scherer, in the Centre Point location. 20 He can testify that he found a tape with this label that 21 matches what the tape -- well, what is in Mr. Vanderheyden's 22 e-mail that we saw this morning. He can testify that, in 23 his experience, it is impossible for two backup tapes to 24 have the same prefix and number because they are assigned by

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a system.

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And so it is his having worked with backup tapes through the course of his employment at M&I and BMO Harris that this is in his view -- he can never be in Mr. Scherer's head, but what he can do is say I found and provided a tape with exactly the same prefix and number as the tape that Mr. Collyard has accused the bank of deleting. MR. COLLYARD: Your Honor, that is not true. Again, the label is not that. But this, respectfully --THE COURT: You said the label is what? I'm sorry. So the label in the MR. COLLYARD: e-mail that I showed Mr. Vanderheyden -- and this was already litigated, it was already ruled on by the Court -did not include anything about a full system backup. was a major issue at the Bankruptcy Court level that we had hearings on where there were findings by the Court and it was decided. I didn't have the opportunity to take Mr. Stroble's deposition on this particular issue because -what I took his deposition on was whether or not those tapes were destroyed. And there is a finding by the Court that those tapes were destroyed, not these. And so, again, what the issue is is whether or not that -- you've already found, the Court has already concluded that there was destruction in 2010 and 2014, and I stood up and I said in opening statements that there were

1 because you have already decided that those tapes were 2 destroyed. 3 And you will give a permissive adverse inference, 4 but you will allow them to put on limited evidence of an 5 innocent explanation as to why the tapes that were destroyed 6 were not harmful to BMO, not relitigating this issue as to 7 whether or not these tapes still exist and those other ones 8 were destroyed, because it has already been found that they 9 were destroyed. 10 And the only reason for this witness's testimony, 11 as I understand what I just heard from your direct, is to 12 now redo what the Court has already decided was done and 13 destroyed. 14 And I can't call their lawyers. I can't redo this 15 entire issue, which I spent months doing through deposing 16 lawyers, through arguing briefs, through findings of the 17 Bankruptcy Court that they lied in documents, that they lied 18 in letters multiple times to the Bankruptcy Court. That's 19 how I proved that. 20 MS. GITTES: May I respond, Your Honor? 21 (The Court and law clerk confer) 22 THE COURT: Go ahead. 23 MS. GITTES: Thank you. First of all, I have the 24 deposition of Mr. Stroble here. Mr. Collyard had ample 25 opportunity to ask him about this exact topic.

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1
                 MR. COLLYARD:
                                This was years ago, right, this was
2
       a deposition years ago?
 3
                 MS. GITTES: 2018.
                 MR. COLLYARD: Yeah.
 4
 5
                 MS. GITTES: Second of all, we have now put
       Mr. Stroble on the stand. We have shown the jury that we
 6
 7
       believe he has backup tapes. They could have raised this
 8
       issue sooner. They chose not to.
 9
                 MR. COLLYARD: I didn't know what you were going
10
       to ask him on the stand.
11
                 MS. GITTES: The only topic of his deposition is
12
       are these tapes. You put this document in evidence.
13
                 MR. COLLYARD: Your Honor --
14
                 THE COURT: Okay. Let's -- I think I understand
       what the issue is.
15
16
                 MR. COLLYARD: Okay.
17
                 THE COURT: The objection is sustained.
18
                 MR. COLLYARD: Thank you, Your Honor.
19
                 MS. GITTES: Your Honor, can I -- may I have a --
20
       I need to talk to my colleagues, if that's okay, to
21
       understand what, if anything, we're going to do with
22
       Mr. Stroble given the scope of your ruling.
23
                 THE COURT: What do you mean?
24
                 MS. GITTES: Would it be okay to take an afternoon
25
       break right now?
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1
                 THE COURT: We are not --
2
                 MS. GITTES:
                              I'm going to go -- just two minutes,
 3
       Your Honor? Because I don't -- this witness has nothing
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       else to testify to.
 5
                 THE COURT: So then he can step down. If you want
       to re-call him later, you may.
 6
 7
                 MS. GITTES: I'll just take one minute, if that's
       okay. I just need to ask my colleagues very quickly.
 8
 9
           (Pause)
10
           (In open court)
11
                 MS. GITTES:
                              Thank you, Mr. Stroble. May I
12
       proceed, Your Honor?
13
                 THE COURT: Yes. I believe the objection is
14
       sustained. I want to make sure that's on the record.
15
       BY MS. GITTES:
16
           I'll just ask you a few questions, Mr. Stroble, about
17
       backup tapes generally.
18
                 I think you testified before we broke that you
19
       were generally familiar with backup tapes in your time at
20
       BMO Harris and M&I; is that right?
21
           Yes.
       Α.
22
       Q. And I think -- can you just explain -- I think you said
23
       it before, but I apologize, I've lost my train of thought --
24
       as to what backup tapes capture.
           They capture a backup of what is digitally on the server
25
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- 1 by which it is used to back up.
- Q. And you started at the bank in March of 2010, right?
- 3 A. Yes.
- 4 Q. And are you familiar with where the bank -- and so this
- 5 | would be M&I at the time -- had servers at that time?
- 6 A. Yes.
- 7 Q. Where do you recall the bank having servers?
- 8 A. We had servers regionally distributed in Naples,
- 9 Florida; St. Louis, Missouri; Minneapolis, Minnesota;
- 10 Madison, Wisconsin; I believe there was one also in Arizona
- 11 somewhere that either -- was either just being shut down or
- 12 it had already been shut down when I joined the bank; as
- 13 | well as the Milwaukee area.
- 14 Q. And so you referenced shutting down. Are these regional
- 15 servers still in place today?
- 16 A. They are not, no.
- 17 Q. Why not?
- 18 A. The content of them was for Lotus Notes e-mail and that
- 19 application was consolidated down into the two Milwaukee
- 20 data center locations that M&I had.
- 21 Q. So do you -- so was there a project to consolidate
- 22 servers, then --
- 23 A. Yes.
- 24 Q. -- based on your recollection?
- MR. COLLYARD: Objection, Your Honor, cumulative

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1
       of Mr. Vanderheyden's testimony.
                 THE COURT: Sustained.
2
 3
       BY MS. GITTES:
 4
       Q. Do you recall, in connection with the consolidation,
 5
       whether any servers, backup tapes, or other materials were
 6
       deleted or recycled?
 7
                 MR. COLLYARD: Same objection, Your Honor.
                 THE COURT: Sustained.
 8
 9
       BY MS. GITTES:
10
       Q. So a backup tape -- turning back to your time in
11
       early -- I guess early in your time at the bank, so in the
12
       2010, 2011 time period, do you know how often backup tapes
13
       were created?
14
           They were typically done nightly.
       Q. And in your experience, are backup tapes reused?
15
16
                 MR. COLLYARD: Again, Your Honor, objection,
17
       cumulative of Mr. Vanderheyden's entire testimony.
18
                 THE COURT: Sustained.
19
       BY MS. GITTES:
20
           Can you tell what's on a backup tape just by looking at
21
       it?
22
          No, you cannot.
       Α.
23
       Q. Why not?
24
       A. Because it's stored on the tape digitally, just like I
25
       couldn't look at my -- the outside of my cell phone and tell
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1
       you what's on it. You'd have to have something to read it.
2
       Q. And you became familiar -- were you familiar in your
 3
       time at the bank with how backup tapes were labeled?
 4
       A. Yes.
 5
           And generally what kind of labeling system did the bank
       use for backup tapes, again, back in the 2010 to 2013 time
 6
 7
       period?
 8
                 MR. COLLYARD: Objection, Your Honor, cumulative
 9
       of Mr. Vanderheyden's testimony.
10
                 THE COURT: Sustained.
11
       BY MS. GITTES:
12
       Q. Are you aware of -- there's one --
13
                 MS. GITTES: May I approach, briefly, Your Honor,
14
       just to clarify where I'm going?
15
                 THE COURT: You may.
16
           (At sidebar)
17
                 MS. GITTES: The one thing that Mr. Vanderheyden
18
       was not able to testify to, which is how the numbering
19
       system worked, and so what I'd like to do is elicit
20
       testimony from him as to how that worked, but I can't do
21
       that without asking him a few questions to sort of set the
22
       stage.
                 MR. COLLYARD: I don't understand what -- how the
23
24
       numbering system worked for what? For the 2017 --
25
                 MS. GITTES: For backup tapes in his experience
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1 and time at the bank. 2 MR. COLLYARD: This witness has no knowledge of the backup tapes from 2010, 2011, or 2014. So this is 3 entirely irrelevant testimony. 4 5 And anything about backup tapes at this point in time would be -- if he had knowledge, which he doesn't, 6 7 would be cumulative of Mr. Vanderheyden's testimony. We are 8 wasting the jury's time at this moment. 9 MS. GITTES: It's -- respectfully, it's not 10 cumulative. Mr. Vanderheyden was not --11 THE COURT: Shhh. 12 MS. GITTES: Mr. Vanderheyden was not familiar, 13 because of his seniority at the bank, with how backup tapes 14 were -- how the numbering system was assigned. All I want to do is elicit that from Mr. Stroble. 15 16 MR. COLLYARD: There's no evidence of anything 17 about what these backup tapes said or what their labels were 18 or anything about them from 2010, 2011, or 2014. So this 19 witness has absolutely no foundation or no knowledge about 20 any of it. 21 THE COURT: And why is it relevant? I agree with 22 foundation and all of that. I want --23 MS. GITTES: Mr. Vanderheyden, there was a gap in 24 his testimony as to how the numbering system worked. All 25 I'm trying to do is close that gap because Mr. Stroble has

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1
       that knowledge as a more -- as a person who dealt with the
2
       backup system directly versus Mr. Vanderheyden, who was at a
 3
       higher level.
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                 MR. COLLYARD: And the answer would be it wouldn't
 5
                     The only thing would be to again suggest
       be relevant.
 6
       somehow that these tapes in 2017 that they found are somehow
 7
       to confuse the jury to believe that those tapes weren't
 8
       destroyed in 2014 or 2010 or 2011. That's the only purpose
 9
       for this line of questioning.
10
                 THE COURT: The objection is sustained.
11
           (In open court)
       BY MS. GITTES:
12
13
       Q. I'm almost finished, Mr. Stroble.
14
                 You said you worked with -- before you started
15
       working from home, where did you work?
16
           The location called Centre Point.
       Α.
17
           And did Mr. Scherer work there as well?
       Ο.
18
       A. Yes.
19
                 MS. GITTES: Just one moment.
20
           (Pause)
21
       BY MS. GITTES:
22
       Q. Just to wrap up, in your ten-plus years at the bank,
23
       have you ever intentionally deleted or altered documents
24
       with the purpose of preventing their disclosure in a
25
       litigation or other court proceeding?
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1 No. Α. Q. What would happen if you did that? 2 3 I would lose my job and could see legal ramifications to 4 that. 5 Q. You testified earlier that you have a team -- you worked 6 with a team of colleagues at M&I and later at BMO Harris. 7 Have you ever become aware of any of those employees 8 intentionally deleting or altering documents for the purpose 9 of avoiding their disclosure in a court proceeding or other 10 litigation? 11 MR. COLLYARD: Objection, leading, argumentative, and foundation. 12 13 THE COURT: Sustained. 14 MS. GITTES: Just one moment, Your Honor, and I 15 think I'm wrapped up. 16 (Defendant's counsel confer) 17 MS. GITTES: No further questions at this time. 18 Thank you, Your Honor. 19 MR. COLLYARD: I have no questions for this 20 witness, Your Honor. Thank you. THE COURT: Sir, you are excused. 21 22 MS. MOMOH: Good afternoon, Your Honor. 23 THE COURT: Good afternoon. 24 MS. MOMOH: Adine Momoh on behalf of the defendant, BMO Harris Bank. Given the time and the fact 25

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1
       that we need to switch things around on the table, may we
2
       just have about five minutes before we proceed?
 3
                 THE COURT: Yes.
 4
                 MS. MOMOH: Thank you, Your Honor.
 5
           (Pause)
                 MS. MOMOH: Permission to approach, Your Honor?
 6
 7
                 THE COURT: Yes.
 8
           (Binders handed to Court)
 9
                 THE COURT: Counsel, are we ready to proceed?
10
                 MS. MOMOH: Just maybe two minutes, Your Honor,
11
       please?
                 THE COURT: Okay.
12
13
                 MS. MOMOH: Thank you.
14
                 THE COURT: Members of the Jury, if you'd like to
       take a stretch break, you should feel free to stretch at
15
16
       your seats.
17
           (Pause)
18
                 MS. MOMOH: Your Honor, Defendant BMO Harris Bank
19
       calls as our next witness Mr. Thomas Haller.
20
                 THE COURT: Thank you.
21
                 THE COURT REPORTER: Please raise your right hand.
22
           (Witness sworn)
23
                 THE COURT REPORTER: You can have a seat in the
24
       witness chair. Once you're seated, could you please state
25
       your full name, spelling your first and your last name.
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1
                 THE WITNESS:
                               Hi. My name is Thomas Haller,
2
       T-h-o-m-a-s, last name H-a-l-l-e-r.
 3
                 THE COURT: Thank you, Counsel. You may proceed.
                 MS. MOMOH: Thank you, Your Honor.
 4
 5
                              (Thomas Haller)
 6
                            DIRECT EXAMINATION
7
       BY MS. MOMOH:
 8
           Good afternoon, Mr. Haller.
 9
          Hello.
       Α.
10
           I hope that you are doing well.
           I am. Thank you.
11
       Α.
12
           And you remember me? My name is Adine Momoh. Again, I
13
       represent BMO Harris Bank.
14
       Α.
           Yes.
           Thank you for being with us this afternoon.
15
16
                 Where do you currently work?
17
           I work for BMO Harris Bank.
18
                 THE COURT: Mr. Haller, would you pull the base of
19
       the microphone a little bit closer so that I can hear you.
20
                 THE WITNESS: Better?
21
                 THE COURT: That is better for me. Thank you.
22
                 THE WITNESS: Okay. Thanks.
       BY MS. MOMOH:
23
24
          Now, BMO Harris Bank is named and known as BMO Harris
25
       Bank, but at a time its predecessor was M&I Bank, correct?
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A. Yes.

- 2 Q. And you also worked at M&I?
- 3 A. Yes, I did.
- 4 Q. M&I and BMO combined, in total how many years have you
- 5 worked at the bank collectively?
- 6 A. Approximately 25 years.
- 7 Q. What brought you to M&I?
- 8 A. My wife and I were relocating from the East Coast and I
- 9 was looking for employment. I had interviews with a couple
- of financial institutions in Milwaukee and ultimately chose
- 11 a position with M&I Bank.
- 12 Q. Focusing on your time at M&I, can you please explain
- generally what positions you held.
- 14 A. Sure. When I first started, I was a product analyst. I
- 15 helped to design products for offering in our remote data
- 16 center locations across the country. I then became a
- 17 | support team manager. I helped install an automated check
- 18 adjustment system. I was an operations manager. I became a
- 19 full-time project leader. And then my last position was as
- 20 the manager of the check fraud detection department.
- 21 Q. Okay. And I want to focus on some of the later roles
- 22 that you mentioned.
- 23 My understanding is that you also held a position
- in M&I's Fraud Detection Group?
- 25 A. Yes.

- 1 Q. And then you were later promoted to vice president of
  - A. Yes.

fraud detection?

2

- 4 Q. When was the Fraud Detection Group created at M&I?
- 5 A. I believe it was 2001, 2002 time frame.
- 6 Q. Mr. Haller, do you understand that you are here today to
- 7 testify about M&I's fraud detection monitoring during the
- 8 relevant period of 2002 to 2008?
- 9 A. Yes.
- 10 Q. Can you explain, what is fraud detection?
- 11 A. Fraud detection is a dedicated group of people designed
- 12 to protect the bank and its customers against fraudulent
- activity that occurs through bank accounts.
- 14 Q. And you talked about the people that are tasked, charged
- 15 to do that sort of work. But just taking a step back, the
- 16 | concept of fraud detection, what is that?
- 17 A. Well, the idea is to identify fraud that's being
- 18 perpetrated against M&I customer accounts and to be able to
- 19 mitigate -- identify and mitigate that activity.
- 20 Q. What drew you to the field of fraud detection?
- 21 A. Initially I was the project manager to implement this
- 22 tool and I was very excited about the opportunity about this
- 23 new software, and ultimately I posted for and became the
- 24 manager of that department.
- 25 Q. So how did you become familiar with check processing?

1 I had been involved with check processing for a number 2 of years. 3 Prior to joining M&I I was at the Federal Reserve Bank of Boston, and the first job that I had there was in 4 5 check adjustment and that, I guess, was my initial exposure 6 to check processing, was with the Federal Reserve Bank. 7 The fed is a provider of services and a regulator, 8 and I worked in the operations group with the fed to get my 9 initial exposure with checks. 10 Q. When did you become familiar with the mechanics of check 11 processing? 12 Well, I think a part of it stemmed with my work done at 13 the fed. Member financial institutions would send their 14 checks and clear them through the Federal Reserve. At that 15 time the Federal Reserve was the largest check clearing 16 organization in the country and so there was a lot of energy 17 and effort put into clearing checks. That was any initial 18 exposure. And it's part of, I think, why I was hired at 19 M&I, was that prior experience at the fed in check 20 processing. 21 Q. Okay. And we'll talk about that experience with the 22 Federal Reserve in Boston in a few moments, but just 23 focusing on your time at M&I, over what period of time were 24 you the vice president of fraud detection?

Approximately 2002 until I left the bank in 2012.

1 What were your job responsibilities as the vice 2 president of fraud detection? 3 Well, I was responsible for managing and training the 4 staff. I was responsible for developing and managing the 5 software tool. I was responsible for all the reporting of 6 the department for check fraud-related activity, exposure, 7 loss, loss avoidance. 8 We were also responsible for reconciling the 9 general ledger account for check fraud losses that were 10 incurred with the bank. The reason being is that was kind 11 of the backside of the check fraud activity, was 12 understanding the losses that we were taking in order to 13 help drive the effectiveness of the tool. 14 Q. And you say "of the tool." What tool are you referring 15 to? I'm sorry. That's the software that we used in check 16 17 fraud detection. 18 What's the name of that software? Q. 19 The name of it is -- it was by a company called Α. 20 Carreker, C-a-r-r-e-k-e-r. 21 Okay. And we'll get into that --0. 22 Α. Okay. 23 -- a few moments later. 24 So you did say earlier that you would manage

employees as part of your role as vice president of fraud

- 1 detection. So did you supervise bank employees at M&I --2 Α. Yes. 3 -- in that role? 4 Α. Yes. 5 How many? Q. Well, it changed over time, but I would guess that --6 7 maybe 20 to 25 in total. 8 What was the extent of your managing or your supervision 9 of these employees? 10 I'm sorry. I don't understand the question. 11 Sure. So you said that you supervised the employees at 12 M&I in your role as vice president of fraud detection. 13 Well, we were responsible -- I was responsible for 14 making sure that they were trained, that they were fluid in 15 the processes and procedures of the department, that they 16 understood the goals that we were trying to achieve, and 17 that they were executing to meet standards. 18 Q. How would you determine if they were executing to meet 19 standards? 20 Well, we would quality control their work and review and 21 get feedback from the employees. We also had annual reviews
  - from corporate audit to make sure that we were meeting overall standards.

23

24

25

The group, it was myself and I also had a couple of supervisors. And they had also a hands-on responsibility

- in training the employees, making sure that they were
  completing their work and that they were doing it according
  to process and procedures.
- Q. Based on what you just testified to, were you involved in the evaluation of the employees that you were supervising?
- 7 A. Yes.
- 8 Q. How so?
- 9 A. I would write the annual reviews. I would do
  10 performance checkups with them. That all was part of my
  11 responsibility.
- Q. I had asked you about what drew you to the world of
  fraud detection, and you had mentioned that you were
  involved in implementing the Fraud Detection Group. Can you
  tell me more about that.
- 16 A. About the implementation?
- 17 Q. Yes, please.
- A. Yes. It stemmed out of a growing trend that was going on across the country. At that time --
- 20 O. What time?
- A. The 2002 time frame. -- there was a dramatic increase in check fraud activity related to scams, job scams, other things like that, and there was a -- there was a big increase in check fraud.
- The bank wanted to protect itself and its

- customers from this increase in activity, and so the end result was to implement this software and get a staff together to specifically address this issue with the bank.
  - Q. The software being the Carreker fraud system?
- A. Yes.

- Q. What is your understanding about why M&I implemented the Fraud Detection Group in 2002?
  - A. Well, as I had mentioned, check fraud was a phenomenon that was occurring that was increasing across the country.

    Larger financial institutions -- large and small financial institutions were seeing an increase in check fraud activity and losses according -- losses as a result of this increase.

And so the bank wanted to take action in order to meet this new threat and combat the activity to avoid losses for customers and the bank itself.

- Q. You testified that you have been with M&I and now BMO for 25 years. Have you worked for the bank throughout that nearly 25-year period without interruption?
- A. No. In --
- Q. Explain.
  - A. I'm sorry. In 2012 I left the bank and got a job at a company called Fiserv, F-i-s-e-r-v. They are a financial services technology company, and they also were the company that was the -- is the current owner of that software. And I took a job with them. I was there for about four years.

- 1 I worked in the role of sales support and product
- 2 development. And, like I said, I was with Fiserv for about
- 3 | four years and then came back and rejoined the bank.
- 4 Q. So why did you leave M&I to join Fiserv?
- 5 A. BMO Harris had acquired M&I Bank. There was a similar
- 6 process to what we were doing at M&I at BMO Harris Bank, and
- 7 there was an individual who had basically the same job that
- 8 I had. My future was uncertain and so I made the decision
- 9 to look for other opportunities and got the job at Fiserv.
- 10 Q. And then you left Fiserv to join BMO Harris Bank?
- 11 A. Yes.
- 12 Q. That was in approximately 2016?
- 13 A. 2016 is correct.
- 14 Q. Tell the jury, why did you leave Fiserv to join BMO
- 15 Harris Bank?
- 16 A. Well, the job that I had involved a lot of travel,
- 17 | including international. It was very unpredictable. And
- 18 | after four years on the road, I wanted to be home at night.
- 19 And so I started putting feelers out and eventually got a
- 20 job at BMO Harris.
- 21 | Q. When you joined BMO in 2016, what was your job title at
- 22 that time?
- 23 A. I was the manager of the AML, anti-money laundering,
- 24 Investigations Unit.
- 25 Q. Was your direct title vice president of investigations

- 1 in AML?
- 2 A. Yes.
- 3 Q. From when to when were you in that role?
- 4 A. Well, I have been promoted since I have been there, but
- 5 I'm basically in that role to this day.
- 6 Q. Before your promotion, though -- your promotion was in
- 7 2019?
- 8 A. Yeah, I think it was about three years. That's right.
- 9 Q. Okay. What's your current job title?
- 10 A. I am vice president and senior manager of the Anti-Money
- 11 Laundering Investigations Unit.
- 12 Q. Okay. So when -- you were vice president of
- investigations in AML at BMO. Now you're vice president and
- 14 senior manager of the AML Investigations Unit. Was that a
- 15 promotion?
- 16 A. Yes.
- 17 Q. What are your current job responsibilities?
- 18 A. I manage the primary investigations -- AML
- 19 Investigations Unit for BMO Harris Bank.
- 20 Q. Just to be clear, there's been discussion in this case
- about AML analysts and the AML Monitoring Group.
- 22 When you were the vice president of the Fraud
- 23 Detection Group, you were not a member of the AML Monitoring
- 24 Group, correct?
- 25 A. That is correct.

1 When did you learn that Tom Petters and his entities, 2 including PCI, were involved in the PCI Ponzi scheme? 3 It was basically before I was to be deposed -- in 2018? In 2018, then, how did you come -- so how, how did you 4 5 come to learn about the PCI Ponzi scheme? MR. IHRIG: Objection, Your Honor, relevance. 6 7 THE COURT: Overruled. 8 THE WITNESS: Again, it was through me being named 9 to be deposed in this case. 10 BY MS. MOMOH: 11 Q. Are you aware now that eventually Tom Petters, Deanna 12 Coleman, and a number of other people went to jail for their 13 role in the PCI Ponzi scheme? 14 I am now, yes. Α. 15 Did you know that the PCI Ponzi scheme was underway 16 before it was discovered by the authorities in 2008? 17 No, I did not. Α. 18 BMO is now accused of aiding and abetting PCI with Q. 19 respect to the PCI Ponzi scheme and --20 MR. IHRIG: Objection, calls for a legal action. 21 THE COURT: Counsel, why don't you approach. 22 Well, I'll overrule it at this point and you can ask the 23 question. 24 MS. MOMOH: Thank you, Your Honor. 25 BY MS. MOMOH:

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1
          Let me restart my question. BMO is now accused of
2
       aiding and abetting PCI with respect to the PCI Ponzi
 3
       scheme, and the Fraud Detection Group that you supervised
 4
       and their work is being questioned.
 5
                 What was the culture of your Fraud Detection Group
 6
       during the 2002 to 2008 period?
 7
                 MR. IHRIG: Objection, compound. Foundation as
       well.
 8
 9
                 MS. MOMOH: Your Honor, if I may be heard briefly,
10
       I've already laid the proper foundation with his role of
11
       managing, supervising, and training employees and --
                 THE COURT: Let's talk at sidebar. We don't need
12
13
       to do that in front of the jury.
14
                 MS. MOMOH: Sure.
           (At sidebar)
15
16
                 MS. MOMOH: Your Honor --
17
                 THE COURT: Let's wait until all of the lawyers
18
       are here.
                 MS. MOMOH: Sure.
19
20
                 THE COURT: Don't start arguing until all the
21
       lawyers are here.
22
                 MS. MOMOH: Well, wait a minute. Why are you
23
       here, if you don't mind? Isn't Mr. Ihriq the one --
24
                 MR. COLLYARD: I can be here.
25
                 MS. MOMOH: Understood. That's fine.
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1
                 THE COURT: I know it is. It's my bench.
2
                 MS. MOMOH: Yes.
 3
                 I've laid the proper foundation with respect to
 4
       Mr. Haller testifying as to the culture of his group.
 5
       testified that he was the vice president of the Fraud
 6
       Detection Group for several years. He testified that he
 7
       managed, supervised, hired, trained, and evaluated the
 8
       employees within his group. He mentioned the supervisors
 9
       over him. I'm simply asking about the culture of the group.
10
                 And Mr. Ihrig's objection was with respect to
11
       foundation and I believe a compound question. So I can
12
       certainly break up the question if need be, but I have
13
       established foundation.
14
                 MR. IHRIG: Your Honor, the question improperly
15
       imposes -- interposes a narrative lead-in about the
16
       allegations in this case, to which this witness has no
17
       foundation to testify about, and then it improperly compares
18
       them to his job responsibilities at M&I. There's no
19
       correlation between the two, and he doesn't have foundation
20
       to speak to the correlation between the two.
21
                 THE COURT: I didn't understand -- what is your
22
       question?
23
                 MS. MOMOH: I don't have a question. Oh, the
24
       question I'm asking?
25
                 THE COURT: That's being objected to.
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1
                 MS. MOMOH: What's the culture of the Fraud
2
       Detection Group, Your Honor, was the question.
 3
                 THE COURT: Okay. So he's talking about it now?
 4
                 MS. MOMOH: I asked during the period of 2002 to
 5
       2008, which was the period of time when he was vice
 6
       president of that group.
 7
                 MR. IHRIG: And the objection is to the narrative
 8
       lead-in to that question in which she recited allegations of
 9
       aiding and abetting that are made in this case that have
10
       nothing to do with the culture of Mr. Haller's group at M&I
       in 2008.
11
12
                 THE COURT: But you didn't object to those
13
       questions.
14
                 MR. IHRIG: I believe I did, Your Honor.
15
                 THE COURT: Okay. Okay. So you may ask the
16
       question.
17
                 MS. MOMOH: Thank you.
18
                 THE COURT: The objection is overruled.
19
                 MS. MOMOH: Thank you.
20
           (In open court)
21
                 MS. MOMOH: Your Honor, the objection was
22
       overruled?
23
                 THE COURT: Yes.
24
                 MS. MOMOH: Thank you.
25
       BY MS. MOMOH:
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- CASE 0:19-cv-01756-WMW Doc. 437 Filed 01/08/23 Page 207 of 279 1 Mr. Haller, again, what was the culture of your Fraud 2 Detection Group? 3 We were a very enthusiastic, very dedicated group of 4 individuals. 5 Why do you say that? 6 We were excited to do the work that we were doing. 7 felt that we were making a difference. This was new. It was a little exciting. And, like I said, we wanted to 8 9 perform well. We were a dedicated group, enthusiastic about 10 the challenges ahead of us, and we wanted to perform well. 11
  - Q. Was that your understanding of the Fraud Detection Group throughout the entire time that you were a member of that group?

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- A. Absolutely. It was a very desirable position, to work in fraud detection. There were a lot of other operations groups that did various functions for the bank, but there were always people that wanted to join our team and be a part of the Fraud Detection Group.
- Q. How were members of the Fraud Detection Group evaluated as it relates to fraud detection?
- A. Well, there are -- there are a few things.

One is we were evaluated against policy and procedure. We were evaluated with our ability to get our work done in a timely manner. We were evaluated by corporate audit to make sure that we were following the

processes as defined.

And we also evaluated our performance. I had mentioned earlier about losses that were recorded by the bank for check fraud, and we were responsible for reconciling that general ledger.

That was very important for us because if we had missed something and a loss was taken by the bank, we wanted to understand that loss and understand -- if we needed to make a change that was in our software and our procedure, to make sure that we understood how it happened and that we would do our best to make sure that it didn't happen again.

And the other aspect is that we also evaluated ourselves against peer banks in the industry through industry groups that M&I Bank belonged to.

Q. And we'll talk about the evaluation with respect to peers of the bank. I want to focus on what you mentioned about evaluation with respect to losses.

Would that -- what about losses compared to loss avoidance? Are those two separate things?

- A. Loss avoidance would be the exposure to loss, but our actions have mitigated the loss and eliminated that from occurring. So, yes, we wanted to have a very high loss avoidance ratio to losses. So, yes, those two are related. The opposite ends, I guess, of that spectrum.
- Q. Generally speaking, what do you mean by "loss"?

- CASE 0:129-cv-01.756-WMW Doc. 437 Filed 01/08/23 Page 209 of 279 1 Loss is a financial loss to the bank for this fraudulent 2 activity. 3 Q. You mentioned the Corporate Audit Group. So just to 4 kind of paint a picture for the jurors, you -- we have the 5 AML Monitoring Group, correct? I'm just trying to paint the 6 picture. So you have the AML Monitoring Group on one end, 7 correct? 8 A. Yes. 9 MR. IHRIG: Objection, vague as to time. 10 THE COURT: Sustained. 11 BY MS. MOMOH: Q. Let's stick with 2002 to 2008. So you have the AML 12 13 Monitoring Group. The Fraud Detection Group, you said, was 14 not in the AML Monitoring Group, correct? 15 A. That is correct.
- 16 Q. Where -- in what department was the Fraud Detection 17 Group?
- 18 The Fraud Detection Group reported through the corporate 19 security team.
- 20 The Corporate Securities Department? Q.
- 21 Α. Yes.
- 22 Okay. So we have the AML Monitoring Group on one side.
- 23 We have the Fraud Detection Group on another, which is
- 24 underneath the Corporate Securities Department. Where would
- 25 the audit -- the Corporate Audit Group be that you just

1 referenced? 2 Audit is its own entity. They are an independent 3 internal group that -- their responsibility is to audit 4 operating areas around the bank to ensure compliance with 5 policy, procedure, regulation, et cetera, acting as an 6 independent arm to evaluate processes and procedures and 7 performance. 8 Q. How did the Fraud Detection Group operate with the Audit 9 Group during the period of 2002 to 2008? 10 A. Well, we considered corporate audit to be a strategic 11 partner, and I had invited the corporate audit team to be a 12 part of actually the strategic development of the fraud 13 detection team of the deployment of the software. 14 So we worked hand in hand and I kept them informed 15 of the activities that we were doing when we initially 16 started, and they continued to be a strategic partner for us 17 in fraud detection in our ongoing management of the systems 18 and the procedures for the department. 19 What would have happened to you and your colleagues in Q. 20 the Fraud Detection Group during the period of 2002 to 2008 21 if you ignored fraud that was going through M&I's accounts? 22 MR. IHRIG: Objection, calls for speculation, 23 foundation. 24 THE COURT: Sustained.

25

BY MS. MOMOH:

- Q. Mr. Haller, do you know what would have happened to you personally during the 2002 to 2008 period if you would have ignored fraud going through M&I's accounts?
- 4 MR. IHRIG: Same objection, calls for speculation.
- 5 THE COURT: Sustained.
- 6 BY MS. MOMOH:
- 7 Q. Mr. Haller, during the 2002 to 2008 period when you were

the vice president of the Fraud Detection Group, did you

- 9 ever ignore fraud that was going through M&I's account at
- 10 that time?

- 11 A. Never.
- 12 Q. To your knowledge, did any of your employees that you
- managed, trained, evaluated, and hired, did any of them
- ignore fraud that was going through M&I's account during the
- 15 2002 to 2008 period?
- 16 A. No.
- Q. Before we talk more about your role at the bank, can you
- 18 please tell the jurors what state you live in.
- 19 A. I live in Wisconsin.
- Q. What city?
- 21 A. Wauwatosa.
- 22 Q. That's always a fun one for me to say, "Wauwatosa," and
- 23 I'm getting --
- 24 A. Right. It's a suburb of Milwaukee.
- 25 Q. Okay. Where did you grow up?

- 1 A. I grew up in Wausau, Wisconsin.
- 2 Q. Are you married?
- 3 A. I am.
- 4 Q. How long have you been married?
- 5 A. I should know this exactly. I believe 34 years.
- 6 Q. And I believe you celebrated an anniversary last month?
- 7 A. Yes, September.
- 8 Q. Okay. Congratulations.
- 9 A. Oh, thank you.
- 10 Q. Any children?
- 11 A. We have a son.
- 12 Q. How old is he?
- 13 A. He's 30.
- 14 Q. What does he do?
- 15 A. He is a musician.
- 16 Q. Now, you haven't spent your entire life in Wisconsin,
- 17 | right?
- 18 A. That is correct.
- 19 Q. Did you ever spend time abroad?
- 20 A. Yes.
- 21 | Q. Okay. So my understanding is that you spent time abroad
- 22 after high school; is that right?
- 23 A. Yes. I spent six months in Paris. I went to school
- 24 there. It was a school for foreigners to learn the language
- and then also to take cultural classes as well.

- Q. Was that program connected to an institution in
- 2 Minnesota?

- A. Yes, it was.
- 4 Q. And which institution?
- 5 A. Saint Teresa College in Winona, Minnesota.
- 6 Q. When did you graduate from college?
- 7 A. 1993 or 1994.
- 8 Q. Where did you graduate from college?
- 9 A. University of Wisconsin-Milwaukee.
- 10 Q. What degree did you receive?
- 11 A. I have a bachelor's degree in economics.
- 12 | Q. You lived in Wisconsin, as you mentioned. You live in
- 13 Wisconsin currently. You spent some time in Paris. You
- 14 | also spent time in Boston and Connecticut?
- 15 A. Yes.
- Q. Please tell the jury briefly what brought you to Boston
- 17 and Connecticut.
- 18 A. I had met my now wife shortly before she made a move to
- go to Boston. She was a registered nurse and had got a job
- 20 at Boston Children's Hospital. We dated for a couple of
- 21 | weeks and she made the move out to Boston. After a year and
- a half, two years of long-distance love, I took a job out in
- 23 Boston.
- Q. Was that the Federal Reserve Bank position in Boston
- 25 that you mentioned earlier?

1 Yes. Α. 2 Why did you decide to work with the Federal Reserve Bank 3 in Boston? I just thought it was a great opportunity to get the 4 5 macro perspective of the banking industry. As I mentioned, I was an economics major. The Federal Reserve plays a 6 7 significant role in the nation's economy, and I thought it 8 would be a great education for me, a great opportunity. 9 What were your job responsibilities at the Federal 10 Reserve of Boston? 11 Well, I started out in the check adjustment department, 12 as I had mentioned earlier. I was responsible for fixing 13 check errors of member institutions as they -- as the check 14 processing took place. So I worked in that job for probably 15 a year or a year and a half. 16 I then took a job doing reserve account analysis. 17 Member financial institutions have to keep a reserve balance 18 at the fed, and my job was to help calculate and monitor the 19 balances that institutions were keeping with the fed. 20 I took a job with the loan and credit department. 21 I was responsible for the state of Connecticut loan 22 collateral warehouses for a couple of distressed financial

I took a job with the loan and credit department. I was responsible for the state of Connecticut loan collateral warehouses for a couple of distressed financial institutions. This was during the junk bond era, and there were some financial institutions that had made some bad investments in real estate and other such things and they

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24

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1
       came to the fed as the lender of last resort.
2
       several, maybe half a dozen loan collateral warehouses,
 3
       money that the banks were borrowing from the fed.
 4
                 And I had another job at the -- after that. I
 5
       apologize. I don't remember exactly what it was. I don't
 6
       remember what it was right now.
 7
       Q. That's just fine.
 8
       A. Okay.
 9
           So you mentioned Boston, and then you also mentioned
10
       Connecticut as part of your position with the Federal
11
       Reserve in Boston. What led you to Connecticut?
12
       A. Thank you.
13
                 MR. IHRIG: Objection, Your Honor, relevance.
14
                 THE COURT: Sustained.
15
       BY MS. MOMOH:
16
       Q. Mr. Haller, besides your experiences at M&I, BMO,
17
       Fiserv, and the Federal Reserve of Boston, were there any
18
       other jobs that you've held in the banking industry?
19
       A. Well, I started out as a teller at a local bank that is
20
       now part of -- oh, my gosh. Anyway, I started out as a
21
       teller when I -- my very first banking job was a teller
22
       position.
23
                 THE COURT:
                            Members of the Jury, we will take our
24
       midafternoon break now. Please be ready to return to the
25
       courtroom at 3:25.
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1
           (Jurors excused)
2
                                IN OPEN COURT
 3
                             (JURY NOT PRESENT)
                 THE COURT: We are in recess. Let's get to the
 4
 5
       substance --
                 MS. MOMOH: Thank you, Your Honor.
 6
 7
                 THE COURT: -- and be mindful of the jury's time.
 8
           (Recess taken at 3:12 p.m.)
 9
10
           (3:30 p.m.)
11
                               IN OPEN COURT
12
                              (JURY PRESENT)
13
                 THE COURT: Thank you. You may be seated.
14
                 Counsel, you may proceed.
15
                 MS. MOMOH: Thank you, Your Honor.
16
                 THE COURT: You're welcome.
17
       BY MS. MOMOH:
18
       Q. Mr. Haller, before the last break you were telling the
19
       jury that you were also a bank teller and you had outlined
20
       your various positions in the banking industry.
21
                 How many years in total have you been in the
22
       banking industry?
23
           Well, it's been over 30 in total.
24
          Let's shift -- I want to talk about training. Turning
25
       your attention to the time when you first joined M&I's Fraud
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1 Detection Department, what sort of training did you receive outside of the bank? 2 3 M&I participated with an information-sharing group, with an organization called the American Bankers Association. 4 5 This consisted of a group of financial 6 institutions that would share fraud experience, fraud loss, 7 fraud information with each other through this committee. 8 We met quarterly and shared information among that group. 9 I would say that there were probably 20 to 25 10 financial institutions that participated in that group and it was various sizes of financial institutions, from some of 11 12 the largest down to more regional banks, like M&I Bank. 13 I also participated in annual conferences with a 14 group called BAI that had an annual fraud conference and I 15 participated -- attended and also participated in that -- in 16 those conferences annually for several years. 17 What was the purpose of you attending these sorts of 18 conferences? 19 Well, you know, it was really to have shared experiences 20 with other people that had similar roles to mine and 21 understand what they were doing, what their experiences were related to fraud detection and to -- how to combat it. 22 23 For example, there were some large financial 24 institutions, nationwide financial institutions, such as 25 Bank of America, Citigroup, Wells Fargo, others of that

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1
       national status, and they had a different perspective
2
       because they had footprint across the country. Being a
 3
       regional bank and basically being in the Midwest, some of
       the fraud trends would occur on the coast and then migrate
 4
 5
       to the Midwest. So they had a view of --
 6
                 MR. IHRIG: Objection, Your Honor, this is an
7
       improper narrative.
                 THE COURT: Sustained.
 8
 9
       BY MS. MOMOH:
10
       Q. Mr. Haller, I will try to keep my directions -- my
11
       questions and where I'm going tight. Okay?
12
       A. Okay.
13
           So you generally explained the purpose of you attending
14
       these conferences. Who typically attended these sorts of
15
       conferences?
16
           People that had positions similar to myself.
17
           Can you just name the categories of people who would
       attend these sorts of conferences.
18
19
                 MR. IHRIG: Objection, relevance.
20
                 THE COURT: Sustained.
21
                 MS. MOMOH: Your Honor, if I may --
22
                 THE COURT: You may.
23
                 MS. MOMOH: -- approach?
24
           (At sidebar)
25
                 MS. MOMOH: I'm going to be laying the foundation
```

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1
       if Your Honor would --
2
                 THE COURT: I can hear you.
 3
                 MS. MOMOH: I have a loud voice, Your Honor.
                 THE COURT: I don't want --
 4
 5
                 MS. MOMOH: I know. I'm sorry. I have a loud
 6
       voice.
 7
                 THE COURT: We can hear you.
 8
                 MS. MOMOH: I know. I have a loud voice.
 9
                 But I'm trying to lay the --
10
                 THE COURT: Lower your voice.
11
                 MS. MOMOH: Even my kids say that that's loud, so
12
       I'll try my best.
13
                 I'm trying to lay the proper foundation with
14
       respect to Mr. Haller's training in the fraud detection
15
       industry because I'm going to be asking him questions with
16
       respect to how M&I was perceived in the industry by its
17
       peers.
18
                 He just mentioned a few banks. I want to -- I
19
       want him to answer questions with respect to how M&I was
20
       perceived in the industry with respect to its peers during
21
       the 2002 to 2008 period with respect to its check monitoring
22
       system and fraud detection system.
23
                 MR. IHRIG: Two things, Your Honor. That topic, I
24
       believe, is irrelevant. M&I's peer banks' perception of M&I
25
       does not have anything to do with this case. And, number
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1
       two, I don't believe that Mr. Haller could possibly have
2
       foundation to testify about how another bank perceived M&I.
 3
                 MS. MOMOH: And, Your Honor, if I may, I'm trying
 4
       to lay the foundation as to how he would be able to have
 5
       observed others with respect to their perception of the
 6
       bank.
 7
                 And here's why it's relevant, Your Honor. Last
       week, in the first few days of trial --
 8
 9
                 THE COURT: Your voice is loud.
10
                 MS. MOMOH: -- plaintiff showed several of the
11
       bank's witnesses checks and the implications of what those
12
       checks revealed. Tom Haller is the only witness that was on
13
       either party's witness list that can address those
14
       questions.
15
                 Given the accusations that have been made in this
16
       case, it's only fair for us to also put forth evidence with
17
       respect to how M&I Bank was perceived in the banking
18
       industry during the relevant period of time with respect to
19
       its fraud detection practices.
20
                 THE COURT: The objection is sustained. That is
21
       beyond the scope and likely to confuse the jury as to the
22
       matter.
23
                 MS. MOMOH: Yes. Before we go, I have a question.
24
                 THE COURT: Counsel?
25
                 MS. MOMOH: There were documents that were
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objected to earlier this morning in the 7:00 e-mail by plaintiff's counsel, and the response that we received from your clerk was that we were going to address those issues live.

I also wanted to offer those documents into evidence to get into the concept and the line of questions with respect to what was the prevailing sort of fraud with respect to checks that existed in the 2002 to 2008 period, Your Honor.

Your Honor, if I may, I will connect the dots. I will be brief on this. I understand you don't want me to go into, you know, the details of conferences, but I do want to go into the detail with respect to the -- what was prevailing at the time with respect to check fraud detection and what was being looked at and specifically what was not being looked at during the 2002 and 2008 period.

And I do need a little bit of leeway, Your Honor, to get to those questions. Otherwise, I'm going to be getting foundation objections throughout.

MR. IHRIG: If I may just quickly, I believe what counsel is describing is expert testimony. Defense will be able to put on their experts to speak to custom and practice. That is not what Mr. Haller is here to testify to. He's not been -- he does not have specialized expertise. He's not been approved as an expert in this

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              And I would submit that it would be improper for him
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       to even testify to those items.
 3
                 MS. MOMOH: And, Your Honor, we're not putting him
       forth as an expert. He is simply a factual witness.
 4
 5
       given his 30 years of experience in the banking industry, we
 6
       are simply trying to get him to testify based on what he
 7
       knows and what his observations are of others.
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                 THE COURT: The objection is sustained.
 9
           (In open court)
10
       BY MS. MOMOH:
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         Mr. Haller, you testified previously as to conferences
12
       that you attended during the 2002 to 2008 period. Was money
13
       laundering discussed at these conferences?
14
       Α.
           No.
           Was the subject of Ponzi schemes ever discussed during
15
16
       the 2002 to 2008 period at these conferences?
17
                 MR. IHRIG: Objection, relevance.
18
                 THE COURT: Sustained.
19
       BY MS. MOMOH:
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       Q. Now, Mr. Haller, I may come back to certain topics, but
21
       I want to focus on our discussion earlier with respect to
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       fraud detection not being a part of M&I's AML organizational
23
       structure. Okay?
24
         Okay.
       Α.
25
       Q. You testified that from an organizational chart
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1 standpoint, that your role as vice president of the Fraud 2 Detection Group at M&I and BMO was in the Corporate Security 3 Group? 4 A. Yes. 5 What was the purpose of the Corporate Security Group during the 2002 to 2008 period? 6 7 MR. IHRIG: Objection, calls for speculation, lacks foundation. 8 9 THE COURT: Overruled. 10 THE WITNESS: Well, there were three primary 11 focuses for the Corporate Security Group, one being fraud 12 detection, the other being physical security, and the third 13 being cyber security. 14 BY MS. MOMOH: Q. Let's just focus on fraud detection. What was the focus 15 16 of the Fraud Detection Group specifically during the 2002 to 17 2008 period? 18 A. We were specifically tasked to identify fraudulent 19 activity as it related to check fraud, specifically checks 20 drawn on M&I accounts, checks deposited to M&I accounts, and 21 check kiting activity. 22 Q. What was the mandate -- if your group had a mandate, 23 what was the mandate of the Fraud Detection Group during the 24 2002 to 2008 period? 25 A. It was to identify counterfeit activity and maximize our

- 1 loss avoidance, minimize losses for the corp and its
  2 customers.
- Q. Was there any sort of overlap between the Corporate

  Securities Group and the Bank Secrecy Act/AML Monitoring

  Group during the 2002 to 2008 period?
- 6 MR. IHRIG: Objection, calls for speculation,
  7 lacks foundation as to the AML Group.
- 8 THE COURT: Sustained.
- 9 BY MS. MOMOH:
- Q. Mr. Haller, you testified that your role in 2002 to 2008 was in the Corporate Securities Group, yes?
- 12 A. Yes.
- Q. But did you have any interaction with the AML Monitoring
- 14 Group during that period of time?
- 15 A. Not on a day-to-day basis.
- 16 Q. Not on a day-to-day basis, but did you have any
- interaction with that group at all?
- 18 A. Yes.
- 19 Q. And how so?
- 20 A. I guess two things. One is that as a part of corporate
- 21 awareness I was -- I participated in monthly or bi-monthly
- 22 meetings with the AML Group. The other aspect is that
- confirmed fraudulent activity would be escalated through the
- 24 | Corporate Security Group for SAR filing.
- Q. Focussing still on the Fraud Detection Group during the

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1
       relevant time period of 2002 to 2008, was money laundering
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       monitoring part of the work of that group during that time?
 3
           Part of which group?
       Α.
           The Fraud Detection Group.
 4
       Ο.
 5
           No, it was not.
       Α.
 6
           What about now, is money laundering a part of the Fraud
7
       Detection Group?
 8
                 MR. IHRIG: Objection, relevance.
 9
                 THE COURT: Sustained.
10
       BY MS. MOMOH:
       Q. Focusing on the relevant period of 2002 to 2008, how
11
12
       did -- based on what you just testified, how did the Fraud
13
       Detection Group and the AML Monitoring Group interact?
14
       A. Well, they did not on a regular basis, but there were
15
       Suspicious Activity Reports that needed to be filed.
16
       would submit our information to the Corporate Security Team
17
       and they would meet with the AML Group for SAR filing.
18
       Q. Again, we're still talking about the 2002 to 2008
19
       period. Did you or anyone in your Fraud Detection Group use
20
       the word quote, unquote, alert in your --
21
                 MR. IHRIG: Objection. Sorry.
22
                 MS. MOMOH: Your Honor, if I may finish my
23
       question?
24
                 THE COURT: You may finish your question.
25
                 MS. MOMOH: Thank you.
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- 1 BY MS. MOMOH:
- Q. I'm going to restart, Mr. Haller. Again, we're talking
- 3 about the 2002 to 2008 period. Did you or anyone in your
- 4 group ever use the word quote, unquote, alert in your fraud
- 5 detection practice?
- 6 MR. IHRIG: Objection, calls for speculation as to
- 7 other people in the witness's group.
- 8 THE COURT: Sustained.
- 9 BY MS. MOMOH:
- 10 Q. Just focusing on you, during the period of time 2002 to
- 11 2008, did you ever use the word "alert" in your fraud
- 12 detection practice?
- 13 A. Our standard word was a suspect.
- 14 Q. Why would you use the word "suspect"?
- 15 A. Well, it was a part of the naming convention with the
- 16 reports that we used related to the fraud detection tools
- and it was not confirmed fraud, but it was a suspect at that
- 18 point.
- 19 Q. You were -- so you were talking about your role as vice
- 20 president of fraud detection during this relevant period.
- 21 Thinking about the wire side now, who would have
- 22 been your counterpart on the wire side?
- 23 A. There's a gentleman by the name of Ray Neufeldt that ran
- 24 the wire department for M&I.
- Q. Please tell the jurors. Who is Ray Neufeldt?

- A. Ray Neufeldt is -- was an M&I employee and he ran the wire department.
  - Q. In which instances would you interact with Mr. Neufeldt?
- 4 A. It was not often that I interacted with Mr. Neufeldt,
- 5 but there might be times related to online fraud where we
- 6 | would interact.

- Q. During the 2002 to 2008 period what would happen if
- 8 fraud activity was detected in a customer's account at M&I?
- 9 A. Well, the first thing would be to mitigate the exposure
- 10 to the account and return any transactions that were
- 11 eligible for return. Then there would be the standard
- reporting. And we would look to put a long-term solution in
- 13 place for the customer and their accounts.
- Q. Would be the example of mitigating the exposure to the
- 15 | account?
- 16 A. We could put protective status on the account. If it
- was a check that -- a counterfeit check that posted to the
- 18 customer's account, we would return that check back to the
- 19 bank of first deposit and credit the customer's account for
- 20 the debit for that counterfeit activity.
- 21 | Q. Are you familiar with what would have been called the
- 22 Exceptions Department at M&I?
- 23 A. Yes.
- Q. What is the Exceptions Department?
- 25 A. The Exceptions Department is a back office group that

- handles -- "day two" is a typical word for that -- back
  office transaction activity for a bank.
  - Q. Was the Fraud Detection Department in the Exceptions
    Department?
  - A. No. We were separate.

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- Q. What did the Fraud Detection Department do that the Exceptions Department did not do in this relevant period that we've been talking about?
  - A. Well, the Fraud Detection Department was specifically tasked with identifying counterfeit activity. The Exceptions Department did more standard day two activity, standard payment processing activity for the bank.
  - Q. You're saying day two processes. What do you mean?
  - A. So there is a transaction posting process to customer accounts, and then there is activity that would happen after posting.

For example, if a check posted to a customer's account and there was a stop payment on that check, it would post to the customer's account on day one and it would be returned via the stop pay process the following day.

- Q. Did either department have in their purview specific procedures for large dollar checks?
- 23 A. Yes.
- Q. What would be a large dollar designation?
- 25 A. M&I had that at \$50,000.

1 What would be the process for the Exceptions Department 2 to review a large dollar check? 3 They would look to see if the item was properly payable, 4 meaning that there was a payee named, that there was a 5 customer signature on the check, that the check beared an 6 endorsement. Those were the attributes of a large dollar 7 check. And then also that there were funds in the account 8 to pay for that item. 9 Same period of time we've been talking about, 2002 to 10 2008. What were your observations of the bank's support of 11 risk management? To be clear, I'm not asking you what did 12 management at M&I say during this time with respect to risk 13 management, but I'm asking you about your view from the top. 14 What were your observations of managers with respect to risk 15 management? 16 With my activity --17 MR. IHRIG: Objection, relevance. 18 THE COURT: Overruled. 19 THE WITNESS: Okay. From my involvement, my 20 superiors were very supportive of the activities that we 21 Not only were they spending money on people and 22 software and processes, but there was an attitude throughout 23 the bank that we were totally against fraud. We were very 24 aggressive against it when -- and took a firm stance. 25 wanted to identify small frauds, not just big ones, because

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1
       small frauds --
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                 MR. IHRIG: I'm sorry, Your Honor. Objection,
 3
       this is an improper narrative.
                 THE COURT: Sustained.
 4
       BY MS. MOMOH:
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 6
       Q. Mr. Haller, with respect to my question about your
 7
       observations of managers, just so that we can have it clear
 8
       for the record because I'm not quite sure with respect to
 9
       the objection, succinctly, briefly, what were your
10
       observations of managers with respect to risk management?
11
           They were very supportive of our efforts.
       Α.
12
           How did you try to share those observations that you
13
       just shared with us with the employees that you supervised
14
       when you were the vice president of fraud detection?
15
           I'm sorry. I don't know that I understand the question.
       Α.
16
                  So you just shared your observations of
17
       management at M&I with respect to risk management. What I'm
18
       asking you is: How did you share your observations with
19
       those that you supervised and managed during the period of
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       2002 to 2008?
21
         Well, I carried that message of support to my employees,
22
       knowing that they had the backing and the support of
23
       executive management.
24
                 There were policies and procedures that were
25
       active that were very supportive to my team, as well as the
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1 financial expenditures that were being made in order to 2 support the activities that my team did. 3 Q. Were you ever asked to not escalate a check for further 4 review at any time? 5 Α. Never. 6 Q. Did analysts in the Fraud Detection Group ever give my 7 sort of special treatment to accounts or customers based on 8 the customer's perceived status in the bank? 9 MR. IHRIG: Objection, calls for speculation, 10 lacks foundation. 11 THE COURT: Sustained. BY MS. MOMOH: 12 13 Q. Mr. Haller, did you ever give any sort of special 14 treatment to accounts or customers based on the customer's 15 perceived status in the bank? 16 A. No. 17 MR. IHRIG: Objection, relevance. 18 THE COURT: Overruled. 19 THE WITNESS: No, I did not. 20 BY MS. MOMOH: 21 Q. Same question, but this time with respect to special 22 treatment based on a customer's perceived public profile or 23 celebrity status in the community. Did you ever give 24 special treatment to accounts or customers under those 25 circumstances?

1 I did not. Α. 2 Q. How did M&I try to ensure that a fresh set of eyes of 3 those on your team were looking at customer accounts with the bank? 4 5 MR. IHRIG: Objection, calls for speculation to the extent it asks for testimony from M&I's point of view. 6 7 THE COURT: Sustained. 8 BY MS. MOMOH: 9 Q. Mr. Haller, if you know, how did M&I try to ensure that 10 employees in the Fraud Detection Group had fresh eyes on the 11 accounts they were reviewing? 12 MR. IHRIG: Same objection, calls for speculation. 13 THE COURT: Sustained. 14 BY MS. MOMOH: Q. Mr. Haller, do you know if M&I tried to ensure that 15 16 there were fresh eyes from your employees looking at 17 accounts at the bank? 18 MR. IHRIG: Same objection, calls for speculation. 19 THE COURT: Sustained. 20 BY MS. MOMOH: 21 Q. Mr. Haller, what sort of suspicious activity is 22 implicated by check fraud? 23 The number one activity is counterfeit activity. Α. 24 By "counterfeit," what do you mean? Q. 25 This is a wholly manufactured document not authorized by the accountholder and presented for payment. That was the most significant of all the activity.

Other fraud types are altered items, where a legitimate check is written by a customer but either the payee or the amount of the check is changed. So the check may be payable to Tom Haller, and I get it and I change it to Mickey Mouse and try to collect on that check; or the check was written for \$100, but I change it to \$1,000 and present that check for payment.

Altered and counterfeit --

MR. IHRIG: I'm sorry, Your Honor. This is another improper narrative.

13 THE COURT: Overruled.

14 BY MS. MOMOH:

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- Q. You may complete your answer, Mr. Haller.
- A. Altered and counterfeit were the two large transaction types of fraud.
- 18 Q. Did the focus on counterfeit change after September 11?
- 19 A. Yes, it did.
- Q. And -- but before you explain how, just so we're all on
- 21 the same page, what happened on September 11?
- 22 A. It was the Twin Tower attacks.
- Q. How, then, did the focus change from counterfeit to
- 24 | something else after September 11?
- 25 A. One of the things that happened after September 11th was

1 that all planes were grounded. Checks -- physical checks 2 had to travel from one place to another in order be paid, 3 and as a result those checks sat. They did not move from 4 one to another. 5 This created a risk to financial institutions 6 across the country, where items were taken in on deposit but 7 they could not be collected. So we didn't know if those 8 checks were good or not. This was a systemic risk to the 9 banking system. 10 And there were two initiatives really that came 11 out of that. One was image -- check image processing. So 12 you could take a picture of the check and send that for 13 payment as opposed to the physical document, and you could 14 send the picture electronically. The other thing was an 15 expanded focus on online banking, so banking via the internet for qualified customers. 16 17 Q. Why did that become a focus -- let me back up. You said 18 that there was a shift in focus also to online banking. 19 When was that shift to online banking? 20 Well, I think that it was --21 MR. IHRIG: Objection, relevance. 22 THE COURT: Sustained. 23 MS. MOMOH: Your Honor, if I may? 24 THE COURT: You may come to sidebar. 25 MS. MOMOH: Thank you.

## 1 (At sidebar) 2 THE COURT: Relevance? 3 MS. MOMOH: I think they're proving my point with respect to their objections here. With respect to the PCI 4 5 account, there was no --THE COURT: Speak closer to me. 6 7 MS. MOMOH: There was no issue with respect to online banking. 8 There was no issue with respect to 9 counterfeit. And that's what the bank was focused on at 10 that time, as were other peers. 11 I'm trying to make the connection, Your Honor, if 12 you would allow me to do so, that, again, Ponzi schemes, not 13 only were they not only a focus with respect to AML during 14 the relevant period of 2004 to 2008, it wasn't even a focus 15 with respect to the check fraud industry during the 2002 to 16 2008 period. 17 MR. IHRIG: Your Honor, if I might, this is all 18 irrelevant. We are hearing about September 11th now and 19 systemic risks to the banking industry, and I don't see how 20 this even approaches anything that's relevant to this case. 21 MS. MOMOH: Your Honor, one of our key themes in 22 this case is hindsight bias. And it's important for the 23 jurors to understand that there have been changes and 24 evolutions within the banking industry, not only with

respect to AML and money laundering, but also with respect

to the check industry.

Again, plaintiff showed several of the AML witnesses checks that they were not in their purview to review as far as Searchspace. Now we have an actual witness that can respond to questions with respect to how the bank reviewed and treated checks as part of its check fraud monitoring system.

MR. IHRIG: Your Honor, plaintiffs show checks to people with percipient knowledge. At the time these events occurred, Mr. Haller has already testified that he had no interaction with this account during the relevant period of time.

MS. MOMOH: Your Honor, he has not -- for purposes of trial, he has not testified to that whatsoever with respect to any of my questions. I'm not sure what Mr. Ihrig is referring to.

THE COURT: I don't see the relevance of this line of questioning and I think it's likely to confuse the jury and to waste time.

MS. MOMOH: Your Honor, I -- again, he is the only check witness that either side has called in this case. I ask for leeway, Your Honor, to ask my questions. You will see the connection that I am making.

THE COURT: I need to see the connection in the next question because I am evaluating the questions you're

1 asking, and they show no relevance. 2 MS. MOMOH: Understood, Your Honor. Thank you. 3 THE COURT: The objection is sustained. 4 MS. MOMOH: But you said I can continue to ask my 5 questions, though? 6 THE COURT: Yes, one question. The next question 7 needs to be relevant. 8 (In open court) 9 BY MS. MOMOH: 10 Q. Mr. Haller, I want to talk about the Carraker fraud 11 system that you had mentioned as one of the -- the software 12 that you helped to implement at M&I. Okay? 13 A. Yes. 14 Q. My understanding is that the Carraker fraud system has 15 three components? 16 There were three, yes, software, yes. 17 What are those three components of the Carraker fraud 18 system? 19 A. Are you talking about the applications that we installed 20 or the On-Us fraud system specifically? 21 Q. Let's start with the former part that you had just 22 mentioned. 23 Okay. So there were --Α. 24 And, Mr. Haller, at this point I'm just asking you to 25 identify the three different Carraker fraud systems that

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1
       were in place in 2002 to 2008.
2
       A. It was Carraker --
 3
                 THE COURT: Is this specific to the bank?
                 MS. MOMOH: This is specific to the bank, M&I,
 4
 5
       yes, Your Honor.
 6
                 THE WITNESS: It was Carraker On-Us, Carraker
 7
       Deposit, and Carraker Kite.
       BY MS. MOMOH:
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 9
       Q. I want to just focus on the On-Us fraud system with
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       respect to Carraker. From when to when has the bank,
11
       whether M&I or now BMO, used the On-Us fraud system?
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                 MR. IHRIG: Objection, relevance as to any time
13
       after 2008.
14
                 THE COURT: Sustained.
15
                 MS. MOMOH: Your Honor, if I may ask -- if I may
16
       briefly, I'm simply asking him for a timestamp with respect
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       to when the fraud system has been used and I think it would
18
       be relevant, if it's still presently used, for him to state
19
       that; and if not, he can tell me a year that it ended in
20
       use.
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                 THE COURT: Sustained.
22
       BY MS. MOMOH:
23
       Q. Mr. Haller, when did M&I start using the On-Us fraud
24
       system?
25
       A. I believe it was 2002.
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1 Is M&I -- is BMO still using the same system? 2 MR. IHRIG: Objection, relevance. 3 THE COURT: Sustained. BY MS. MOMOH: 4 5 Q. Mr. Haller, during the two thousand -- I believe you 6 said 1999 is when the bank started using --7 MR. IHRIG: Objection, misstates the testimony. BY MS. MOMOH: 8 9 Q. I'm sorry. Let me back up. I believe you said it was 10 2002, correct? 11 A. Yes. 12 Q. Okay. So from 2002 -- just focusing on the relevant 13 period of time at least. So at least during the relevant 14 period of 2002 to 2008, was M&I using the On-Us Carraker 15 fraud system? 16 A. Yes. 17 What is the On-Us fraud system? 18 It is a software tool designed to identify anomalies in Α. 19 M&I bank accounts related to check activity. 20 Q. For purposes of the On-Us Carraker fraud system, what 21 question would M&I have been trying to answer during the 22 2002 to 2008 period? 23 MR. IHRIG: Objection, calls for speculation, 24 lacks foundation as to M&I's point of view. 25 THE COURT: Overruled. You may answer if you

1 know. 2 THE WITNESS: The objective was to identify 3 unauthorized activity and eliminate that risk from 4 counterfeit activity. 5 BY MS. MOMOH: 6 What do you mean by "unauthorized activity"? 7 Meaning that we were looking to identify checks that 8 were not authorized by the customer, that the customer did 9 not write. 10 With that understanding for purposes of the On-Us 11 Carraker fraud system, what is check fraud? 12 Check fraud is activity not authorized by the customer. 13 What are some examples of activity that would not be 14 authorized by the customer of the bank? 15 Well, any check that posts to a customer's account that 16 they didn't write, a wholly manufactured counterfeit check 17 that was created by a third party and presented for payment. 18 What components make up the On-Us fraud system? Q. 19 There are three components to make this work. Α. 20 The first one is account history. There's 90 days 21 of check history in the filter. This is important because 22 it allows the system to normalize at the account level. 23 The second are the rules --24 So what -- so let's break it down. 0. 25 Α. All right.

- Q. So you identified the first filter, which is history?
- 2 A. Yes.

- 3 Q. What's the second filter?
- 4 A. The parameter settings.
  - Q. What are the parameter filters?
- A. So these are the rules that would be used to help guide
- 7 the system to determine out-of-tolerance transactions.
- 8 Q. What are out-of-tolerance transactions?
- 9 A. Something out of norm for the account --
- 10 Q. What --
- 11 A. -- something that was unusual for the 90-day account
- 12 history.
- 13 Q. Please provide examples. What would be, again, out of
- 14 tolerance?
- 15 A. Okay. So it could be the number of checks that have
- 16 posted. It could be the dollar amount of the check that is
- 17 | posted. It could be the serial number of a check that
- 18 posted. Where the active range is, let's say, in the 1000
- range and a check posts that has a serial number of 5000,
- 20 that would be out of tolerance for typical activity in the
- 21 account.
- 22 Q. Those are examples of parameters?
- 23 A. Yes.
- Q. What's the third filter in the On-Us fraud system?
- 25 A. The third component is today's transactions, the checks

- 1 that posted to the customer's account today.
- 2 Q. How do these filters operate with each other, if at all?
- 3 A. So today's transactions are added to the software and
- 4 the software analyzes them compared to historical activity
- 5 through the lens of the parameter settings within the
- 6 system.
- 7 Q. What is the On-Us Flag Report?
- 8 A. It's the On-Us Suspect Report.
- 9 Q. What is that?
- 10 A. That is a list of the items that were identified by the
- 11 software as being out of tolerance with historical activity
- 12 for the account.
- 13 Q. How frequently were the On-Us Suspect Reports generated?
- 14 A. They were generated daily.
- 15 Q. How many analysts were assigned to review the On-Us
- 16 | Suspect Reports?
- 17 A. I don't know exactly, but approximately a dozen or so.
- 18 Q. During the 2002 to 2008 period, why was this level of
- 19 review being done on checks?
- 20 A. Check fraud was increasing dramatically during that time
- 21 | frame. There were many scams that were being operated and
- 22 the numbers of counterfeit checks was growing across the
- 23 country.
- Q. Once a check is reviewed, what sort of decision would an
- 25 analyst make with respect to whether -- given the various

1 filters that are applied, how the check would be treated? 2 A. If I understand your question correctly, an item on the 3 suspect report would be reviewed. There would be information that would be provided 4 5 by the software, the reason why this item is identified for 6 review; some account history information, such as the 7 account number, the name, other historical information about 8 the account. 9 The analysts would look at the physical document, 10 looking at the color, the maker information, all of the 11 physical attributes of a check and compare that item to 12 historical items that have paid against the account. 13 Should they deem this of concern, they could raise 14 that to their supervisor and/or escalate to the account 15 officer to have them weigh in, including escalation to the 16 customer for that pay/no pay decision. 17 Q. So that was my question. The decision after a check is 18 reviewed could be one or the other. What are the two 19 options with respect to a decision that could be made on a 20 check after it's reviewed? 21 Either it would stay as a paid item or it would be 22 returned. 23 Q. You testified that as part of the review that maker 24 information was considered. Did you mean to say "maker 25 information"?

1 Maker. Α. Q. What's that? 2 3 That's the customer information, the accountholder 4 information. 5 During the 2002 to 2008 period, what, if anything, would have led to the parameters evolving? 6 7 MR. IHRIG: Objection, calls for speculation. 8 THE COURT: Overruled. You may answer if you can. 9 THE WITNESS: Check fraud evolved over time. 10 would learn through our own experience and that of -- with 11 other peer financial institutions about trends that they 12 were seeing and -- as well as losses that we may have 13 sustained, meaning a check that we had missed and didn't 14 properly identify as a counterfeit check. 15 This transaction activity would change over time, 16 and we would address the fraud parameters in order to better 17 address the fraudulent activity that we were seeing. 18 BY MS. MOMOH: 19 What would happen if under the On-Us fraud system a 20 check was deemed a suspect? 21 That item would show up on the report and an analyst 22 would review that document. That check would be reviewed 23 for the physical nature of the check as well as account 24 history and make an evaluation to whether they had any 25 concerns or that they could remedy any discrepancy that was

1 identified by the fraud filter. Q. So even if a check was identified as a suspect, the 2 3 decision could still be to pay? 4 The vast majority of the decisions that were made 5 with -- in regard to the On-Us system was to pay. 6 Q. What if a check was not escalated for further review, in 7 other words, it wasn't deemed to be a suspect, would that 8 check get to the AML Monitoring Group for review? 9 MR. IHRIG: Objection, calls for speculation, 10 lacks foundation. 11 THE COURT: Sustained. BY MS. MOMOH: 12 13 Q. Mr. Haller, do you know what would happen if -- just in 14 the absence of a particular check, just generally as a matter of process, do you know what would happen if a check 15 16 was not escalated for further review because it wasn't 17 deemed a suspect? 18 MR. IHRIG: Objection, improper hypothetical, 19 improper opinion testimony, relevance. 20 THE COURT: Overruled. 21 THE WITNESS: That item would be paid. 22 BY MS. MOMOH: 23 Q. Was the Carraker system intended to uncover a Ponzi 24 scheme? 25 A. It was not.

- 1 MR. IHRIG: Objection, lacks foundation, calls for 2 speculation. 3 THE COURT: Sustained. BY MS. MOMOH: 4 5 Q. Mr. Haller, you testified that you implemented the 6 Carraker system at M&I around 2002, correct? 7 A. Yes. 8 When you implemented the Carraker system at M&I, was it 9 for purposes of uncovering a Ponzi scheme? 10 It was not. Α. 11 Q. Throughout your time in the Fraud Detection Group until 12 2008, was that ever the purpose of the Carraker system, to 13 uncover a Ponzi scheme? 14 A. It was not. 15 Q. Mr. Haller, I want to apply some of the principles that 16 we've just been talking about. 17 Let's start with parameters. We talked about the 18 On-Us filters generally and the parameters specifically. 19 What are round number amounts on a check? 20 A. A round dollar amount is typically where an item ends in 21 zeros, dollars and cents. 22 Would that constitute a parameter? Ο.
  - Q. So if a check had round dollar amounts, would that

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25

On-Us system.

There was not a parameter for round dollar checks in the

1 constitute a check that would need to be escalated for further review? 2 3 MR. IHRIG: Objection, calls for speculation. THE COURT: Overruled. 4 5 THE WITNESS: It would not. 6 BY MS. MOMOH: 7 On its own would a round number check be suspicious? It would not. 8 Α. 9 What is an example of a duplicate check? 10 A duplicate check number would be where a customer has 11 presented two items on the same account with the same check 12 number. 13 Q. Using that example, what would be the decision -- the 14 disposition of that sort of check? 15 If there was no information available, that item would Α. 16 be generally escalated to the account officer and 17 potentially to the customer to ask them whether they 18 authorized this particular document. 19 O. And if the customer authorized that check? 20 A. That item would be paid. 21 Q. Let's talk about memo lines on a check. What's the 22 purpose of a memo line on a check? 23 Well, it could be many things. It's basically a note 24 from the maker of the check relative to purpose. 25 Q. How, if at all -- I'll try to ask my question very

```
1
       carefully. Okay?
2
       Α.
           Okay.
 3
           So how, if at all, would a memo line on a check be
 4
       considered for purposes of the On-Us fraud system?
 5
           It would not be part of the consideration to be a -- to
 6
       be flagged as a suspect.
 7
           Why do you say that?
       Ο.
 8
           Because there was no interrogation of the writing
 9
       associated with the check. The Carraker system used the
10
       transaction information based on what's called the MICR
11
       line, which is the funny numbers that you see on the bottom
12
       of checks. It has the routing number, the account number,
13
       the check number, and the dollar amount.
14
           If the memo line on a check is blank, would that check
       Q.
15
       be deemed a suspect?
16
       Α.
           No.
17
           Would the check need to be escalated for further review
18
       simply because the memo line was blank?
19
           No. It's most often blank.
       Α.
20
           What if the check had in the memo line "Disney on Ice
21
       tickets," would that check be a suspect?
22
                 MR. IHRIG: Objection, calls for speculation.
23
                 THE COURT: Overruled.
24
                 THE WITNESS: On its own, no.
25
       BY MS. MOMOH:
```

- Q. What if a check had on the memo line that the purpose of
- 2 the check was to build a home, would that check be a
- 3 suspect?
- 4 A. No.
- 5 Q. What if the check had on the memo line it was for a
- 6 loan, would that check be a suspect?
- 7 A. No.
- 8 Q. Are you familiar with the concept of dual signatures on
- 9 a check?
- 10 A. Yes.
- 11 Q. Explain to the jurors, please, what dual signatures on a
- 12 check means.
- 13 A. Dual signature is a customer initiative whereby there
- would be a dual control at the company for payments that
- were being created, for example, like a check and balance
- 16 | for the payments. And it would typically be for larger
- dollar payments. So it would be one person writes the check
- and a second person signs off on the check, so to speak,
- 19 prior to sending the check to the intended payee.
- 20 Q. This concept that we've been talking about, dual
- 21 | signatures, was this a service that was offered by M&I
- 22 during the period of 2002 to 2008?
- 23 A. No, it was not really a service that was provided. That
- 24 was a customer-initiated protocol that they would use.
- Q. Would you call that a control set by the customer, then?

A. Yes.

1

- Q. What can you tell me about this control?
- 3 A. So, again, it would be a process where it wouldn't just
- 4 be the one person that wrote the check, but a second person
- 5 would review the payment, make sure the payment was correct,
- 6 that the amount was correct. And that process would happen
- 7 prior to sending that check to the intended recipient.
- 8 Q. Let's say we have a check and there's two lines for a
- 9 | signature. There's only one signature on the check. Would
- 10 | the fact that there's only one signature on the check make
- 11 that check unpayable from the bank's perspective?
- 12 A. It would not.
- 13 Q. Why do you say that?
- 14 A. The one signature is an authorized signature that would
- make the item payable.
- 16 Q. Is it a requirement -- well, just focus on the 2002 to
- 2008 period. Was it a requirement of M&I to pay an item
- 18 only if the check had two signatures?
- 19 A. No.
- MS. MOMOH: Mr. Herzka, if you can put up what's
- 21 been admitted as Plaintiff's Exhibit P-33.
- 22 BY MS. MOMOH:
- Q. Mr. Haller, you can look in your binder there. You'll
- see a tab that says P-33. If you don't mind turning to that
- 25 document, please, and reviewing it before I ask you some

- 1 questions about it. 2 This is quite a binder. 3 What is it that you're looking at? Q. It appears to be a National City Bank signature card. 4 Α. 5 What's the account number that you see at the top? 6 MS. MOMOH: Mr. Herzka, if you could highlight 7 that, please. THE WITNESS: 9018. 8 9 BY MS. MOMOH: 10 Q.
  - Who's the customer associated with this account?
- 11 Α. Petters Company.
- 12 What's the address that you see on this document? Q.
- 13 7585 Equitable Drive, Eden Prairie, Minnesota 55344. Α.
- 14 If I were to represent to you that what we are looking Q.
- at here is the signature card for the PCI account at M&I 15
- 16 that began initially at National City Bank, would you have
- 17 any reason to disagree with me?
- 18 No. Α.
- 19 Do you see where it says, "Number of Signatures
- 20 Required: 2 ON CHECKS OVER \$5,000"?
- 21 Yes. Α.
- 22 Q. And, Mr. Herzka [sic], I will direct your attention to
- 23 the screen as well because I know the document is difficult
- 24 to read.
- 25 Mr. Haller, if you turn your attention to the

- 1 monitor in front of you, you see that the language is blown 2 out for you there --
  - A. Yes.
- 4 Q. -- for you to see, correct?
- 5 A. Yes.

- 6 Q. Where it says, "Number of Signatures Required: 2 ON
- 7 CHECKS OVER \$5,000," is that the dual signature that we've
- 8 been talking about generally?
- 9 A. Yes, I assume so.
- 10 Q. Who are the two signatures that are -- who are the two
- authorized signers for the PCI account?
- 12 A. Thomas Petters and Deanna Munson.
- MS. MOMOH: Mr. Herzka, if you can put up
- 14 Plaintiff's Exhibit 53 [sic] at page 9 and page 76 side by
- 15 | side, please. Mr. Herzka, Exhibit 57, please, page 9 and
- 16 76, please, side by side. Do you mind calling out,
- 17 Mr. Herzka, the two checks.
- 18 BY MS. MOMOH:
- 19 Q. Mr. Haller, I'm showing you for illustration purposes --
- 20 to put what you've already told us in context, I'm showing
- 21 you two pages from Exhibit P-57. This is Plaintiff's
- 22 Exhibit.
- Looking at the first check that's on page 9, who's
- 24 the payor?
- 25 A. Petters Company -- Petters Company, Inc.

- 1 Q. Petters Company, Inc., PCI. And that's the same payor
- 2 that you see on the second check at page 76?
- 3 A. The one on the right?
- 4 Q. Correct.
- 5 A. Yes.
- 6 MS. MOMOH: Mr. Herzka, if you don't mind
- 7 | highlighting the information as yellow as we proceed.
- 8 BY MS. MOMOH:
- 9 Q. Who's the payee on both checks?
- 10 A. Deanna L. Munson. Deanna Munson on the other.
- 11 Q. Do you see the account number for these two checks that
- we're looking at on Plaintiff's Exhibit 57?
- 13 A. Yes.
- 14 Q. What are the account numbers?
- 15 A. 9018.
- 16 Q. They're the same?
- 17 A. Yes.
- 18 Q. Let's look at the signatures. Let's look at the one on
- 19 | the left at page 9. How many signatures do you see there?
- 20 A. One.
- 21 Q. Whose signature is that?
- 22 A. Deanna Munson.
- Q. Let's look at the second check on page 76. How many
- 24 signatures do we see?
- 25 A. Two.

1 What could explain why we're seeing two signatures on a 2 check on the one on the right, page 76, compared to only one 3 signature on the left on page 9 of Plaintiff's Exhibit 57? 4 MR. IHRIG: Objection, calls for speculation. 5 THE COURT: Overruled. It appears as though there's two 6 THE WITNESS: 7 different check stocks that are being used for this 8 particular account. 9 BY MS. MOMOH: 10 How do you know that? 11 Well, one of them has one line for the signature. The Α. 12 other has two lines for the signature. 13 Also, there's M&I -- or, I'm sorry, M&I Marshall & 14 Ilsley Bank check on the right below the payee, and that is 15 not the same -- in the same location as the one that is on 16 the left. 17 There also appears to be two different addresses 18 that are being used by Petters Company in the maker block in 19 that upper left that's being highlighted right now. 20 Q. Now, you mentioned that, looking at these two checks, 21 that it appears that they were on different check stock. 22 What's the significance of that? 23 Well, that the customer is using two different active 24 check stocks on this particular account, at least two. 25 Q. Again, just for illustration purposes, we're talking

1 about this concept of dual signatures. Comparing these two 2 checks, especially the one on the left where there's only 3 one signature, based on what you see and based on the 4 signature card that you saw, what would have been the 5 disposition of that check, in other words, what would have 6 been the decision with respect to payment on that check? 7 MR. IHRIG: Objection, lacks foundation, calls for 8 speculation. 9 THE COURT: Sustained. 10 BY MS. MOMOH: 11 Q. Mr. Haller, just for illustration purposes, then, we've 12 been talking about generalities with respect to the 13 signature cards and whether a customer has asked for a 14 control that there be two signatures put on a check. 15 Looking at what we have here on the left, if there 16 was that check with just that one signature, when you saw 17 the signature card that said that there were two signatures, 18 what would be the decision on that check with respect to 19 payment? 20 MR. IHRIG: Objection, lacks foundation, calls for 21 speculation, relevance, compound, assumes facts not in 22 evidence. 23 MS. MOMOH: Your Honor, I'm just asking for 24 illustration purposes. 25 THE COURT: Relevance. Sustained.

1 BY MS. MOMOH: 2 Q. Mr. Haller, you mentioned that there were two different 3 addresses on these two checks. 4 A. Yes. 5 MS. MOMOH: Mr. Herzka, if you could call out both of those, please, and if you can make them larger, the 6 7 addresses, please. BY MS. MOMOH: 8 9 What are the two addresses that you see here? 10 The one on the top I believe says, "7586 Equitable 11 Drive, Eden Prairie, Minnesota, 55344." 12 The same address that was on the signature card that we 13 looked at at Exhibit P-33? I believe that's correct. 14 Α. 15 What is the address that you see on the second check? 16 4400 Baker Road, Minnetonka, Minnesota, 55343-8684. Α. 17 Q. Mr. Haller, have you observed instances where a customer 18 has written checks from the same account during the same 19 period but the two checks bear different addresses? 20 MR. IHRIG: Objection, relevance, calls for 21 speculation. 22 THE COURT: Overruled. You may answer if you can. 23 THE WITNESS: Sure, it's very common. 24 BY MS. MOMOH: 25 O. What were the circumstances?

1 So it could be that there were two different offices 2 associated with the same company, two different locations. 3 Each office may have their own series of checks that they 4 would use in the normal course of their business. 5 Q. Again, the fact that the two checks have different 6 addresses for the same customer, would that make either 7 check a suspect? 8 A. No. 9 MS. MOMOH: Mr. Herzka, you can take those down, 10 please. 11 BY MS. MOMOH: 12 Q. Mr. Haller, do you know what a general business 13 operating account is? 14 Α. Yes. 15 Do you know what a trust account is? 16 Α. Yes. 17 What is a general business operating account? 18 An operating account for a business would be an account 19 used to pay and receive funds associated with the going 20 concern of the business. 21 What's a trust account? 0. 22 A. A trust --23 MR. IHRIG: Objection, foundation, relevance. 24 THE COURT: Overruled. 25 THE WITNESS: A trust account is an account that

1 has been set up for a specific purpose generally involving a 2 third party. 3 BY MS. MOMOH: 4 What's the different between the two? 5 Well, a general operating account would be one that would be used, again, for any purpose that the business 6 7 deemed as appropriate for that business account. 8 A trust account is one that is set up specifically 9 for an individual for a specific purpose, whatever that 10 purpose might be. 11 Q. If I were to tell you that PCI had a general business 12 operating account at M&I during the relevant period of 2002 13 to 2008, would you have any reason to disagree with me? 14 A. No, I do not. 15 MR. IHRIG: Objection, assumes facts in 16 evidence -- not in evidence, excuse me. 17 THE COURT: I didn't hear you. 18 MR. IHRIG: Objection, assumes facts not in 19 evidence. 20 THE COURT: Sustained. 21 BY MS. MOMOH: 22 Q. Would the fact that a check for -- let's say that the 23 check had a memo line and the memo line said, "Bonus." 24 Would the fact that a check for a bonus was being written 25 out of an account during the 2002 to 2008 period be a

1	suspect?
2	MR. IHRIG: Objection, assumes facts not in
3	evidence.
4	THE COURT: Sustained.
5	MS. MOMOH: Your Honor, I'm just asking about a
6	general check in this point. I'm not talking about the PCI
7	account. I'm just talking generally, as I had before, with
8	respect to checks and the decision to pay or to not pay
9	based on a limited set of facts that I'm sharing with
10	Mr. Haller.
11	MR. IHRIG: Objection, relevance.
12	THE COURT: Sustained.
13	BY MS. MOMOH:
14	Q. Mr. Haller, what about checks where the payee on the
15	check is not a person, it just simply says, "Cash," what
16	does that mean?
17	MR. IHRIG: Objection, assumes facts not in
18	evidence and vague.
19	THE COURT: Sustained.
20	MS. MOMOH: Your Honor, if I may approach for a
21	sidebar, please?
22	THE COURT: You may.
23	The jury may feel free to stretch and stand.
24	(At sidebar)

1 assumes facts not --2 THE COURT: Please lower your voice. 3 MS. MOMOH: The objection was assumes facts not in 4 evidence and vague. My question was simply what about 5 checks where the payee on the check is not a person. So I'm 6 not referring to anything specifically with PCI. I am doing 7 what I had done before, asking general guestions about 8 checks, facts that may apply to those checks, and how the 9 Carraker filter would be used, essentially. 10 MR. IHRIG: The facts that are not in evidence are 11 the hypothetical facts that the witness is being questioned 12 about. It's completely irrelevant. It appears to be 13 nothing more than dragging this out. 14 MS. MOMOH: Your Honor, if I may? I'm also -- for 15 the record, I'm concerned and do not understand the 16 objection with respect to assumes facts not evidence with 17 respect to the specific questions I'm asking. 18 Here I'm asking a general question, but even in 19 this very case, I am showing Mr. Haller Exhibit P-33, their 20 very own exhibit, which is over 100 pages, where you see 21 several checks from the PCI account that was with M&I where 22 the payee is identified as cash. I've also shown --23 Mr. Haller can see there are various checks as well where 24 the memo line said, "Bonus." 25 So for them to suggest that it assumes facts not

1 in evidence, this is evidence that they themselves offered 2 and that was received. 3 THE COURT: What's the relevance of this and why is this witness testifying about it? 4 5 MS. MOMOH: Your Honor, we're simply putting on our case-in-chief and --6 7 THE COURT: I'm asking about relevance. 8 MS. MOMOH: The relevance, Your Honor, is to show 9 that the decisions that M&I made with respect to the various 10 PCI checks was all consistent with the fraud detection 11 system that was in place in 2002 and 2008. The decision to 12 pay was proper. That's what I'm trying to lay the 13 foundation for and certainly ask the questions of for this 14 case. 15 MR. IHRIG: Your Honor, I would submit that the --16 to elicit relevant testimony on that, it would require 17 presenting the checks to somebody who actually saw those 18 checks during the relevant time period or made a decision 19 with respect to those checks during the relevant time 20 period, none of which applies to this witness. 21 therefore, everything that's being asked is irrelevant. 22 Nothing about a hypothetical check is relevant to this case. 23 MS. MOMOH: Again, Your Honor, these are not 24 hypothetical checks. If I needed to, I could simply go 25 through every single check with Mr. Haller and show him the

1 checks that had been admitted into evidence. These are real 2 documents, live checks that M&I itself processed for 3 payment. 4 And these are the very checks that were shown to 5 witnesses of the bank who actually did not have any sort of 6 purview to checks. They showed the checks to Mary Pesch, 7 who was an AML analyst. She wasn't in the Fraud Detection 8 Group. She testified that she didn't have any access to 9 checks and they were still permitted to show the checks to 10 Mary Pesch. They showed the same checks --11 THE COURT: I'm trying to understand the purpose 12 of showing these checks to this witness. 13 MS. MOMOH: Because he is the vice president of 14 the Fraud Detection Group. This was all within his purview. 15 MR. IHRIG: Your Honor --16 MS. MOMOH: And, Your Honor --17 MR. IHRIG: -- Mr. Haller's opinion on these 18 checks that he never saw in the ordinary course of business 19 is improper expert testimony and [inaudible]. 20 COURT REPORTER: I'm sorry. Can you --21 MR. IHRIG: It's undisclosed opinion testimony. 22 MS. MOMOH: Your Honor, if I may, what he's 23 arguing has not even come forth in this case. I haven't 24 asked him any questions as to whether he has seen these 25 specific checks.

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1
                 If they want to ask Mr. Haller questions about
2
       that, my position is that that's appropriate for
 3
       cross-examination. But for purposes of what I am doing --
 4
       he's putting forth evidence that's not even in the record
 5
             To me --
       yet.
 6
                 THE COURT: It's evidence -- tell me again what
 7
       the evidence is and why it is relevant.
 8
                 MS. MOMOH: What he's arguing is --
 9
                 THE COURT: No. You tell me what the evidence is
10
       and why it's relevant.
                 MS. MOMOH: The evidence is that Mr. Haller is the
11
12
       vice president -- he was the vice president of the Fraud
13
       Detection Group in 2002 to 2008.
14
                 THE COURT: Okay.
15
                 MS. MOMOH: That's the relevant period of time --
16
                 THE COURT: Yes.
17
                 MS. MOMOH: -- with respect to the M&I -- with
18
       respect to the PCI Ponzi scheme.
19
                 They have put forth in this case checks to
20
       question whether M&I was turning a blind eye to activity
21
       with respect to the PCI account. All I'm doing with this
22
       witness is showing that, no, the bank did not turn a blind
23
       eye with respect to activity -- check activity specifically
24
       in the PCI account at the bank during this time and I'm
25
       highlighting --
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1 THE COURT: And how is that shown by these two 2 exhibits? 3 MS. MOMOH: The decision for these -- the decision for these checks ultimately, Your Honor, was that they were 4 5 paid. THE COURT: Which means that they weren't turning 6 7 a blind eye? 8 MS. MOMOH: Because, according to the Carraker 9 fraud system, the only decision that the Fraud Detection 10 Group had to make at that time was to pay the check or not 11 pay the check. 12 And if they were not to pay the check, one option 13 would be to escalate the check for further review, which 14 could lead to a decision with respect to the SAR Review 15 Committee, which we talked about. As you know, it's hard to 16 not go any further than that for the purposes of what we 17 talked about. 18 MR. IHRIG: Your Honor, I think we've spent half 19 an hour now with this witness discussing checks that he's 20 never actually seen, and I think it's reached the end of its 21 utility and it's, frankly, irrelevant. That's our position. 22 THE COURT: You may ask limited additional 23 questions, but this is getting to the point of a waste of 24 time and the clarity and purpose of your questioning of this 25 witness about these checks is minimal.

1 MS. MOMOH: Understood, Your Honor. Thank you. 2 (In open court) 3 BY MS. MOMOH: 4 Q. Mr. Haller, would the fact that a payroll check was 5 written from a depository account -- remember we were 6 talking about general operating accounts of a business. 7 Would the fact that a payroll check was written from that 8 sort of account in and of itself make that check a suspect? 9 No. It would be a part of the -- potentially the going 10 concern of the business. 11 Q. There's been discussion in this case about checks being written to business officers of PCI, otherwise known as 12 13 insiders. 14 I want to ask you a general question. You 15 understand what an officer of a business is? 16 Yes. Α. You understand what an insider of a business is? 17 Ο. 18 Yes, an employee. Α. 19 Q. So if a check from an account of a customer at M&I 20 during 2002 to 2008 was written to an insider or an employee 21 of the customer, the account of the customer was just a 22 general operating account, would that check have been a 23 suspect? 24 MR. IHRIG: Objection, lacks foundation, assumes 25 facts not in evidence.

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1
                 THE COURT: Overruled. You may answer as to the
2
       scenario that was presented.
 3
                 THE WITNESS: No.
       BY MS. MOMOH:
 4
       Q. What would have been the decision of payment under my
 5
 6
       scenario?
 7
                 MR. IHRIG: Objection, calls for speculation,
       lacks foundation.
 8
 9
                 THE COURT: Overruled.
10
       BY MS. MOMOH:
11
       Q. In other words, if the check is not a suspect, then what
       would be the decision on that check?
12
13
                 MR. IHRIG: Objection, leading.
14
                 THE COURT: Overruled.
15
                 THE WITNESS: That item would be paid.
16
       BY MS. MOMOH:
17
           The decision would be to pay?
18
       A. Yes.
19
       Q. Mr. Haller, to your knowledge, was anyone at M&I or BMO
20
       ever arrested or charged with involvement in the PCI Ponzi
21
       scheme?
22
       Α.
          No.
23
           To your knowledge, was anyone at M&I or BMO involved in
24
       the PCI Ponzi scheme?
25
       A. No.
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1
                 MR. IHRIG: Objection, prosecutorial discretion.
2
                 THE COURT: Sustained.
 3
       BY MS. MOMOH:
 4
           To your knowledge, did anyone at M&I or BMO know that
 5
       there was a Ponzi scheme happening before it was discovered
       by the authorities in 2008?
 6
 7
                 MR. IHRIG: Objection, lacks foundation.
                 THE COURT: Sustained.
 8
 9
       BY MS. MOMOH:
10
       Q. Mr. Haller, do you know, you personally, do you know if
11
       anyone at M&I or BMO was aware of the PCI Ponzi scheme
12
       before it was discovered by the authorities in 2008?
13
                 MR. IHRIG: Objection, relevance.
14
                 THE WITNESS: Not to my knowledge.
15
                 THE COURT: Overruled.
16
                 THE COURT REPORTER: Your microphone isn't on.
17
                 THE COURT: Thank you.
18
       BY MS. MOMOH:
19
       Q. To repeat your response, "Not to your knowledge." Not
20
       to your knowledge are you aware of anyone at M&I or BMO
21
       knowing that there was a PCI Ponzi scheme happening before
22
       it was discovered by the authorities in 2008?
23
       Α.
         No.
24
                 MR. IHRIG: Objection, leading.
25
                 THE COURT: Sustained.
```

- 1 BY MS. MOMOH: 2 Q. Would there have been any incentive to the Fraud 3 Detection Group turning a blind eye and not properly reviewing a check? 4 5 MR. IHRIG: Objection, lacks foundation, calls for speculation. 6 7 THE COURT: Sustained. BY MS. MOMOH: 8 9 Q. You personally, Mr. Haller, would there have been any 10 incentive to you turning a blind eye and not properly 11 reviewing a check? 12 No. Α. 13 Q. Mr. Haller, during the time that PCI was a customer of M&I, did you receive any money or things of value from PCI 14 or any PCI personnel? 15 16 Α. No. 17 Did you receive any favors from PCI or PCI personnel? Q. 18 No. Α. 19 Did any PCI personnel ever try to persuade you not to 20 file any sort of required report? 21 Α. No. 22
- Q. During the time that PCI was a customer of M&I and BMO,
- 23 did you ever provide any special favors for PCI personnel?
- 24 Α. No.
- 25 Q. Are you aware of any M&I employee who did?

```
1
                 MR. IHRIG: Objection, lacks foundation.
2
                 THE COURT: Sustained.
 3
       BY MS. MOMOH:
 4
       Q. Before September of 2008 did you have any reason to
 5
       suspect that PCI and Petters were involved in a Ponzi
 6
       scheme?
 7
       A. No.
 8
       Q. Did you have any incentive at all to look the other way
 9
       if you thought that there was suspicious activity in the PCI
10
       account?
11
       A. No.
                 MS. MOMOH: Your Honor, I have no further
12
13
       questions for the witness at this time.
14
                 THE COURT: Counsel, we have ten minutes before
15
       the jury will be excused and I will be instructing them
16
       during some portion of that ten minutes.
17
                 MR. IHRIG: Okay. Would you like me to get
18
       started or would you like me to hold off? Would you like me
19
       to get started cross-examining the witness?
20
                 THE COURT: I think we should reserve your cross
21
       until tomorrow and give the jury the benefit of a few
22
       minutes after a long day.
23
                 MR. IHRIG: I'm sorry. Did I misunderstand? Did
24
       you instruct me to wait until tomorrow?
25
                 THE COURT: Yes.
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1 MR. IHRIG: Thank you, Your Honor. 2 THE COURT: So, Members of the Jury, during this 3 recess and every recess you must not discuss this case with anyone, including other jurors, members of your family, 4 5 people involved with the trial, or anyone else. And do not 6 allow anyone to discuss the case with you or within your 7 hearing. 8 As you know, only you have been chosen as jurors 9 in this case and only you have sworn to uphold the law. 10 one else has been chosen to do this important work. 11 And as you know also, you should not discuss this 12 case among yourselves before the case has been heard --13 you've heard all of the evidence in this case and the case 14 has been submitted to you by me for deliberations because it 15 may affect your final decision. 16 And when I say you must not discuss the case, I 17 also mean no other means of communication about the case, 18 such as e-mail, text messages, blogging, or engaging in 19 other written or oral forms or electronic forms of 20 communication. 21 Only in this way will you be able to decide the 22 case fairly based solely on the testimony, the evidence 23 presented in the courtroom, and my instructions. 24 And so, as you know, I don't repeat these

instructions every time, but it is certainly important that

25

1	you abide by them throughout your service.
2	I want to thank you for your service. I hope you
3	have a great evening, and we will see you tomorrow. All
4	rise for the jury.
5	(Jurors excused)
6	IN OPEN COURT
7	(JURY NOT PRESENT)
8	THE COURT: Sir, you are excused from the witness
9	stand. We will begin tomorrow at 9:00 a.m.
10	THE WITNESS: Thank you.
11	THE COURT: You're welcome.
12	MR. MOHEBAN: Your Honor, if I may, we have a
13	couple, I think, scheduling and housekeeping things that
14	might be good to use this time, if we can?
15	THE COURT: You may.
16	MR. MOHEBAN: First of all, you'll probably be
17	happy to hear that we think we're getting close to
18	concluding our case. It's possible that that would happen
19	by the end of this week. We're going to evaluate that. But
20	in light of the fact that you've told us so I'm not
21	guaranteeing that, but I want you to know that we're heading
22	into that direction.
23	THE COURT: I appreciate the progress report
24	MR. MOHEBAN: Okay.
25	THE COURT: and recognize the fact that it is a

prediction.

MP MOHERAN: Right it's an est

MR. MOHEBAN: Right, it's an estimate.

THE COURT: An estimate.

MR. MOHEBAN: And in light of your announcing yesterday that we're off Monday, Tuesday, and Wednesday of next week, I think both sides are interested in a little bit of planning.

One of the things we would like to do is understand when -- now that you've given the briefing schedule on the Rule 50, we'd like to know when we can argue that motion because we think there are some pretty dramatic things that have happened in the course of this case in terms of the positions that the trustee has taken.

They started this case alleging that there was actual knowledge of the bank, that the bank knew about the fraud. We had Mr. Kelley on the stand testifying that he doesn't contend that anymore, as has their expert, and there has been no evidence adduced to that. That has a big impact on their claims, which mostly involve -- require a showing of actual knowledge. And on the other remaining claim we have some important issues on that.

So we'd like to be heard on the Rule 50 and we'd like to know when that could happen. We'd like to know when we would be talking about a charging conference because we think we could be looking at closing sometime next week.

1 THE COURT: You said closing sometime? MR. MOHEBAN: Next week. 2 3 THE COURT: Correct. But there's only two days and those 4 MR. MOHEBAN: 5 are some things that have to happen between now and then. So we're just interested in your thoughts, and I'm sure 6 7 counsel has their own thoughts on that. 8 THE COURT: Thank you. 9 MR. COLLYARD: Your Honor, I believe you addressed 10 the briefing schedule for the -- you addressed the briefing 11 schedule. We're just going to wait for your guidance on 12 hearing that. We don't think -- like you had already 13 indicated to us, it would be premature to have argument on 14 those issues until the briefing is done and considered. 15 to the extent that Mr. Moheban is suggesting we have any 16 argument in the next day or two, that would be premature and 17 we maintain that position. 18 I reached out to counsel last night to get an idea 19 as to when they may close their case. They told me that 20 they'd let me know more about that hopefully at the end of 21 this session. 22 And so we, too, would reiterate the guidance on 23 when a charge conference may occur, if that would be this 24 week or if that would be next week. That would be, 25 obviously, helpful information for us as well.

1 be the only other thing that I would add. 2 MR. MOHEBAN: And to be clear, we're not 3 suggesting that you take argument before the briefing is 4 done, but I'm just trying to figure out when that could 5 happen. 6 And there's -- I don't know if you want to talk 7 about that and complete that discussion? 8 THE COURT: I think we've completed the 9 discussion. 10 MR. MOHEBAN: Okay. All right. Then there's one 11 other thing I want to raise, and it has to do with a 12 rebuttal witness that we would like have you consider us 13 present. 14 There's two things that have happened relating to 15 issues about these backup tapes and the testimony. Of 16 course, today you severely limited the testimony of 17 Mr. Stroble. And in addition to that, we had the outright exclusion of Mr. Grant. 18 19 And as a result of that, we have a hole in our 20 defense, which we think is not any of our doing, but it's a 21 result -- and I want to make sure you appreciate what has 22 happened. 23 The first thing is with respect to Mr. Grant, 24 there was an agreement of counsel that they were going to --25 they had a witness they wanted to add to their list,

Mr. Kiefer. We had a witness that we wanted to add,
Mr. Grant. We had identified an FTI representative; we just
didn't have the name. And then we gave them the name and
there were these cross objections.

We made an agreement, which was we wouldn't object to Mr. Kiefer, and we didn't. He came here and he testified in support of their 1006 exhibits. And their agreement was, in writing, that they would not object to the addition of the FTI witness in exchange for you not objecting to our addition of Mr. Kiefer.

And so the result of that is we let Mr. Kiefer go on. We didn't object. And then when it came to their turn, they did object. And for a variety of reasons, he hasn't been able to testify so far.

The concern that we have now is focused on what testimony has been heard by the jury about these tapes that were found in 2014. And we heard a lot of questions today that there were millions of pages of e-mails on the backup tapes that Mr. Vanderheyden was told you don't know whether these were in existence or not. And there's been a misimpression given to the jury and it has to do with these tapes that were located in 2017.

What we haven't been able to present to the jury is that whether or not you want to think that the 2014 tapes are the same as the 2017 tapes, the parties can debate that,

but with respect to the tapes that were found in 2017, it's undisputed that, per Judge Sanberg, we produced -- we recreated those tapes and produced millions of e-mails, which then were the subject of many of the depositions that are being presented here in this trial.

And the way that the evidence has gone in and because of certain exclusions of certain witnesses categorically, we haven't been able to simply make the point that as of those 2017 tapes, we were able to restore them and produce the documents and some of those records are in the record in this trial.

So we would like to have you consider that with respect to Mr. Grant, that he be allowed to testify on that narrow subject. We're not actually asking you to revisit the other areas that have been excluded, but on that subject we'd like to offer him.

THE COURT: You want Mr. Grant to testify about the restoration of the 2017 tapes?

MR. MOHEBAN: That's right, and the fact that there were documents and that they were -- his firm was involved with the restoration and production of records that then were provided to the trustee.

So there's sort of three sets of issues on tapes. There's what happened in 2010 and '11, which has been addressed at trial. There's what happened in 2014, which

1 has been addressed at trial. And the missing piece has been 2 this 2017 piece. That's what we'd like you to consider. 3 Thank you. THE COURT: Thank you, Counsel. 4 5 Just briefly, Your Honor, there was MR. COLLYARD: 6 absolutely no agreement that we would allow for Mr. Grant 7 to come here and testify in exchange for Mr. Kiefer 8 testifying. What the agreement was is we wouldn't make some 9 objections based on untimeliness on the witness list. 10 We moved and he was -- Mr. Grant was excluded 11 under Rule 37(c)(1), I believe, of the Federal Rules of 12 Evidence, rightfully so. That had been a witness that had 13 never been identified to us during this case, never had the 14 opportunity to depose him. 15 And the only subject matter that he would testify 16 to was the same exact subject matter that you yourself had 17 said that Mr. Stroble was not allowed to testify to, and 18 that was these 2017 tapes. 19 But what Mr. Grant wants to do is he wants to talk 20 about how many e-mails were produced from them, which is 21 completely irrelevant to the findings of both the Bankruptcy 22 Court and your reaffirmance. 23 And I'm going to go off the top of my head, so if 24 I need to provide you the correct citation, I will do it, 25 but I believe in your July order, Footnote 5, you even

1 addressed that very issue and you say something along the 2 lines of you are not persuaded about their argument for 3 producing millions of pages of e-mails as to how that 4 pertains to these particular issues. 5 So you've already addressed this issue. The same arguments apply, that I wouldn't be able to rebut any of it 6 7 by not calling lawyers, but not proving the lies, by doing 8 all of the things. And so we've already litigated the 2017 9 issue to death. 10 And I think that covers it all, unless you have 11 covers for me, Your Honor. THE COURT: I don't. 12 13 MR. COLLYARD: Thank you. 14 THE COURT: Anything further? 15 MR. MOHEBAN: Well, I have this -- the agreement. 16 It's in writing. I can hand up to you the e-mail agreement. 17 THE COURT: Do you have a specific rebuttal witness in mind? 18 19 MR. MOHEBAN: Mr. Grant. 20 THE COURT: And then it seems to me, rather than 21 addressing arguments back and forth here, it needs to be --22 a motion needs to be filed, briefed, and then I'll decide. 23 MR. MOHEBAN: Okay. I brought it up this way only 24 because of the instruction we got this morning about no more 25 briefs without approval. So I'll take it that that's --

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                 THE COURT: You've received approval.
2
                 MR. MOHEBAN: -- our approval and will proceed
 3
       accordingly.
 4
                 All right. Thank you.
 5
                 THE COURT: Okay. I'm going to confer with my law
 6
       clerk about our timing for the charge conference and then
7
       give you some information about that. I assume that that's
 8
       something that you'd be interested in?
 9
                 MR. ANTHONY: So we'll wait.
10
                 LAW CLERK: All rise.
           (Discussion off the record)
11
12
           (Court adjourned at 5:04 p.m.)
13
14
                I certify that the foregoing is a true and correct
       copy of the transcript originally filed on 12/05/2022 and
15
       incorporating redactions requested by Attorney Adine S.
       Momoh.
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                     Certified by: s/ Lori A. Simpson
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                                     Lori A. Simpson, RMR-CRR
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